



Emergency Proclamation to Address Homelessness Update 11

City Council Meeting – June 6, 2023

Mission Statement

To reduce the number of persons experiencing homelessness in the City and the region by increasing housing opportunities and by enhancing current initiatives that provide field-based outreach, engagement, and supportive services while maintaining the safety and security of the people experiencing homelessness, the general public and staff, and improving overall public safety for the entire community.

Homelessness Strategic Plan

- The Statement of Possibility from the Everyone Home Homelessness Strategic Plan continues to define success in Long Beach in its mission to end homelessness.
- Statement of Possibility: The experience of homelessness in Long Beach is rare and brief when it occurs.



A nighttime photograph of a city waterfront. In the foreground, a body of water reflects the lights from buildings and palm trees. A large white boat with a red wheel is docked at a pier. In the background, several tall buildings are lit up, and palm trees are visible along the waterfront. The sky is dark, and the overall scene is illuminated by city lights.

Project Homekey and Homelessness Response Projects Status

Project Homekey & Homelessness Response Projects

Site	Project Scope	Interim Housing Beds
Former Luxury Inn	Acquisition and conversion of the Luxury Inn to non-congregate interim housing	78
Former Best Western*	Common area upgrades of existing Project Homekey facility to improve supportive service provision	99
Youth Navigation Center	Conversion of warehouse space to homeless services space, including 12 youth shelter beds and safe property storage facilities	12
MSC Tiny Homes	Purchase and installation of modular non-congregate shelter units (i.e., "Tiny Homes") for interim housing use at the Long Beach Multi-Service Center, along with site improvements	33
	Total Beds	222

**Site currently operating*

A nighttime photograph of the Long Beach waterfront. The scene is illuminated by city lights, including a prominent tall building on the right and various structures along the pier. Palm trees are visible, some with blue lighting. The water in the foreground is dark, reflecting the colorful lights from the buildings and streetlights. A semi-transparent white box is overlaid on the left side of the image, containing the text 'Luxury Inn Conversion'.

