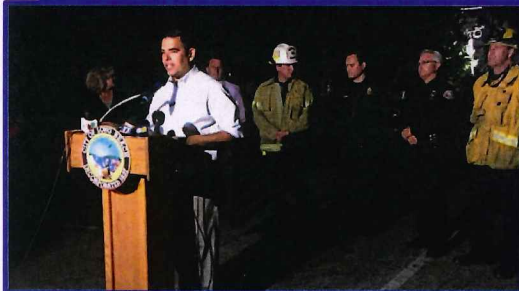


#14



City of Long Beach  
@LongBeachCity

#lbpwrout



# MAJOR POWER OUTAGES: *CITY & COMMUNITY RESPONSE*

***REGINALD HARRISON,***

***DIRECTOR***

***DISASTER PREPAREDNESS & EMERGENCY COMMUNICATIONS***





# MAJOR POWER OUTAGES:

July 15 -19 & July 30 - 31

- EOC/DOC Activation
- Additional Police Patrols
- Fire Elevator Rescues
- Special Refuse Collections
- PIOs Community Messaging
- Multi-lingual Messages
- Structure Fire Response & Rescue



Downtown Power Outage  
Incident Action Plan  
Night Operational Period  
July 30, 2015



City of Long Beach Type 3 IMT



# MAJOR POWER OUTAGES: July 15 -19 & July 30 - 31

- Food Distribution Centers
- Mass Care & Shelter Operations
- CERT (Community Emergency Response Team)
- Long Beach Search & Rescue
- Community Partners
  - Molina Health Care
  - Business Community
  - Red Cross
- Many Thanks To Our Residents!





# Technology & Outreach

- Mass Notification System
- Self Registration of Cell Phone #s
- Social Media
- Long Beach Common Operating Picture

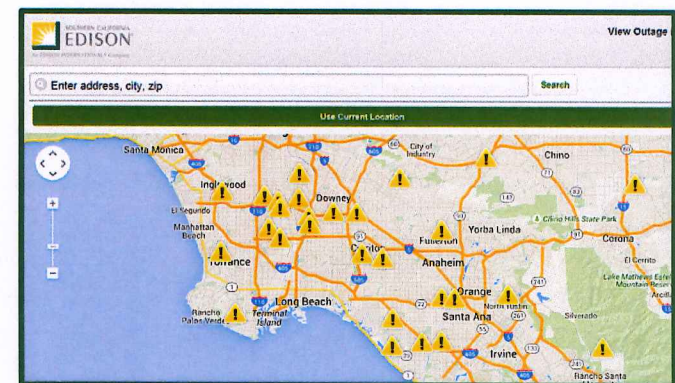




# SCE Communications

## Many Lessons Learned

- SCE Emergency Response Team worked in the EOC
- Different Terminology:
  - “Customers vs Residents”
- SCE Partnered with the City to Open Claim Processing Center
- CPUC orders SCE to inspect system





# Hazard Mitigation Plan

## Identify Risks

- Earthquake
- Flood
- Windstorm
- Tsunami
- Public Health
- Drought
- Technological and Human-Caused

## City of Long Beach 2015 Hazard Mitigation Plan



*March 24, 2015*

Prepared under contract with:  
Emergency Planning Consultants  
San Diego, California  
Carolyn J. Harshman, CEM





# Role of the Mayor & City Council

- The City Council communicates needs of Districts
- The Mayor is the primary spokesperson
- The City Council ratifies disaster proclamation
- The Mayor and City Council approve any special rules
- The Mayor and City Council approve overarching plans



City of Long Beach  
Working Together to Serve

Memorandum

**Date:** March 17, 2015  
**To:** Patrick H. West, City Manager *PHW* *PHW*  
**From:** Reginald Harrison, Director, Disaster Preparedness and Emergency Communications  
**For:** Mayor and Members of the City Council  
**Subject:** Role of Mayor and City Council During a Disaster

The purpose of this memo is to provide the Mayor and City Council with information regarding their roles during an actual or threatened disaster or major emergency. With a population of approximately 500,000 residents and 31,000 business firms, the City's proximity to the ocean, its tourist destinations, deep water port and airport, Long Beach is a complex city in terms of disaster preparedness. The entire City, its residents, first responders, Police, Fire, and community organizations all have responsibilities before, during, and after a disaster or major emergency. The Mayor and City Council have a significant role to play in planning and preparing the City to ensure the protection of persons and property in the event of a disaster, as well as ensuring a well-coordinated response, recovery and mitigation effort.

