

City of Long Beach

Technology & Innovation Commission

Wednesday, April 22, 2015

The potential of open government

Transparency + Participation = Accountability, Effectiveness, Efficiency

Open government did that.

Snapshots from the Nation

- Policy Adopt-a-hydrant –
 St.Paul/Minneapolis
- Story Telling & Service –
 Citizen's Connect –
 Boston
- Engage the Private
 Sector MassDOT |
 Boston Public Schools
- Operations Louisville

City of Long Beach Efforts

- Ongoing council support for open government policies
- Development of tools, such as contracts online
- Community budget book
- Language access policy

Advancing open government

openLB will be a central portal, helping the public navigate the wide range of data sources made available by the City of Long Beach.

Through openLB, we are building a better Long Beach by leveraging technology to inform, engage, and foster collaboration.

openLB



appsLBFamily of LB
mobile apps



speakupLB: Citizen engagement



dataLB:
Machinereadable files



recordsLB
Search record
systems



happeningLB
Press releases,
events & social
media



mapsLB
Interactive map & map making files



financeLB

Budget
visualization &
documents



livewellLB Community health info



developLB:
Site selection
and market info

openLB

Values

Transparency
Accountability
Efficiency
Accessibility

Goals

Inform the Public
Share Great Stories
Foster Collaboration
Increase Engagement

Outcomes

- Increased engagement with citizens & business community
- Deeper knowledge of the City among public
- Development of new services and better service delivery
- Facilitate economic development through collaboration and partnership
- Increased information sharing among City departments

Open Data: next for openLB

- "Accessible outside of the organization that generated or collected it.
- Machine-readable, available in formats easily used in third-party applications.
- Free. Zero or low costs for data access aid openness.
- Unrestricted rights to use, unencumbered by contractual or other restrictions...

- Real-Time Transit Applications – Boston
- Sweep Around Me Chicago
- Restaurant Ratings & Yelp
 San Francisco

Chiu, Farrell, and Van Kuiken (2013) *Beyond Transparency* http://beyondtransparency.org/chapters/part-3/generating-economic-value-through-open-data/

Making open data work.

- Meaningful: Data must be useful and meaningful to city leaders, staff, and to the public
 - Engage departments and city staff
 - Engage the public, including private sector, tech community, academia, and active citizens
- Begin where we are. Examine currently available data sets and consider opening them to the public
- Focus on quality over quantity and encourage use.
- Evaluate and expand.

Next steps

- 1. Request for Proposals
- 2. Identification and vetting of data sets for publication
- 3. Policy, leadership, management

- 4. Pilot5. Evaluate6. Expand

Community engagement – throughout

Discussion

- What's most exciting about the open government proposition?
- What's promising to you about open data? How do we realize that promise?
- How can the City best engage the community? What organizations, groups, companies, institutions, or individuals can provide critical feedback as well as make use of open data?
- What functions and features should the portal have?



City of Long Beach

Building a better Long Beach by leveraging technology to inform, engage, and foster collaboration.