

411 West Ocean Boulevard, 9th Floor Long Beach, CA 90802-4664

OFFICE OF THE CITY ATTORNEY CHARLES PARKIN, City Attorney

CARES ACT GRANT AGREEMENT

THIS CARES ACT GRANT AGREEMENT, ("Agreement") is made and entered into by and between the CITY OF LONG BEACH ("CITY"), a municipal corporation, with its principal place of business at 411 West Ocean Blvd., Long Beach, California 90802, and the Bixby Knolls Business Improvement Association, a nonprofit corporation organized under the laws of the State of California ("GRANTEE"), with its principal place of business at 4321 Atlantic Avenue, Long Beach, California 90807.

WHEREAS, the City of Long Beach received a Coronavirus Relief Fund (CRF) award of \$40.28 million from the U.S. Treasury, as appropriated in Section 5001 of the Coronavirus Relief Aid, Relief, and Economic Security Act ("CARES Act"), P.L. 116-136; and

WHEREAS, the purpose of the award to the City is to respond to the Coronavirus Disease 2019 (COVID-19) public health emergency; and

WHEREAS, payments from the CRF may only be used to cover costs that: (1) are necessary expenditures incurred due to the public health emergency with respect to the COVID-19; (2) were not accounted for in the budget most recently approved as of March 27, 2020 (the date of enactment of the CARES Act) for the State or government; and (3) were incurred during the period that begins on March 1, 2020, and ends on December 30, 2020; and

WHEREAS, the City is required by federal law to impose various terms and conditions, including expedited reporting requirements, on the GRANTEE; and

WHEREAS, these terms and conditions, including exhibits, the terms of any RFP, if applicable, and the terms and conditions of the GRANTEE'S application, and any amendments thereto as may be approved by the City, are incorporated herein by reference;

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NOW, THEREFORE, in consideration of the mutual terms, covenants, and conditions in this Agreement, the City and the GRANTEE agree as follows:

- 1. PROJECT. The City agrees to provide funding to the GRANTEE for the development and implementation of the CARES Act Bixby Knolls Business Improvement District Grant Program ("Project"). The Project description is incorporated by reference to this Agreement as Exhibit A.
- GRANT FUNDS. The GRANTEE hereby acknowledges and agrees 2. that the City's total contribution for the GRANTEE'S approved project shall not exceed \$114,695. It is expressly understood and agreed that in no event will the City's total contribution exceed this amount.
- 3. METHOD OF PAYMENT. The City shall make available to the GRANTEE upon or after the effective date of this Agreement an advance payment totaling 15 percent of the grant amount listed in Section 2 of this Agreement. For subsequent payments, the City shall make payments to the GRANTEE on a reimbursement basis. The Grantee may request reimbursement for eligible expenditures related to the Project incurred between March 1, 2020 and December 14, 2020. To receive reimbursement for eligible expenditures related to the Project, GRANTEE must submit sufficient supporting documentation to verify expenditures, including:
 - A. A summary of eligible expenditures.
 - B. Copies of paid invoices for professional or other services.
 - C. Summary of staff hours for the Project.
 - D. CARES Act BID Grant Progress Report that includes the following:
 - a. Summary of key accomplishments describing progress made on the Project.
 - b. Relevant key performance indicators described in Exhibit A.
 - c. Information regarding any potential risks associated with

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accomplishing deliverables identified in Exhibit A.