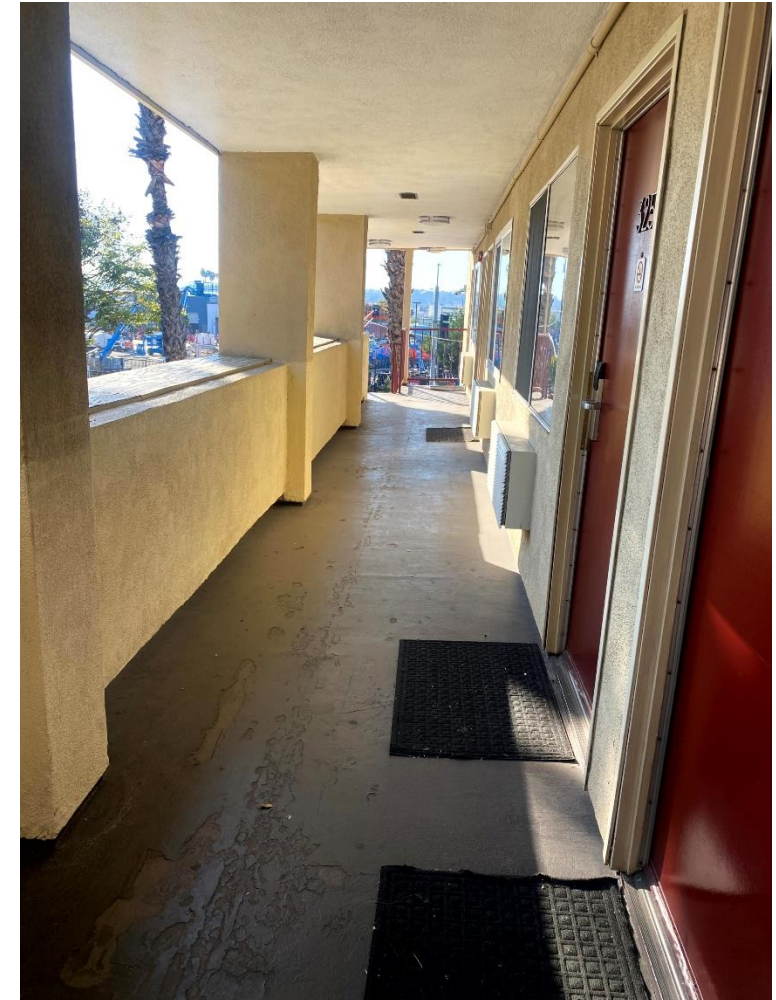
Luxury Inn Conversion

Luxury Inn

The Luxury Inn at 5950 Long Beach Blvd. will have 78 rooms for interim housing. The renovations include:

- New decorative perimeter fencing and replacement of existing planter railing with decorative railing.
- Exterior painting, new doors, and new fire sprinkler and alarm system.
- Accessible improvements for parking and in rooms.
- Renovated rooms will receive new bathrooms with water efficient toilets and sinks.
- New energy efficient LED lighting, flooring and painting will give the rooms a refresh.
- New pet area.
- A new modular trailer will be located at the site to house case management and other support staff.

