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City of Long Beach

Transaction Document No. 6 to Master Purchase Agreement No. 33862

Oracle America, Inc. ("Oracle") and the City of Long Beach ("Buyer") enter this Transaction Document pursuant to the terms and conditions of Master Purchase Agreement No. 33862 (Oracle reference: MA-IS-1540029-1, wherein Buyer will purchase from Oracle and Oracle will sell to Buyer the products specified in Exhibit A, B and C in an amount not to exceed \$250,648 plus applicable taxes, if any.

IN WITNESS WHEREOF, the parties have caused this document to be duly executed with all formalities required by law as of the date last stated below.

June 20, 2018

Oracle America, Inc.

By [Signature]

Officer's Title MANAGER, DEAL MANAGEMENT

June 20, 2018

By [Signature]

Officer's Title Deal Specialist, Deal Management

"Oracle"

6/29, 2018

CITY OF LONG BEACH

By [Signature]  
City Manager

"Buyer"

This Transaction Document No. 6 is hereby approved as to form on

June 26, 2018.

CHARLES PARKIN, City Attorney

By [Signature]  
Amy R. Webber  
Deputy City Attorney

EXHIBIT A



**GENERAL INFORMATION**

<b>OFFER EXPIRATION</b>		<b>ORACLE:</b> Oracle America, Inc.	
<b>Support Service Number:</b>	5219427	<b>Oracle Contact Information:</b> Ann Tran	
<b>Offer Expires:</b>	25-Aug-18	<b>Telephone:</b>	408.556.4833
		<b>Fax:</b>	408.556.4833
		<b>Email:</b>	ann.tran@oracle.com
<b>CUSTOMER:</b> City of Long Beach			
<b>CUSTOMER QUOTE TO</b>		<b>CUSTOMER BILL TO</b>	
<b>Account Contact:</b>	Justina Francisco	<b>Account Contact:</b>	Justina Francisco
<b>Account Name:</b>	City of Long Beach	<b>Account Name:</b>	City of Long Beach
<b>Address:</b>	Technology Services Department City of Long Beach, 12th floor 333 W. Ocean Blvd. LONG BEACH CA 90802 United States	<b>Address:</b>	Technology svcs Dept-administrative svc 333 West Ocean Blvd 12th FL, LONG BEACH, CA STAFF LONG BEACH CA 90802 United States
<b>Telephone:</b>	562 570 7730	<b>Telephone:</b>	562-570 7730
<b>Fax:</b>		<b>Fax:</b>	
<b>E-mail:</b>	Justina.Francisco@longbeach.gov	<b>E-mail:</b>	Justina.Francisco@longbeach.gov

"You" and "Your" as referenced in this ordering document refers to the Customer identified in the table above.

Oracle may provide certain notices about technical support services via e-mail. Accordingly, please verify and update the Customer Quote To and Customer Bill To information in the above table to help ensure that You receive such communications from Oracle. If changes are required to the Customer Quote To and Customer Bill To information, please e-mail or fax the updated information, with Your support service number 5219427, to Your Oracle Support Sales Representative identified in the table above.

## SERVICE DETAILS

<b>Program Technical Support Services</b>							
<b>Service Level: Software Update License &amp; Support</b>							

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
Micro Focus Net Express for CC&B (Mfr is Micro Focus International, Third Party Program) - Named Developer Perpetual	18186804	1		FULL USE	26-Aug-18	25-Aug-19	655.64
Oracle Utilities Customer Care and Billing Archiving for Commercial & Industrial Customers - 100 in Customer Count Perpetual	18186804	142		FULL USE	26-Aug-18	25-Aug-19	5,452.84
Oracle Utilities Customer Care and Billing Archiving for Residential Customers - 100 in Customer Count Perpetual	18186804	1633		FULL USE	26-Aug-18	25-Aug-19	4,180.51
Oracle Utilities Customer Care and Billing Base for Commercial & Industrial Customers - 100 in Customer Count Perpetual	18186804	142		FULL USE	26-Aug-18	25-Aug-19	43,622.68
Oracle Utilities Customer Care and Billing Base for Residential Customers - 100 in Customer Count Perpetual	18186804	1633		FULL USE	26-Aug-18	25-Aug-19	33,444.03
Oracle Utilities Customer Care and Billing Credit and Collections for Commercial & Industrial Customers - 100 in Customer Count Perpetual	18186804	142		FULL USE	26-Aug-18	25-Aug-19	21,811.34
Oracle Utilities Customer Care and Billing Credit and Collections for Residential Customers - 100 in Customer Count Perpetual	18186804	1633		FULL USE	26-Aug-18	25-Aug-19	16,722.02
Oracle Utilities Customer Care and Billing Rating and Billing for Commercial & Industrial Customers - 100 in Customer Count Perpetual	18186804	142		FULL USE	26-Aug-18	25-Aug-19	21,811.34
Oracle Utilities Customer Care and Billing Rating and Billing for Residential Customers - 100 in Customer Count Perpetual	18186804	1633		FULL USE	26-Aug-18	25-Aug-19	16,722.02
Oracle Utilities Customer Care and Billing Task Optimization Tools for Commercial & Industrial Customers - 100 in Customer Count Perpetual	18186804	142		FULL USE	26-Aug-18	25-Aug-19	10,905.66