- d. Supporting documentation, such as press releases, earned media, photos, or other relevant information.
- 4. PERFORMANCE PERIOD; FUND APPLICATION. Funding has been authorized for eligible expenditures related to the Project incurred between March 1, 2020 and December 14, 2020. The performance period for this grant is March 1, 2020 to December 14, 2020. All expenditures must be incurred, and all services must be provided within the performance period. CITY will not be obligated to reimburse expenses incurred after the performance period. GRANTEE must notify CITY in writing no later than November 16, 2020, if they anticipate grant funding will not be fully expended by December 14, 2020, unless otherwise negotiated in writing in advance between the parties. Funding shall be expended for authorized eligible expenditures in accordance with the Project budget, delineated in the Project submittal attached hereto and incorporated by reference as Exhibit A. When required to do so in writing, the GRANTEE shall repay the CITY for any amounts disbursed that the CITY determines were not used for authorized purposes, or were used in violation of Federal, State, or City statutes, regulations or guidelines. The CITY may also withhold such amounts from any allowable reimbursement request of the GRANTEE.
- 5. AUDIT AND RECORD REQUIREMENTS. The GRANTEE shall follow all generally accepted accounting procedures and practices and shall maintain books, records, documents, and other evidence which sufficiently and properly account for the expenditure of funds. The books, records and documents shall be subject at all reasonable times to inspection, reviews, or audits by the CITY in order that the Project, management, and fiscal policies of the GRANTEE may be evaluated to assure the proper and effective expenditure of public funds. Additionally:
 - A. Cooperation with Monitoring, Audits, and Records Requirements. All records and expenditures are subject to, and GRANTEE agrees to comply with, monitoring and/or audits conducted by the United States Department

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of Treasury's Inspector General, the Office of the Auditor of the State of California, and the City Department of Finance. The GRANTEE shall maintain under Generally Accepted Accounting Principles (GAAP) or Government Accounting Standards Board (GASB) principles, adequate records that ensure proper accounting for all costs and performances related to this Agreement.

- В. Single Audit Requirements. Any Grantee expending \$750,000 or more in federal funds in a fiscal year may be subject to Single Audit Requirements in 2 CFR, Part 200, Subpart F - Audit Requirements, at https://www.ecfr.gov/cgibin/text-idx?tpl=/ecfrbrowse/Title02/2cfr200 main 02.tpl
- C. Requirement to Address Audit Findings. If any audit, monitoring, investigations, review of awards, or other compliance review reveals any discrepancies, inadequacies, or deficiencies which are necessary to correct in order to maintain compliance with this Agreement, applicable laws, regulations, or the GRANTEE'S obligations hereunder, the GRANTEE agrees to propose and submit to CITY a corrective action plan to correct such discrepancies or inadequacies within twenty-five (25) calendar days after the GRANTEE'S receipt of the findings.
- D. The GRANTEE shall maintain appropriate audit trails to provide accountability for all expenditures of grant funds, reporting measures, and funds received from CITY under this Agreement. Audit trails maintained by the GRANTEE will, at a minimum, identify the supporting deficiencies. If no corrective action is taken, the CITY may take such action authorized by this Agreement and/or by law, including termination.
- TERMINATION. The CITY may, in its sole discretion, terminate this 6. Agreement for convenience or otherwise, without recourse, liability or penalty against CITY, upon written notice to GRANTEE. Additionally:
 - A. In the event Grantee fails to perform or comply with an obligation or a term, condition or provision of this Agreement, the CITY may notify the GRANTEE in writing of the delay or nonperformance, and if not cured in five (5)

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working days, the CITY may terminate this Agreement in its entirety, or any part thereof, or the CITY may, upon written notice to GRANTEE, terminate this Agreement for cause, without further notice or opportunity to cure. Such notification will state the effective date of termination, and if no effective date is specified, the effective date will be the date of the notification.

- В. CITY and GRANTEE may mutually agree to terminate this Agreement. CITY in its sole discretion will determine if, as part of the agreed termination, GRANTEE is required to return any or all the disbursed grant funds.
- C. Termination is not an exclusive remedy but will be in addition to any other rights and remedies provided in equity, by law, or under this Agreement, including those remedies listed at 2 C.F.R. 200.207 and 2 C.F.R. 200.338 –200.342. Following termination by CITY, GRANTEE shall continue to be obligated to CITY for the return of grant funds in accordance with applicable provisions of this Agreement. In the event of termination under this section, CITY'S obligation to reimburse GRANTEE is limited to allowable costs incurred and paid by the GRANTEE prior to the effective date of termination, and any allowable costs determined by CITY in its sole discretion to be reasonable and necessary to cost-effectively wind up the Agreement, Termination of this Agreement for any reason or expiration of this Agreement shall not release the parties from any liability or obligation set forth in this Agreement that is expressly stated to survive any such termination or expiration.
- D. Notwithstanding any expiration or termination Agreement, the rights and obligations pertaining to the grant, cooperation and provision of additional information, return of grant funds, audit rights, records retention, public information, and any other provision implying survivability shall remain in effect after the expiration or termination of this Agreement.
- 7. RECAPTURE OF FUNDS. The discretionary right of CITY to terminate this Agreement for convenience notwithstanding, CITY shall have the right to terminate the Agreement and to recapture, and be reimbursed for any payments made by

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CITY: (i) that are not allowed under applicable laws, rules, and regulations; or (ii) that are otherwise inconsistent with this Agreement, including any unapproved expenditures. In addition, if the State of California determines for any reason that CITY must repay Coronavirus Relief Funds provided to GRANTEE, GRANTEE shall reimburse the CITY for the repayment.