Existing Conditions

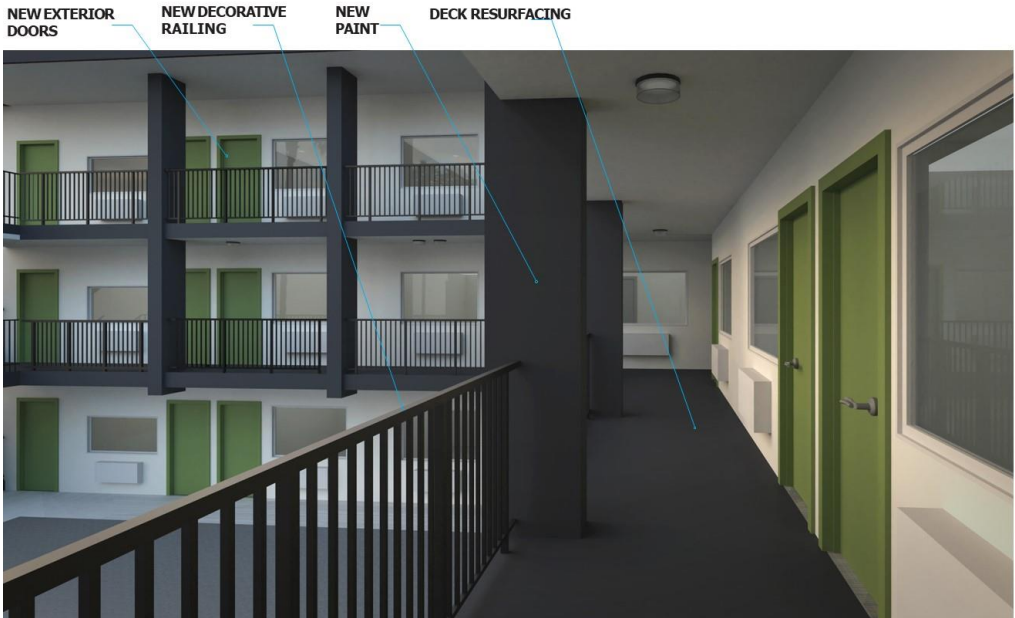


Luxury Inn

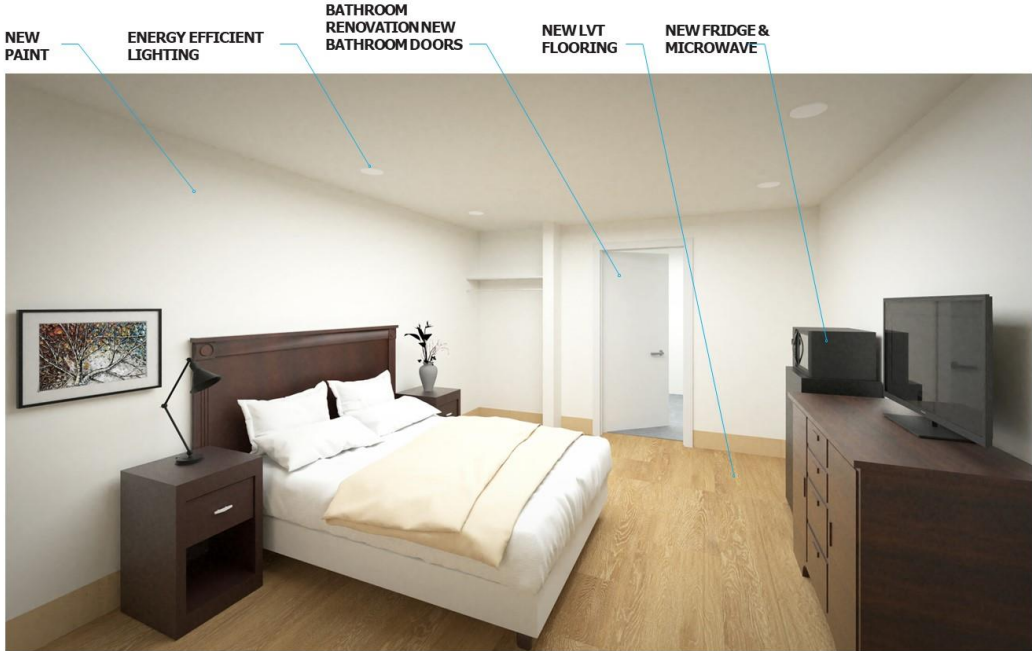


Luxury Inn

LUXURY INN - EXTERIOR REFRESH



LUXURY INN - INTERIOR ROOM RENOVATION



Programming

- Community outreach and engagement plan has been prepared, and is underway
- The Former Luxury Inn site will provide non-congregate temporary housing with on-site supportive services, including a private room and bathroom for all participants
- Program will serve adults experiencing homelessness, prioritizing those experiencing chronic homelessness, who are being connected with permanent housing resources
- All participants will be assessed and referred through the Coordinated Entry System
- Interim Housing Operations and Supportive Services will be provided by First to Serve Ministries, Inc.
- On-site supportive services will include individualized case management, meals, transportation, and linkages to physical and mental health care, substance use disorder services, employment training, benefits enrollment
- Location will be supervised with security 24 hours a day, 7 days a week

A nighttime photograph of the Long Beach waterfront. The scene is illuminated by city lights, including a prominent tall building on the right and various structures along the pier. Several boats are docked at the pier, and their lights are reflected in the calm water. The sky is dark, and the overall atmosphere is vibrant and urban.

Former Best Western Upgrades

Best Western

The Best Western at 1725 Long Beach Blvd. has 99 rooms for interim housing. The project renovations include:

- Reconfigurations to the lobby and surrounding 1st floor areas to better accommodate facility operations.
- Common areas that previously served as a dining area, a fitness center, and a front desk for the hotel will be converted to offices for caseworkers, a nurse, and other on-site support staff.
- Select rooms on the 2nd floor will be converted to a resident's lounge and additional staff working space.
- New flooring, paint, energy efficient light fixtures throughout hallways and common spaces.
- Improved accessibility from the street.
- Exterior improvements include demolition of the existing pool and converting the space into a new outdoor community space for residents.
- Updated fire alarm system.

