

To Whom it May Concern

I am an owner and resident at the Insurance Exchange Building and Harvelle's is located in the basement of my building. From the day they opened their doors the music has resonated through the building and disturbed my family. We have had ongoing problems with the noise coming from the basement starting with The Cellar 6 years ago. When they closed down and a new lease was being signed with Harvelle's, we residents were assured that all the necessary soundproofing would be done before opening day. To our surprise and dismay the club opened without a single sound check, the sound proofing had not been done as promised and the noise issue was worse than ever. It has been over 2 years now since they opened and after complaining on a weekly and sometimes daily basis to the club owner and landlord the problem has not been solved. We just hear promise after empty promise that more soundproofing is scheduled but nothing ever comes of it. I strongly believe that this primarily residential building is not suitable for a music venue, the bass travels throughout the building's walls, floors and support beams, not even earplugs can block it out. We've resorted to running a fan so that we can sleep.

While the noise has always been the primary and most disruptive issue, we have also had a problem with building security. Against the rules of our HOA, the club has repeatedly allowed band members to let themselves in and out of the building without being escorted by a Harvelle's employee. They hold the front door open while their fellow musicians are loading their equipment into and out of the elevator, meanwhile anyone off the street can just walk into the lobby and travel to any floor of the building.

We have also had problems with cleanliness. We often find glitter and feathers from the previous night's performance in our elevator and lobby and the performers leave empty beer and cocktail glasses in the lobby as well. There is one act that smokes a cigarette on stage throughout the performance and every Friday the elevator and lobby smell of stale cigarette smoke.

We have tried to be patient and have tried over and over to work with them on all of these issues but after 2 years of inadequate response it seems that the changes will not be made. **Harvelle's has shown an overall disrespect for this historic building and for it's residents and therefore I would like to see their entertainment permit denied.**

Thank You
Kristin Dunn