- 8. AUTHORITY TO WITHHOLD MONEY DUE OR PAYABLE, The CITY may withhold such amounts due or to become payable under this Agreement to the GRANTEE as may be necessary to protect the CITY against liability or to satisfy the obligations of the GRANTEE to the CITY.
- 9. REPRESENTATIONS BY GRANTEE. By acceptance of this Agreement, the GRANTEE makes all the statements, representations, warranties, guarantees, certifications and affirmations included in this Agreement. If applicable, the GRANTEE will comply with the requirements of 31 USC § 3729, which set forth that no Grantee of federal payments shall submit a false claim for payment. If any of the statements, representations, certifications, affirmations, warranties, or guarantees are false or if the GRANTEE signs or executes the Agreement with a false statement or it is subsequently determined that the GRANTEE has violated any of the statements, representations, warranties, guarantees, certifications or affirmations included in this Agreement, then CITY may consider this act a possible default under this Agreement and may terminate or void this Agreement for cause and pursue other remedies available to CITY under this Agreement and applicable law. False statements or claims made in connection with CITY grants may result in fines, imprisonment, and debarment from participating in City, state or federal grants or contracts, and/or other remedy available by law, potentially including the provisions of 38 USC §§ 3801-3812, which details the administrative remedies for false claims and statements made.
- 10. CONFLICT OF INTEREST SAFEGUARDS. The GRANTEE will establish safeguards to prohibit its employees from using their positions for a purpose that constitutes or presents the appearance of personal or organizational conflict of interest or

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personal gain, whether for themselves or others, particularly those with whom they have family, business, or other ties. The GRANTEE will operate with complete independence and objectivity without actual, potential, or apparent conflict of interest with respect to its performance under this Agreement.

- 11. FRAUD, WASTE, AND ABUSE. The GRANTEE understands that CITY does not tolerate any type of fraud, waste, or misuse of funds. CITY'S policy is to promote consistent, legal, and ethical organizational behavior, by assigning responsibilities and providing guidelines to enforce controls. Any violations of law or standards of ethical conduct will be investigated, and appropriate actions will be taken. The GRANTEE understands and agrees that misuse of award funds may result in a range of penalties, including suspension of current and future funds, suspension or debarment from federal, state, and City grants, recoupment of monies provided under an award, and civil and/or criminal penalties.
- CERTIFICATION REGARDING LOBBYING. By entering into this 12. Agreement, GRANTEE is certifying:
 - No Federal appropriated funds have been paid or will be paid, by or on behalf of the GRANTEE, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
 - В. If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence any officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan or cooperative agreement, the undersigned shall complete and

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submit Standard Form – LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions.

- C. The GRANTEE shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly.
- D. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by 31 U.S.C. Sec. 1352 (as amended by the Lobbying Disclosure Act of 119). Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure. The GRANTEE certifies or affirms the truthfulness and accuracy of each statement of its certification and disclosure, if any. In addition, GRANTEE understands and agrees that the provisions of 31 U.S.C. Sec. 3801 et seq. apply to this certification and disclosure, if any.
- SEVERABILITY. If any provisions of this Agreement are rendered or 13. declared illegal for any reason, or shall be invalid or unenforceable, such provision shall be modified or deleted in such manner so as to afford the party for whose benefit it was intended the fullest benefit commensurate with making this Agreement, as modified, enforceable, and the remainder of this Agreement and the application of such provision to other persons or circumstances shall not be affected thereby, but shall be enforced to the greatest extent permitted by applicable law.
- 14. AMBIGUITIES. To the extent the terms and conditions of this Agreement do not address a particular circumstance or are otherwise unclear or ambiguous, such terms and conditions are to be construed consistent with the general objectives, expectations and purposes of this Agreement and in all cases, according to its

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fair meaning. The parties acknowledge that each party and its counsel have reviewed this Agreement and that any rule of construction to the effect that any ambiguities are to be resolved against the drafting party shall not be employed in the interpretation of this Agreement. Any vague, ambiguous or conflicting terms shall be interpreted and construed in such a manner as to accomplish the purpose of the Agreement.

