

SUBJECT*Dial-A-Lift Paratransit Services***RECOMMENDED ACTION**

To authorize the President and CEO to exercise option years one and two with Global Paratransit, Inc., for the provision of paratransit services at a cost of \$1,046,032 for option year one; \$1,108,794 for option year two; and \$150,000 for future Dial-A-Lift expansion to neighboring cities, for a total authorization amount of \$2,304,826.

BACKGROUND

In 1976, Long Beach Transit (LBT) introduced Dial-A-Lift (DAL) service, offering curb-to-curb, shared-ride paratransit service exclusively for persons with permanent mobility impairments and unable to use LBT's fixed-route bus system. This service is in addition to Access Services, Inc., the Los Angeles County complementary paratransit services mandated by the Americans with Disabilities Act (ADA) of 1990.

With a fleet of 10 MV-1 vehicles, DAL service is accessible from Sunday through Thursday, and on holidays from 7 a.m. to 10:30 p.m. On Friday and Saturday, the hours are 7 a.m. to 11:30 p.m. DAL operates within the cities of Long Beach, Lakewood and Signal Hill.

DAL service is operated as a public-private partnership. Since 2015, LBT has contracted with Global Paratransit, Inc., to provide its DAL service. The current base contract with Global Paratransit, Inc., expires August 31, 2018. There are two, one-year option years available for LBT to exercise.

PROCUREMENT

In anticipation of the expiration of the current base contract for DAL paratransit service, LBT reviewed the current contract terms and service levels and recommends that the agency continue with the current contractor and exercise option years one and two.

During the course of contract review, it was discovered that since the issuance of the original DAL contract in 2015, the State of California has had multiple mandated minimum wage adjustments.

Upon discovery, LBT negotiated with Global Paratransit, Inc., to remedy the mandated minimum wage adjustment. Staff recalculated the actual cost of the base contract which included the minimum wage adjustment, as well as insurance premium increases per vehicle. Moreover, LBT

also included optional terms to the contract that provide the opportunity of adding paratransit services should LBT expand its DAL service to neighboring cities.

ALTERNATIVES CONSIDERED

The Board may choose not to approve the recommendation, resulting in the current vendor contract expiring on August 31, 2018. However, staff does not recommend this option as this would leave LBT without the ability to provide DAL service to customers who rely on this service to get to school, work, medical appointments and recreational activities.

BUDGETARY/FISCAL IMPACT

Staff is requesting LBT's Board of Directors to authorize the President and CEO to exercise option years one and two with Global Paratransit, Inc., for the provision of paratransit services at a cost of \$1,046,032 for option year one; \$1,108,794 for option year two; and \$150,000 for future Dial-A-Lift expansion to neighboring cities, for a total authorization amount of \$2,304,826.

Funds for option year one of this contract were included in the previously approved Fiscal Year (FY) 2019 operating budget. Funding for option year two will be included in the FY 2020 operating budget.



Kenneth A. McDonald
President and Chief Executive Officer