Technology \& Innovation Commission
Wednesday, April 22, 2015

## The potential of open government

Transparency + Participation =
Accountability, Effectiveness, Efficiency

## Open government did that.

Snapshots from the Nation

- Policy - Adopt-ahydrant
St.Paul/Minneapolis
- Story Telling \& Service Citizen's Connect Boston
- Engage the Private Sector - MassDOT | Boston Public Schools
- Operations - Louisville


## City of Long Beach Efforts

- Ongoing council support for open government policies
- Development of tools, such as contracts online
- Community budget book
- Language access policy


## Advancing open government

openLB will be a central portal, helping the public navigate the wide range of data sources made available by the City of Long Beach.

Through openLB, we are building a better Long Beach by leveraging technology to inform, engage, and foster collaboration.

## openLB <br>  <br> recordsLB <br> Search record systems



## appsLB

Family of LB mobile apps

speakupLB:
Citizen
engagement

dataLB:
Machinereadable files

happeningLB Press releases, events \& social media

mapsLB
Interactive map \& map making files

financeLB
Budget
visualization \& documents

livewellLB
Community
health info

developLB:
Site selection and market info

## openLB

## Values

Transparency
Accountability
Efficiency
Accessibility

## Goals

Inform the Public
Share Great Stories
Foster Collaboration
Increase Engagement

## Outcomes

- Increased engagement with citizens \& business community
- Deeper knowledge of the City among public
- Development of new services and better service delivery
- Facilitate economic development through collaboration and partnership
- Increased information sharing among City departments


## Open Data: next for openLB

- "Accessible outside of the organization that generated or collected it.
- Machine-readable, available in formats easily used in third-party applications.
- Free. Zero or low costs for data access aid openness.
- Unrestricted rights to use, unencumbered by çontractual or other restrictions...

Chiu, Farrell, and Van Kuiken (2013) Beyond Transparency
http:'//beyona
open-data)

- Real-Time Transit Applications - Boston
- Sweep Around Me Chicago
- Restaurant Ratings \& Yelp - San Francisco


## Making open data work.

- Meaningful: Data must be useful and meaningful to city leaders, staff, and to the public
- Engage departments and city staff
- Engage the public, including private sector, tech community, academia, and active citizens
- Begin where we are. Examine currently available data sets and consider opening them to the public
- Focus on quality over quantity and encourage use.
- Evaluate and expand.


## Next steps

## 1. Request for Proposals

2. Identification and vetting of data sets for publication
3. Policy, leadership, management
4. Pilot
5. Evaluate
[6. Expand
Community engagement - throughout

## Discussion

- What's most exciting about the open government proposition?
- What's promising to you about open data? How do we realize that promise?
- How can the City best engage the community? What organizations, groups, companies, institutions, or individuals can provide critical feedback as well as make use of open data?
- What functions and features should the portal have?


Building a better Long Beach by leveraging technology to inform, engage, and foster collaboration.

