

33862
City of Long Beach

Transaction Document No. 3 to Master Purchase Agreement No. 33862

Oracle America, Inc. ("Oracle") and the City of Long Beach ("Buyer") enter this Transaction Document pursuant to the terms and conditions of Master Purchase Agreement No. 33862 (Oracle reference: MA-IS-1540029-1, wherein Buyer will purchase from Oracle and Oracle will sell to Buyer the products specified in Exhibit A in an amount not to exceed \$409,270.03 plus applicable taxes, if any.

IN WITNESS WHEREOF, the parties have caused this document to be duly executed with all formalities required by law as of the date last stated below.

August 8, 2016

AUGUST 8, 2016

8 / 11, 2016

Oracle America, Inc.

By Ado Hernandez

Officer's Title Manager, Deal Management

By Hull J.

Officer's Title DEAL SPECIALIST, DEAL MANAGEMENT

"Oracle"

CITY OF LONG BEACH

By TR Bell
City Manager

EXECUTED PURSUANT
TO SECTION 301 OF
THE CITY CHARTER.

Assistant City Manager

"Buyer"

This Transaction Document No. 3 is hereby approved as to form on
Aug. 9, 2016.

CHARLES PARKIN, City Attorney

By Amy R. Webber
Amy R. Webber
Deputy City Attorney

EXHIBIT A

SERVICE DETAILS

Program Technical Support Services							
Service Level: Software Update License & Support							
Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
Micro Focus Net Express for CC&B (Mfr is Micro Focus International, Third Party Program) - Named Developer Perpetual	18186804	1		FULL USE	26-Aug-16	25-Aug-18	1,273.08
Oracle Utilities Customer Care and Billing Archiving for Commercial & Industrial Customers - 100 in Customer Count Perpetual	18186804	142		FULL USE	26-Aug-16	25-Aug-18	10,588.03
Oracle Utilities Customer Care and Billing Archiving for Residential Customers - 100 in Customer Count Perpetual	18186804	1633		FULL USE	26-Aug-16	25-Aug-18	8,117.49
Oracle Utilities Customer Care and Billing Base for Commercial & Industrial Customers - 100 in Customer Count Perpetual	18186804	142		FULL USE	26-Aug-16	25-Aug-18	84,704.23
Oracle Utilities Customer Care and Billing Base for Residential Customers - 100 in Customer Count Perpetual	18186804	1633		FULL USE	26-Aug-16	25-Aug-18	64,939.87
Oracle Utilities Customer Care and Billing Credit and Collections for Commercial & Industrial Customers - 100 in Customer Count Perpetual	18186804	142		FULL USE	26-Aug-16	25-Aug-18	42,352.12
Oracle Utilities Customer Care and Billing Credit and Collections for Residential Customers - 100 in Customer Count Perpetual	18186804	1633		FULL USE	26-Aug-16	25-Aug-18	32,469.95
Oracle Utilities Customer Care and Billing Rating and Billing for Commercial & Industrial Customers - 100 in Customer Count Perpetual	18186804	142		FULL USE	26-Aug-16	25-Aug-18	42,352.12
Oracle Utilities Customer Care and Billing Rating and Billing for Residential Customers - 100 in Customer Count Perpetual	18186804	1633		FULL USE	26-Aug-16	25-Aug-18	32,469.95
Oracle Utilities Customer Care and Billing Task Optimization Tools for Commercial & Industrial Customers - 100 in Customer Count Perpetual	18186804	142		FULL USE	26-Aug-16	25-Aug-18	21,176.04

Support Service Number: 5219427

Program Technical Support Services							
Service Level: Software Update License & Support							

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
Oracle Utilities Customer Care and Billing Task Optimization Tools for Residential Customers - 100 in Customer Count Perpetual	18186804	1633		FULL USE	26-Aug-16	25-Aug-18	16,235.00
Oracle Utilities Mobile Workforce Management Base - Field Resource Perpetual	18186804	78		FULL USE	26-Aug-16	25-Aug-18	44,501.05
Oracle Utilities Mobile Workforce Management Mobile - Field Resource Perpetual	18186804	78		FULL USE	26-Aug-16	25-Aug-18	8,091.10

Program Technical Support Fees: USD 409,270.03

Total Price: USD 409,270.03

Plus applicable tax

Please note the following:

- If You have questions regarding the Service Details section of this ordering document, or believe that corrections are required, please contact Your Oracle Support Sales Representative identified on the first page of this ordering document.
- Please review Oracle's technical support policies, including the Lifetime Support Policy, before entering into this ordering document. Under Oracle's Lifetime Support Policy, the support level for an Oracle product, if applicable, may change during the term of the services purchased under this ordering document. If extended support is offered, an additional fee will be charged for such support if ordered. If You would like to purchase extended support please contact Your Oracle Support Sales Representative identified on the first page of this ordering document.
- If Oracle accepts Your order, the start date set forth in the Service Details table above shall serve as the commencement date of the technical support services and the technical support services ordered under this ordering document will be provided through the end date specified in the table for the applicable programs and/ or hardware ("Support Period").
- If any of the fields listed in the Service Details table above are blank, then such fields do not apply for the applicable programs and/or hardware for which You are purchasing technical support services.