#### Background

The City's Municipal Code (section 2.69.01) describes the duties and responsibilities of the Mayor and City Council when functioning as part of the emergency operations forces of the City. It also provides a means by which the Mayor and City Council may review and approve specific emergency and disaster preparedness plans. As used in the municipal code, "emergency" means the actual or threatened existence of conditions of disaster or of extreme peril to the safety of persons and property within the City whether natural or man-made.

The Emergency Council is created in this portion of the municipal code and is empowered to review disaster preparedness plans and agreements, and make recommendations for adoption by the City Council. The Emergency Council consists of the Mayor (Chair), the City Manager (Vice-Chair), the Coordinator of Emergency Services, the City Attorney, the Police and Fire Chiefs, and other Deputy Directors, as appointed.

The City Manager also serves as the Director of Civil Defense. In this role he may request the City Council to proclaim the existence or threatened existence of a local emergency. The City Council must take action to ratify the proclamation within seven days after the request. The City Council should then review the proclamation at least every 14 days to determine the need for continuing the local emergency or terminate it at the earliest possible date that the conditions warrant.

The direction and control of local emergency preparations has been centralized through the Disaster Preparedness and Emergency Communications Department to enable the City to effectively cooperate with local, state and federal agencies;





# Legislative Staff Training

- On-Line Training Recommended
  - Introduction to National Incident Management System (NIMS)
  - Incident Command System 100
- Other Training Opportunities
  - CERT
  - Search & Rescue
  - Red Cross - CPR & First Aid

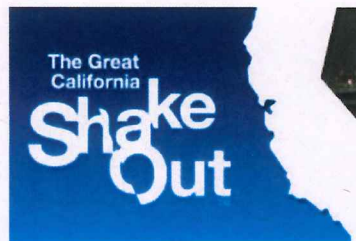




# Community Outreach

## Whole Community Training

- Neighborhood Leadership Training - Aug 27
- National Preparedness Month - Sept
- Ready Long Beach Event – Sept 19
- Great Shake Out – Oct 15 @10:15AM



### EMERGENCY PREPAREDNESS FOR NEIGHBORHOOD AND COMMUNITY ORGANIZATIONS



**Thursday,  
August 27, 2015**  
5:30 p.m. — 7:30 p.m.  
City of Long Beach  
Emergency Communication and  
Emergency Center  
2990 Redondo Ave.  
**Meeting Agenda:**

You are invited to participate in a training program designed for Long Beach Community Partners and Neighborhood Organizations to learn how to develop emergency response plans. This informative training will discuss:

- Personal preparedness, and the four steps to getting ready for a disaster.
- Organizing your community with the American Red Cross.
- Preparedness training with Long Beach Community Emergency Response Team (CERT) members.

**Upon completion of this course:**

- You will be informed, connected, and prepared for a disaster.
- You will know how to organize your neighborhood's emergency response efforts by using Map Your Neighborhood.
- You will know how CERT teams make a difference in your neighborhood.

This event is a continuum of *Safe Long Beach*, the City's Violence Prevention Plan. *Safe Long Beach* addresses a broad safety agenda aimed at reducing all forms of violence, including domestic abuse, child abuse, elder abuse,

To register for this course, go to <http://goo.gl/forms/1s2UX1q4V>.  
For additional information about this event, call the Neighborhood Resource Center at 562.570.1010.  
For more information about emergency preparedness, visit: <http://www.longbeach.gov/disasterpreparedness/>.

Maps and parking information on reverse.  
This Information is available in alternative format by request to Meg Rau at 562.570.3807.









5:30 PM to 6:00 PM - Tour of Facility  
6:00 PM to 7:00 PM - Discussion  
7:00 PM to 7:30 PM - Tour of Facility