

SUBJECT

Long Beach Transit's Title VI Program

RECOMMENDED ACTION

To adopt a resolution approving Long Beach Transit's 2019 Title VI Program.

BACKGROUND

Title VI of the Civil Rights Act of 1964 (Title VI) prohibits discrimination on the basis of race, color and national origin in programs receiving federal funding.

The Federal Transit Administration (FTA) requires transportation agencies to demonstrate compliance with Title VI by submitting a Title VI Program every three years. Long Beach Transit's (LBT) Title VI Program is due to the FTA on June 1, 2019. Approval of this Program by the Board of Directors is required, pursuant to the FTA's updated Circular (FTA C 4702.1B) dated October 1, 2012. Upon submittal, the FTA then reviews and concurs with the Title VI Program or requests additional information.

The FTA's updated Title VI Circular includes both general requirements and transit-specific requirements. In addition, transit agencies must monitor the performance of its transit system relative to their systemwide service standards and service policies, such as vehicle load, vehicle assignment and transit amenities.

LBT's 2019 Title VI Program contains the following elements:

- Overview of Title VI of the Civil Rights Act of 1964
- General Reporting Requirements
- Demographic and Service Profiles
- Service Performance Standards, Policies and Monitoring
- Fare and Service Equity Analyses
- Appendices

Changes and updates found in the *Long Beach Transit's 2019 Title VI Program* are listed below.

Chapter 2: General Reporting Requirements

- Updated Title VI complaints received between years 2016 to 2019.
- Implementation of a language assistance service to assist the Customer Service Call Center with Limited English Proficiency callers

- Limited English Proficiency Multilingual Bus Advertisements in English, Spanish, Tagalog and Khmer.
- Expanded Public Participation Plan with enhanced techniques such as an updated website and increased social media platforms.

Chapter 3: Demographic and Service Profiles


- Updated Statistics and Service Maps based on data obtained from the 2017 American Community Survey.

PROCUREMENT – N/A

ALTERNATIVES CONSIDERED

No alternatives were considered due to the fact that LBT receives federal assistance for the provision of public transit services and must comply with the Civil Rights Act of 1964 and the provision of Title VI.

BUDGETARY/FISCAL IMPACT – N/A



Kenneth A. McDonald
President and Chief Executive Officer

Attachments

**RESOLUTION OF
LONG BEACH TRANSIT**Resolution Authorizing the Adoption of Long Beach Transit's
2019 Title VI Program

WHEREAS, the Long Beach Public Transportation Company, or Long Beach Transit, receives federal funds through the Federal Transit Administration (FTA); and

WHEREAS, Long Beach Transit is required to have in place a Title VI program that ensures that the level and quality of public transportation service is provided in a nondiscriminatory manner, promotes full and fair participation in public transportation decision-making without regard to race, color, or national origin, and ensures meaningful access to transit-related programs and activities by persons with limited English proficiency; and

WHEREAS, the Long Beach Transit Board of Directors has specifically considered and is aware of the following new and updated information and provisions contained in Long Beach Transit's 2019 Title VI Program:

Chapter 2: General Reporting Requirements

- Updated Title VI complaints received between years 2016 to 2019
- Implementation of a language assistance service to assist the Customer Service Call Center with Limited English Proficiency callers
- Limited English Proficiency Multilingual Bus Advertisement in English, Spanish, Tagalog and Khmer
- Expanded Public Participation Plan with enhanced techniques such as an updated website and increased social media platforms

Chapter 3: Demographic and Service Profiles

- Updated Statistics and Service Maps based on data obtained from the 2017 American Community Survey

WHEREAS, Long Beach Transit has amended its 2019 Title VI Program to incorporate the FTA's updated provisions contained in Title VI Circular (FTA C 4702.1B) issued on October 1, 2012, and to permit certain changes to the Title VI Program; and

NOW, THEREFORE, BE IT RESOLVED the Board of Directors of Long Beach Transit adopts Long Beach Transit's 2019 Title VI Program.



CERTIFICATION

The undersigned duly appointed Secretary/Treasurer of Long Beach Transit certifies that the foregoing is a true and correct copy of a resolution, adopted at a legally convened meeting of the Long Beach Transit Board of Directors held on April 22, 2019.

Adam Carrillo
Secretary/Treasurer, Board of Directors

Date