- 15. CLEAN AIR ACT. The following is only applicable if the amount of the contract exceeds \$150,000: (1) GRANTEE agrees to comply with all applicable standards, orders or regulations issued pursuant to the Clean Air Act, as amended, 42 U.S.C. § 7401 et seq.; (2) GRANTEE agrees to report each violation to ATG and understands and agrees that the ATG will, in turn, report each violation as required to assure notification to the Federal Emergency Management Agency, and the appropriate Environmental Protection Agency Regional Office; and (3) GRANTEE agrees to include these requirements in each subcontract exceeding \$150,000 financed in whole or in part with federal assistance provided by this Agreement.
- CONTRACT PROVISIONS UNDER FEDERAL AWARDS. 16. contracts made by a GRANTEE under a federal award must contain the provisions outlined in 2 CFR 200 Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards, Appendix II to Part 200 Contract Provisions for Non-Federal Entity Contracts Under Federal Awards.

17. INSURANCE.

- As a condition precedent to the effectiveness of this Agreement, GRANTEE shall procure and maintain, at GRANTEE's expense for the duration of this Agreement, from insurance companies that are admitted to write insurance in California and have ratings of or equivalent to A:V by A.M. Best Company or from authorized non-admitted insurance companies subject to Section 1763 of the California Insurance Code and that have ratings of or equivalent to A:VIII by A.M. Best Company, the following insurance:
 - (a) Commercial general liability insurance (equivalent in scope to

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ISO form CG 00 01 11 85 or CG 00 01 10 93) in an amount not less than \$1,000,000 per each occurrence and \$2,000,000 general aggregate. This coverage shall include but not be limited to broad form contractual liability, cross liability, independent contractors liability, and products and completed operations liability. City, its boards and commissions, and their officials, employees and agents shall be named as additional insureds by endorsement (on City's endorsement form or on an endorsement equivalent in scope to ISO form CG 20 10 11 85 or CG 20 26 11 85), and this insurance shall contain no special limitations on the scope of protection given to City, its boards and commissions, and their officials, employees and agents. This policy shall be endorsed to state that the insurer waives its right of subrogation against City, its boards and commissions, and their officials, employees and agents.

- (b) Workers' Compensation insurance as required by the California Labor Code and employer's liability insurance in an amount not less than \$1,000,000. This policy shall be endorsed to state that the insurer waives its right of subrogation against City, its boards and commissions, and their officials, employees and agents.
- (c) Professional liability or errors and omissions insurance in an amount not less than \$1,000,000 per claim.
- (d) Commercial automobile liability insurance (equivalent in scope to ISO form CA 00 01 06 92), covering Auto Symbol 1 (Any Auto) in an amount not less than \$500,000 combined single limit per accident.
- В. Any self-insurance program, self-insured retention, or deductible must be separately approved in writing by City's Risk Manager or designee and shall protect City, its officials, employees and agents in the same manner and to the same extent as they would have been protected had the policy or policies not contained retention or deductible provisions.

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C. Each insurance policy shall be endorsed to state that
coverage shall not be reduced, non-renewed or canceled except after thirty (30)
days prior written notice to City, shall be primary and not contributing to any other
insurance or self-insurance maintained by City, and shall be endorsed to state that
coverage maintained by City shall be excess to and shall not contribute to
insurance or self-insurance maintained by GRANTEE. GRANTEE shall notify City
in writing within five (5) days after any insurance has been voided by the insurer or
cancelled by the insured.