**Program Technical Support Services****Service Level: Software Update License & Support**

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
Oracle Utilities Customer Care and Billing Task Optimization Tools for Residential Customers - 100 in Customer Count Perpetual	18186804	1633		FULL USE	26-Aug-18	25-Aug-19	8,361.02
Oracle Utilities Mobile Workforce Management Base - Field Resource Perpetual	18186804	78		FULL USE	26-Aug-18	25-Aug-19	22,918.04
Oracle Utilities Mobile Workforce Management Mobile - Field Resource Perpetual	18186804	78		FULL USE	26-Aug-18	25-Aug-19	4,166.92

**Program Technical Support Fees: USD 210,774.06****Total Price: USD 210,774.06**

Plus applicable tax

Please note the following:

- If You have questions regarding the Service Details section of this ordering document, or believe that corrections are required, please contact Your Oracle Support Sales Representative identified on the first page of this ordering document.
- Please review Oracle's technical support policies, including the Lifetime Support Policy, before entering into this ordering document. Under Oracle's Lifetime Support Policy, the support level for an Oracle product, if applicable, may change during the term of the services purchased under this ordering document. If extended support is offered, an additional fee will be charged for such support if ordered. If You would like to purchase extended support please contact Your Oracle Support Sales Representative identified on the first page of this ordering document.
- If Oracle accepts Your order, the start date set forth in the Service Details table above shall serve as the commencement date of the technical support services and the technical support services ordered under this ordering document will be provided through the end date specified in the table for the applicable programs and/ or hardware ("Support Period").
- If any of the fields listed in the Service Details table above are blank, then such fields do not apply for the applicable programs and/or hardware for which You are purchasing technical support services.

EXHIBIT B



**GENERAL INFORMATION**

<b>OFFER EXPIRATION</b>		<b>ORACLE:</b> Oracle America, Inc.	
<b>Support Service Number:</b>	5218605	<b>Oracle Contact Information:</b> Ann Tran	
<b>Offer Expires:</b>	25-Aug-18	<b>Telephone:</b>	408.556.4833
		<b>Fax:</b>	408.556.4833
		<b>Email:</b>	ann.tran@oracle.com
<b>CUSTOMER:</b> City of Long Beach			
<b>CUSTOMER QUOTE TO</b>		<b>CUSTOMER BILL TO</b>	
<b>Account Contact:</b>	Justina Francisco	<b>Account Contact:</b>	CENTRAL ACCOUNTS PAYABLE
<b>Account Name:</b>	City of Long Beach	<b>Account Name:</b>	City of Long Beach
<b>Address:</b>	333 W Ocean Blvd LONG BEACH CA 90802 United States	<b>Address:</b>	Technology svcs Dept-administrative svc 333 West Ocean Blvd 12th FL, LONG BEACH, CA STAFF LONG BEACH CA 90802 United States
<b>Telephone:</b>	562 570 7730	<b>Telephone:</b>	562-6048
<b>Fax:</b>		<b>Fax:</b>	
<b>E-mail:</b>	Justina.Francisco@longbeach.gov	<b>E-mail:</b>	@

"You" and "Your" as referenced in this ordering document refers to the Customer identified in the table above.

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## SERVICE DETAILS

<b>Program Technical Support Services</b>							
<b>Service Level: Software Update License &amp; Support</b>							

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
Oracle Database Standard Edition - Processor Perpetual	18188213	4		FULL USE	26-Aug-18	25-Aug-19	8,725.83
Oracle WebLogic Server Standard Edition - Processor Perpetual	18188213	4		FULL USE	26-Aug-18	25-Aug-19	4,986.19
Provisioning and Patch Automation Pack - Processor Perpetual	18188213	4		FULL USE	26-Aug-18	25-Aug-19	1,745.17

**Program Technical Support Fees: USD 15,457.19**

**Total Price: USD 15,457.19**

Plus applicable tax

Please note the following:

- If You have questions regarding the Service Details section of this ordering document, or believe that corrections are required, please contact Your Oracle Support Sales Representative identified on the first page of this ordering document.
- Please review Oracle's technical support policies, including the Lifetime Support Policy, before entering into this ordering document. Under Oracle's Lifetime Support Policy, the support level for an Oracle product, if applicable, may change during the term of the services purchased under this ordering document. If extended support is offered, an additional fee will be charged for such support if ordered. If You would like to purchase extended support please contact Your Oracle Support Sales Representative identified on the first page of this ordering document.
- If Oracle accepts Your order, the start date set forth in the Service Details table above shall serve as the commencement date of the technical support services and the technical support services ordered under this ordering document will be provided through the end date specified in the table for the applicable programs and/ or hardware ("Support Period").
- If any of the fields listed in the Service Details table above are blank, then such fields do not apply for the applicable programs and/or hardware for which You are purchasing technical support services.