Existing Conditions



BEST WESTERN - LOBBY REFRESH

welcome home



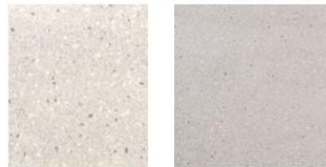
FEATURE WALL SIGN



Materials Board



New Tile Flooring



BEST WESTERN MATERIALS PALETTE

BEST WESTERN - NEW LOBBY PLAN



LVT FLOORING



CASEWORKER'S DESKS



PARTIAL HEIGHT PARTITIONS

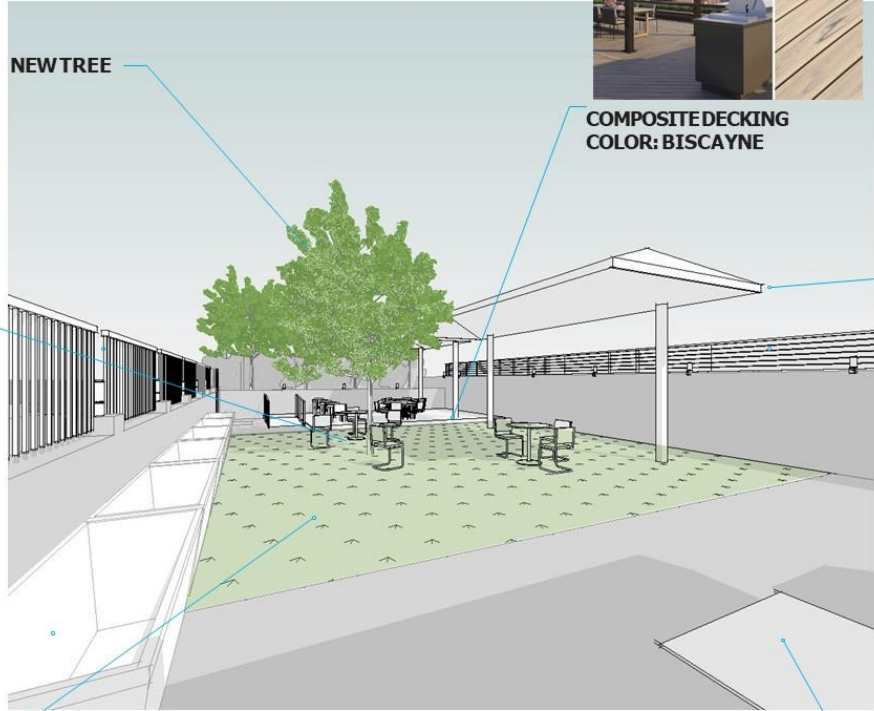


BEST WESTERN MATERIALS PALETTE

BEST WESTERN - OUTDOOR PARK/DECK DESIGN



COLORFUL OUTDOOR FURNITURE



NEWTREE



COMPOSITE DECKING
COLOR: BISCAYNE



NEW SHADE STRUCTURE

PET FRIENDLY
ARTIFICIAL TURF



RAISED PLANTER BEDS FOR COMMUNITY GARDEN



BBQ AND PICNIC TABLES

BEST WESTERN MATERIALS PALETTE

Programming

- The Project Homekey (former Best Western) site provides non-congregate temporary housing with on-site supportive services
 - Site was purchased and converted through Homekey Program Round 1, opening for operations in March 2021
- Improvements will enhance supportive services by creating case management and administrative office space, improved communal areas and outdoor space, and crucial facility maintenance
- Program serves adults experiencing homelessness, prioritizing those experiencing chronic homelessness, who are being connected with permanent housing resources
- On-site supportive services include individualized case management, meals, transportation, and linkages to physical and mental health care, substance use disorder services, employment training, benefits enrollment
- Location is supervised with security 24 hours a day, 7 days a week



Youth Navigation Center

Navigation Center

The Navigation Center at 1718-1722 Hayes Ave. will have 12 beds and 59 storage lockers. The renovations include:

- Renovation of an existing facility for youth homeless services.
- Daily storage allows for participants to leave belongings and go to work.
- New interior walls, doors, shower rooms, remodel existing restrooms.
- New interior ceiling, energy efficient lighting, upgraded power, and exterior painting.
- Storefront façade improvements with new glazing, painting and other frontage improvements.
- New roof and HVAC.