- D. If this coverage is written on a "claims made" basis, it must provide for an extended reporting period of not less than one hundred eighty (180) days, commencing on the date this Agreement expires or is terminated, unless GRANTEE guarantees that GRANTEE will provide to City evidence of uninterrupted, continuing coverage for a period of not less than three (3) years, commencing on the date this Agreement expires or is terminated.
- GRANTEE shall require that all sub-grantees used by GRANTEE in the performance of these services maintain insurance in compliance with this Section unless otherwise agreed in writing by City's Risk Manager or designee.
- F. Prior to the start of performance, GRANTEE shall deliver to City certificates of insurance and the endorsements for approval as to sufficiency and form. In addition, GRANTEE shall, within thirty (30) days prior to expiration of the insurance, furnish to City certificates of insurance and endorsements evidencing renewal of the insurance. City reserves the right to require complete certified copies of all policies of GRANTEE and sub-grantees, at any time. GRANTEE shall make available to City's Risk Manager or designee all books, records and other information relating to this insurance, during normal business hours.
 - G. Any modification or waiver of these insurance requirements

shall only be made with the approval of City's Risk Manager or designee. Not more frequently than once a year, City's Risk Manager or designee may require that GRANTEE, sub-grantees change the amount, scope or types of coverages required in this Section if, in his or her sole opinion, the amount, scope or types of coverages are not adequate.

H. The procuring or existence of insurance shall not be construed or deemed as a limitation on liability relating to GRANTEE's performance or as full performance of or compliance with the indemnification provisions of this Agreement.

18. <u>INDEMNITY</u>.

A. Consultant shall indemnify, protect and hold harmless City, its Boards, Commissions, and their officials, employees and agents ("Indemnified Parties"), from and against any and all liability, claims, demands, damage, loss, obligations, causes of action, proceedings, awards, fines, judgments, penalties, costs and expenses, arising or alleged to have arisen, in whole or in part, out of or in connection with (1) Consultant's breach or failure to comply with any of its obligations contained in this Agreement, including any obligations arising from the Project's compliance with or failure to comply with applicable laws, including all applicable federal and state labor requirements including, without limitation, the requirements of California Labor Code section 1770 et seq. or (2) negligent or willful acts, errors, omissions or misrepresentations committed by Consultant, its officers, employees, agents, SUBGRANTEEs, or anyone under Consultant's control, in the performance of work or services under this Agreement (collectively "Claims" or individually "Claim").

B. In addition to Consultant's duty to indemnify, Consultant shall have a separate and wholly independent duty to defend Indemnified Parties at Consultant's expense by legal counsel approved by City, from and against all Claims, and shall continue this defense until the Claims are resolved, whether by

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settlement, judgment or otherwise. No finding or judgment of negligence, fault, breach, or the like on the part of Consultant shall be required for the duty to defend to arise. City shall notify Consultant of any Claim, shall tender the defense of the Claim to Consultant, and shall assist Consultant, as may be reasonably requested, in the defense.

- C. If a court of competent jurisdiction determines that a Claim was caused by the sole negligence or willful misconduct of Indemnified Parties, Consultant's costs of defense and indemnity shall be (1) reimbursed in full if the court determines sole negligence by the Indemnified Parties, or (2) reduced by the percentage of willful misconduct attributed by the court to the Indemnified Parties.
- D. The provisions of this Section shall survive the expiration or termination of this Agreement.
- 19. LAWS AND REGULATIONS. The GRANTEE shall be responsible for being fully informed of all City, state and federal laws, ordinances, codes, rules and regulations, which in any manner may affect this Agreement and the performance thereof.
- 20. REMEDIES NOT EXCLUSIVE. The express provision herein of certain measures that may be exercised by the CITY for its protection shall not be construed to preclude the CITY from exercising any other or further legal or equitable right to protect its interests.
- 21. JURISDICTION/VENUE. This Agreement shall be construed in accordance with the laws of the State of California, and the venue for any legal actions brought by any party with respect to this Agreement shall be the County of Los Angeles, State of California for state actions and the Central District of California for any federal actions. GRANTEE shall cause all work performed in connection with construction of the Project to be performed in compliance with (1) all applicable laws, ordinances, rules and regulations of federal, state, county or municipal governments or agencies (including, without limitation, all applicable federal and state labor standards, including the prevailing wage provisions of sections 1770 et seq. of the California Labor Code); and (2) all

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directions, rules and regulations of any fire marshal, health officer, building inspector, or other officer of every governmental agency now having or hereafter acquiring jurisdiction.

