

A low-angle photograph of a modern building with a glass facade and large circular windows. The building is white with blue-tinted glass. The sky is overcast and grey.

Homeless Services Bureau Staff Report

Homeless Services Advisory Committee Meeting

August 3, 2022

A nighttime photograph of the Long Beach skyline. The city lights, including several tall buildings and palm trees, are reflected in the calm water in the foreground. A semi-transparent white rectangular box is overlaid on the left side of the image, containing the title text.

HSB Engagement Numbers

July 2022 Outreach / MSC Numbers

Outreach hotline is now being answered live as well as transfers from dispatch began in mid July.

Outreach	Outcomes
Requests for Outreach	257
Recorded Outreach Contacts	274
Tidelands / Weekend Outreach	27

Multi-Service Center	Outcomes
First Time Visitors	506
Total MSC Visits	3,428
Average Daily Visits	189

July 2022 Shelter Numbers

Shelter Site	Occupancy
Project Roomkey 2.0	42
Project Roomkey 3.0	26
Project Homekey – 1725 Long Beach	99
Atlantic Bridge Community	80
Motel Voucher Program	96
Safe Parking	10

A nighttime photograph of the Long Beach skyline. The city lights, including several tall buildings and palm trees, are reflected in the calm water in the foreground. A semi-transparent white rectangular box is overlaid on the left side of the image, containing the text "Operations Update".

Operations Update

Bureau Updates

Staffing:

- Dalton Dohr – Data Analyst
- 5 candidates are in background,
- Currently open for Recruitment: Homeless Services Administrative and Operations Officer, Grants and Financial Analyst, Community Program Specialist II, Bureau Secretary, Health Educator II, Nursing classifications
- HSB will be posting for an additional REACH team and 2 staff to answer phone requests with extended hours beyond typical MSC hours of operation

Operations Update

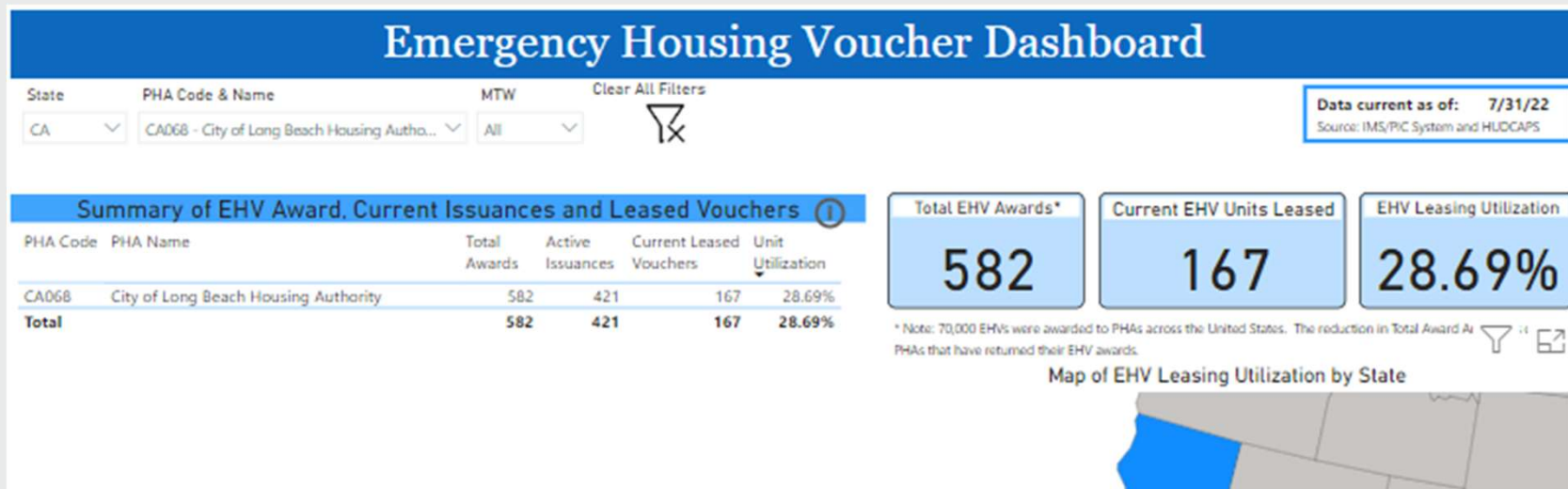
- Homeless Services Bureau is executing a lease for an office at 333 W. Broadway. This office will house admin and outreach staff while searching for permanent space.
- Project Roomkey located at the Hyland Inn will sunset at the end of August. HSB staff are working to transfer all participants to other remaining programs as capacity is available. Remaining rooms at the site will be utilized for short term crisis stays.
- HSB is looking for additional motels that are willing to accept vouchers to increase capacity for the Encampment Resolution Program (ERP). We are anticipating to be able to roll out the ERP in September/October.
- The first Mobile Outreach Station RV should be received sometime this month with the plan to start being in the community in September.

Operations Update

- First To Serve has been selected as the ABC operator. HSB is in conversation with the agency and is working to set a start date that they will begin to take over operations at the site.
- Multiple community input sessions will be happening to gain input for the HUD Unsheltered NOFO. First input session with people currently experiencing unsheltered homelessness was held on July 28.
- HSB will be providing additional engagement at St. Luke's on Saturdays going forward.

Emergency Housing Vouchers

- Over 800 people have been matched to vouchers at this point
- 588 vouchers issued to date, with 421 that are active and searching
- 167 lease ups as of 8/1/22
- 317 people enrolled in ICMS as of 8/1/22



The background of the slide is a composite image. The top half features a night sky filled with various colorful fireworks exploding. The bottom half shows a large, brightly lit ship, likely a cruise ship, docked at a pier with several yellow cranes visible in the background. A solid blue horizontal bar runs across the bottom of the slide.

Thank you

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