EXISTING WEST FACADE

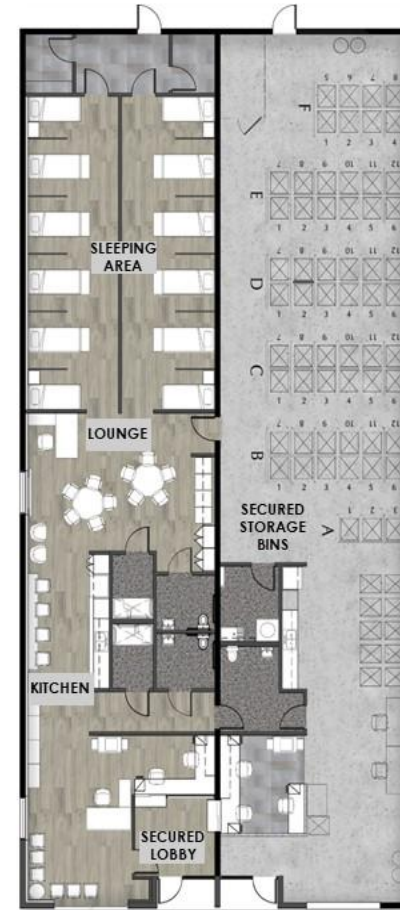


FINISH PALETTE



WEST FACADE IMPROVEMENTS

Navigation Center



Navigation Center



COMMUNAL LOUNGE

Programming

- The Navigation Center will provide 12 congregate shelter beds for Transition Age Youth experiencing homelessness who are being connected with permanent housing options
- The site is designed to have less beds to create an environment that is conducive and supportive of transitional aged youth and building a community of support
- The Navigation Center will also provide storage lockers for use by all homeless services participants for safe storage of belongings while engaging in services at the Long Beach Multi-Service Center as well as other programming. Storage will be required to be renewed every 2 weeks
- Supportive services will include individualized case management, meals, and linkages to physical and mental health care, substance use disorder services, employment training, and benefits enrollment.
- Location will be supervised with staff and security 24 hours a day, 7 days a week



MSC Tiny Homes

Multi-Service Center – Tiny Homes

The Multi-Service Center – Tiny Homes located at 1201 W. 12th Street will have 27 standard studios and 6 accessible studios. The project will include:

- Utilizing the parking lot space to place the modular units.
- Creating a space to house residents within a tiny home village that will have a guard station.
- Drought tolerant landscaping, exterior LED lighting, and bicycle parking.
- The studios will have their own bathroom and shower.
- Creative wayfinding will help identify the spaces and locations for each unit.



Site Plan

Multi-Service Center – Tiny Homes



ACCESSIBLE STUDIO



STANDARD STUDIO



RENDERED ELEVATION WITH SIGNAGE



EXAMPLE BATHROOM



EXAMPLE BED PLATFORM WITH STORAGE



EXAMPLE UNIT DESIGN AND DECKING

Programming

- The MSC Tiny Homes will provide non-congregate temporary housing with on-site supportive services through the Long Beach Multi-Service Center
- Program will serve adults experiencing homelessness, prioritizing those experiencing chronic homelessness, who are being connected with permanent housing resources
- Each modular unit will have its own restroom and shower, HVAC, and fire sprinklers. Site amenities will include communal outdoor areas and seating, pet run, bike racks, lighting, and controlled entry.
- On-site supportive services include individualized case management, meals, transportation, medical clinic, and linkages to physical and mental health care, substance use disorder services, employment training, and benefits enrollment.
- Location will be supervised with staff and security 24 hours a day, 7 days a week