- 22. GRANTEE'S FAILURE TO COMPLY WITH ALL REQUIREMENTS AND CONTRACTUAL OBLIGATIONS. The GRANTEE'S failure to comply with any and all of the conditions of this Agreement, referenced herein and made a part hereof, may result in the denial or rejection of future funding to the GRANTEE from the CITY.
- 23. ASSIGNMENT. The GRANTEE may not assign rights or duties under an award, or subcontract delivery of services, without the prior written consent of the CITY. Such consent shall not relieve the GRANTEE of liability in the event of default by its assignee.
- 24. CONSTRUCTION OF CONTRACT. The masculine shall be deemed to embrace and include the feminine and the singular shall be deemed to embrace and include the plural whenever required in the context of this Agreement.
- 25. NON-DEBARMENT REQUIREMENTS. The GRANTEE certifies, and, if the CITY, State of California or the United States Federal government requires shall further certify that they were not debarred by the State of California or the United States Federal government at the time of submitting a proposal, and hereby certifies and will further certify that the GRANTEE shall immediately notify the CITY should their debarment status change anytime during the performance period.
- TAX IMPLICATIONS AND CONSEQUENCES. The City makes no 26. representations as to the tax consequences associated with the disbursement of CRF funds related to this agreement, and any determination related to this issue is the sole responsibility of the Grantee. Grantee acknowledges consulting with its own tax advisors or tax attorneys regarding this transaction or having had an opportunity to do so prior to signing this agreement. Grantee acknowledges the City cannot provide advice regarding the tax consequences or implications of the CRF funds disbursed to Grantee under the terms of this agreement.



CARES ACT BID GRANT PROGRAM SCOPE OF WORK

SUBMITTED BY BIXBY KNOLLS BUSINESS IMPROVEMENT ASSOCIATION
SEPTEMBER 11, 2020

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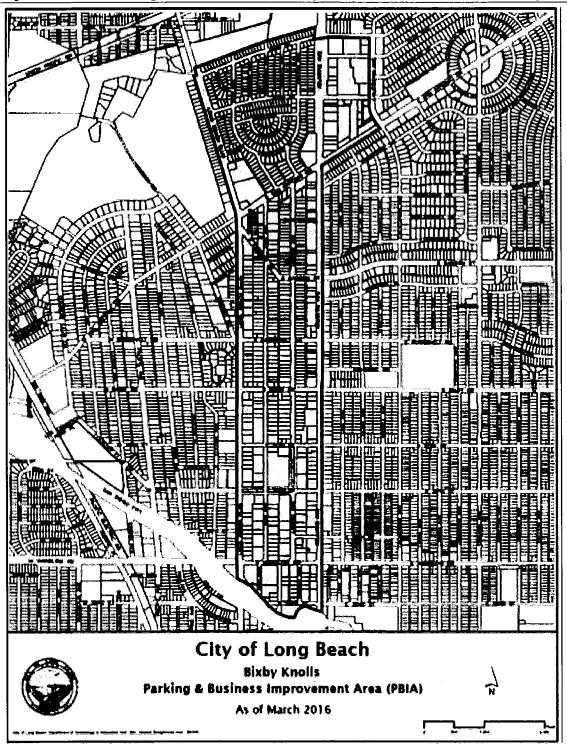
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BID and BID Association Background

In 1989, the City Council of the City of Long Beach established the Bixby Knolls Parking and Business Improvement Area, providing for the levy an annual business license assessment to be paid by businesses in the Bixby Knolls commercial corridor. The organization overseeing the management of the Bixby Knolls Parking and Business Improvement Area is the Bixby Knolls Business Improvement Association, a nonprofit organization incorporated on September 20, 1993 under State law.

The purpose of the Bixby Knolls Business Improvement Association is to promote the interests of its professional, service, and retail members, to enhance the common areas within the BIA area, to facilitate the exchange of business information and ideas, and to promote the highest business and ethical standards. This statement reflects the focus for the Board's activities and its continuing commitment to the growth and enhancement of our business community. There have not been any changes to the district boundaries nor are there any plans for expansion.