## **TECHNICAL SUPPORT SERVICES TERMS**

If the Customer and the Customer Quote To name identified in the General Information table above are not the same, City of Long Beach represents that Customer has authorized City of Long Beach to execute this ordering document on Customer's behalf and to bind Customer to the terms described herein. City of Long Beach agrees that the services ordered are for the sole benefit of Customer and shall only be used by Customer. City of Long Beach agrees to advise Customer of the terms of this ordering document as well as any communications received from Oracle regarding the services.

If the Customer and the Customer Bill To name identified in the General Information table above are not the same, Customer agrees that: a) Customer has the ultimate responsibility for payments under this ordering document; and, b) any failure of City of Long Beach to make timely payment per the terms of this ordering document shall be deemed a breach by Customer and, in addition to any other remedies available to Oracle, Oracle may terminate Customer's technical support service under this ordering document.

Technical support is provided under Oracle's technical support policies in effect at the time the services are provided. The technical support policies are subject to change at Oracle's discretion; however, Oracle will not materially reduce the level of services provided for supported programs and/or hardware during the period for which technical support has been paid, or for U.S. federal and public sector entities, the period for which services have been ordered. You should review the technical support policies prior to entering into this ordering document. The current version of the technical support policies may be accessed at <http://www.oracle.com/us/support/policies/index.html>.

The technical support services acquired under this ordering document are governed by the terms and conditions of the US-GMA-270549 ("agreement"). Any use of the programs and/or hardware, which includes updates and other materials provided or made available by Oracle as part of technical support services, is subject to the rights granted for the programs and/or hardware set forth in the order in which the programs and/or hardware were acquired.

This ordering document incorporates the agreement by reference. In the event of inconsistencies between the terms contained in this ordering document and the agreement, this ordering document shall take precedence.

EXHIBIT C



GENERAL INFORMATION

<b>OFFER EXPIRATION</b>		<b>ORACLE:</b> Oracle America, Inc.	
<b>Support Service Number:</b>	6443914	<b>Oracle Contact Information:</b> Ann Tran	
<b>Offer Expires:</b>	25-Aug-18	<b>Telephone:</b>	408.556.4833
		<b>Fax:</b>	408.556.4833
		<b>Email:</b>	ann.tran@oracle.com
<b>CUSTOMER:</b> City of Long Beach			
<b>CUSTOMER QUOTE TO</b>		<b>CUSTOMER BILL TO</b>	
<b>Account Contact:</b>	Justina Francisco	<b>Account Contact:</b>	Accounts Payable
<b>Account Name:</b>	City of Long Beach	<b>Account Name:</b>	City of Long Beach
<b>Address:</b>	333 W OCEAN BLVD LONG BEACH CA 90802 United States	<b>Address:</b>	Technology svcs Dept-administrative svc 333 West Ocean Blvd 12th FL, LONG BEACH, CA STAFF LONG BEACH CA 90802 United States
<b>Telephone:</b>	562 570 7730	<b>Telephone:</b>	-5625706982
<b>Fax:</b>		<b>Fax:</b>	
<b>E-mail:</b>	Justina.Francisco@longbeach.gov	<b>E-mail:</b>	TS-ACCTSPAY@LONGBEA CH.GOV

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## SERVICE DETAILS

<b>Program Technical Support Services</b>							
<b>Service Level: Software Update License &amp; Support</b>							

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
Oracle User Productivity Kit Professional - Application User Perpetual	19757424	50		FULL USE	26-Aug-18	25-Aug-19	738.51
Oracle User Productivity Kit Professional - UPK Developer Perpetual	19757424	2		FULL USE	26-Aug-18	25-Aug-19	5,169.56
Oracle Utilities UPK for Customer Care and Billing, Administrative Setup (up to 4K employees and up to \$1 billion in revenue) - UPK Module Perpetual	19757424	1		FULL USE	26-Aug-18	25-Aug-19	5,169.56
Oracle Utilities UPK for Customer Care and Billing, Credit and Collections (up to 4K employees and up to \$1 billion in revenue) - UPK Module Perpetual	19757424	1		FULL USE	26-Aug-18	25-Aug-19	2,584.78
Oracle Utilities UPK for Customer Care and Billing, Rating and Billing (up to 4K employees and up to \$1 billion in revenue) - UPK Module Perpetual	19757424	1		FULL USE	26-Aug-18	25-Aug-19	2,584.78
Oracle Utilities UPK for Customer Care and Billing, Rating and Billing for Interval Data (up to 4K employees and up to \$1 billion in revenue) - UPK Module Perpetual	19757424	1		FULL USE	26-Aug-18	25-Aug-19	2,584.78
Oracle Utilities UPK for Customer Care and Billing, User Tasks (up to 4K employees and up to \$1 billion in revenue) - UPK Module Perpetual	19757424	1		FULL USE	26-Aug-18	25-Aug-19	2,584.78

**Program Technical Support Fees: USD 21,416.75**

**Total Price: USD 21,416.75**

Plus applicable tax

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