

Homeless Services Bureau Staff Report

Homeless Services Advisory Committee Meeting September 7, 2022





August 2022 Outreach / MSC Numbers

Outreach	Outcomes
Requests for Outreach	300
Recorded Outreach Contacts	239
Tidelands / Weekend Outreach	38

Multi-Service Center	Outcomes
First Time Visitors	343
Total MSC Visits	2479
Average Daily Visits	169



August 2022 Shelter Numbers

Shelter Site	Occupancy
Project Roomkey 2.0	44
Project Roomkey 3.0	27
Project Homekey – 1725 Long Beach	113
Atlantic Bridge Community	80
Motel Voucher Program	115
Safe Parking	8





CITY OF LONGBEACH

Bureau Updates

Staffing:

- 5 candidates are in background,
- Currently open for Recruitment: REACH Mental Health Coordinator, Nursing classifications, REACH Outreach Worker, Counselor II – Phone support
- New Hires:
 - Luis Valadez Health Educator II
 - Jennifer Santana Bureau Secretary
 - Leonard Zucharini Promoted to Health Educator II (Encampment Resolution Program)
 - Whitney Sorrel Temp Staffing helping with front desk at MSC



Operations Update

- City of Long Beach was awarded funding from Project Homekey Round 2.
 This will fund modular shelters at the MSC and a purchase of another Motel for non-congregate shelter.
- Homeless Services Bureau is executing a lease for an office at 333 W.
 Broadway. This office will house admin and outreach staff while searching for permanent space.
- Project Roomkey located at the Hyland Inn will was sunset on August 30th.
 We were able to transition all participants to other programs as well as shelters so that everyone had an option of a place to go. We will continue to work with Hyland Inn as part of the Encampment Resolution Program.
- Project Roomkey located at the Days Inn will be sunsetting at the end of this month, September 30th. Participants are actively being worked with on transition plans.



Operations Update

- First To Serve has been selected as the ABC operator and will begin sometime in the last two weeks of this month.
- Multiple community input sessions will be happening to gain input for the HUD Unsheltered NOFO. First input session with people currently experiencing unsheltered homelessness was held on July 28.
- HSB will be providing additional engagement at St. Luke's on Saturdays going forward.



Emergency Housing Vouchers

- Over 800 people have been matched to vouchers at this point
- 671 vouchers issued to date, with 478 that are active and searching
- 193 lease ups as of 9/6/22
- 349 people enrolled in ICMS as of 9/6/22
- Working to get at least 50% of vouchers leased up by the end of the year so that we are eligible for the potential of additional vouchers