Bixby Knolls Parking and Business Improvement Area Boundary



BID Grant Program Summary

As soon the COVID-19 pandemic hit and the Safer at Home Orders went into place, the BKBIA went into "survival mode" to help businesses adjust and pivot operations or move online. We have done anything and everything within our capacity to triage our membership while the health orders changed and were updated.

Our general plan for the grant funds will be applied to the following:

- Open Streets Initiative Reimbursing businesses for furniture, lighting, plants, barricades, and insurance for outdoor dining options.
- Personal Protective Equipment Purchasing masks, hand sanitizer, shields, safety materials, other equipment, and making it available to entire membership.
- Services Offering deep cleaning/sterilization of business spaces.
- Business Assistance Purchasing signage and "social distancing" decals; Mailing letters to the membership to inform them of COVID-19 resources and information.
- Marketing and Promotions District-wide marketing program to "support local businesses" impacted by the COVID-19 pandemic; this can be coordinated with all BIDs for Small Business Saturday in November, too.
- Flash Events Low cost, high impact events that are safely managed. Giving businesses impacted by the COVID-19 pandemic a financial and promotional boost; We have hosted 30+ of these since March.
- Administrative Costs General operating revenue and professional services (e.g., accounting services).

Key Performance Indicators

Our goal is to assist as many of our business members as possible by spreading the resources around the district.

- We shall report on the total number of businesses served/assisted per activity (and a summary of total assisted as of December 14, 2020) and the number of jobs retained with businesses remaining in operation. We currently have 858 business members whom we will be reaching out to multiple times.
- Reporting the "who" and "how" we engage the local community with our marketing and event efforts.

Equitable Distribution of Resources

- Targeting sectors hardest hit by the COVID-19 State and local Health Orders (salons, barbers, restaurants, bars)
- Helping those that have reached out directly for help SOS calls
- Those able to be open and have spent months adjusting and pivoting operations and business models in response to COVID-19
- Our membership is diverse, and we will ensure that all resources are distributed to all demographics. In August we held a Black Owned Business promotion to go along with the national program. In March we showcase the "Women of Bixby Knolls" (woman-owned businesses).

BID Grant Program Budget

ADMIN - \$1,000

- General BKBIA assistance with the reduction of operating revenue, the BKBIA will use funds to keep its operations in full for a prolonged period
- Professional Services Accounting/bookkeeping service to manage all CARES Grant projects

BUSINESS ASSISTANCE - \$77,000

- Open Streets Initiative Purchasing furniture, lighting, plants, barricades, insurance; these funds will assist those allowed to be open during the current health orders.
- **PPE** Buying masks, hand sanitizer, shields, safety materials, other equipment, and making it available to entire membership as needed
- Services Offering cleaning/sterilization of business spaces at no charge to the businesses
- Signage "Take Out Available" or "Open for Business"; BKBIA median banners
 "We're Open!"; Bixby Strong banners for First Fridays Trolley
- **Decals** BKBIA branded "Bixby Strong" social distancing decals
- Letters to Members Envelopes, printing, postage; sharing grant information, health orders, and BKBIA district updates

MARKETING & PROMOTION - \$36,695

- Marketing/promotions District-wide marketing program to "support local businesses" impacted by COVID-19.
- Implementing social media campaigns for take-out and dine-out opportunities, online ordering, and other promotions for businesses within the health orders.
- Small Business Saturday promotions in November to help businesses impacted by the COVID-19 pandemic; coordinated with all BIDs, too.
- Flash Events Low cost, high impact events that are safely managed. Giving businesses impacted by COVID-19 a financial and promotional boost; we can make a big impact around the entire district.
- Advertising and editorial in Bixby Neighbors magazine and the California Heights Neighborhood Association newsletter promoting business specials; There would also be Small Business Saturday promotions for district-wide support from local community. Each month of editorial promotes and makes recommendations for specific businesses within our membership that have been impacted by COVID-19.
- Hiring marketing and advertising firm to development social media promotions for the district to draw customers into the area to support businesses impacted by COVID-19
- Hiring video production agency for district promotional videos to support businesses impacted by COVID-19
- First Fridays "Trolley" promotion into adjacent neighborhoods to promote businesses impacted by COVID-19