Project Homekey & Homelessness Response Projects

Project Budget & Schedule

Site	Total Project Cost	Target Construction Start
Luxury Inn	\$6,700,000	Summer 2023
Best Western	\$5,100,000	Summer 2023
Navigation Center	\$3,700,000	Summer 2023
MSC Tiny Homes	\$5,403,953	Summer 2023
TOTAL	\$20,903,953*	

**Additional funding may be needed for capital improvements. Construction documents are being finalized.*

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Actions Taken in the Past Two Weeks

Progress on Goals

Increase access to services

- During the week of June 5th, we plan to provide individuals using the Queensway Safe Parking site with an invitation to transition to the new site within the same vicinity.
- The Homeless Services Bureau is finalizing a plan to rollout the utilization of the 2nd MAC, however, needs to hire additional staff to have the 2nd MAC out on a full schedule.
- MAC: 1,278 engagements, 703 accepted services
- Multi Service Center: 18,016 visits, Avg. Daily Visits: 177
- Safe Parking: 933 Stays, Avg. 17 vehicles per night in June

Progress on Goals

Increase interim and long-term housing access

- Worked to identify an ongoing emergency shelter site
- Worked to identify potential Homekey sites for state application
- 100% utilization of Emergency Housing Vouchers
- Staff have begun planning process for implementing the process for getting people linked with the 80 stabilization vouchers received by HUD. Priority will be for people who were still holding EHV's at the time of full utilization

Progress on Goals

Engage Community in data, planning and assistance

- Continuing to explore translation options for Homelessness Dashboard
- Scheduled for Thursday, June 22 the Interfaith Convening with faith-based organizations across the City who are committed to supporting the efforts of not only the emergency response, but ongoing after the emergency has been lifted

Progress on Goals

Build capacity to address homelessness crisis

- The Intergovernmental Work Group has identified leads to coordinate the various “policy pathways” and drafted a framework to guide the City’s work as it relates to prevention policy
- All Public Health Nurse positions within the Homeless Services Bureau have been filled
- Staff met with Governor Newsom's new Senior Advisor on Housing and Homelessness to discuss projects within Long Beach and advocate for additional support for projects from the state level.

A nighttime photograph of a city waterfront. In the foreground, a body of water reflects the colorful lights from buildings and streetlights. A large white boat with a red water wheel is docked in the middle ground. The background features a city skyline with several illuminated buildings and palm trees. The sky is dark, and the overall scene is vibrant with light reflections.

Focus Areas for the Next Two Weeks

Focus For Next Two Weeks

Increase access to services

- Continue partnership conversations with LA County Department of Health Services and Los Angeles Homeless Services Authority (LAHSA)
- Increase outreach and education regarding availability of the RV Sanitation and Water Filling site
- Finalize location for an alternative Safe Parking site after the current Queensway site ends
- Housing Authority will continue to work to update its Housing Choice Voucher List

Focus For Next Two Weeks

Engage community in data, planning and assistance

- Next data dashboard update will be on Thursday June 8th
- Numbers for collection of donated items and distribution. 13,270 items donated and 7,267 items distributed

Focus For Next Two Weeks

Build capacity to address the homeless crisis

- Continue evaluating Port of Long Beach and other properties that can support additional homeless services
- Continue to work to finalize plans and permitting to commence construction activities on City-led capital improvements at the Multi-Service Center (Tiny Homes), Navigation Center, Best Western, and Luxury Inn.
- Continue community outreach planning to engage community members about the mentioned capital improvement projects
- Collaborating with Long Beach education institutions to work toward convening of education institutions and ECE providers

Focus For Next Two Weeks

Increase interim and long-term housing access

- Continue to conduct enhanced engagement with housing providers to boost housing access
- Work to identify a long-term emergency shelter site
- Connect with Faith Leaders at the Interfaith Convening about how they can potentially support interim and long-term housing opportunities.
- Review sites for a potential Project Homekey application

Thank you

**Teresa Chandler, Deputy City
Manager,**

Office of the City Manager

Eric Lopez, Director

Department of Public Works