

RESOLUTION NO. RES-23-0005

A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF LONG BEACH AUTHORIZING THE CITY MANAGER TO EXECUTE A CONTRACT WITH TOUCHPHRASE DEVELOPMENT, LLC DBA JULOTA WITHOUT ADVERTISING FOR BIDS TO DEVELOP AND MAINTAIN A CASE MANAGEMENT AND COORDINATED CARE TECHNOLOGY PLATFORM DESIGNED FOR USE IN COMMUNITY CARE IN AN AMOUNT NOT TO EXCEED \$75,000 FOR A PERIOD OF ONE YEAR, WITH THE OPTION TO RENEW FOR THREE ADDITIONAL ONE-YEAR PERIODS

WHEREAS, on March 16, 2021, the Long Beach City Council approved the Long Beach Recovery Act (LB Recovery Act), a COVID-19 recovery program to support City programs in three main categories - Economic Recovery, Healthy and Safe Community, and Securing Our City's Future; and

WHEREAS, as part of the Healthy and Safe Community category of the LB Recovery Act, the City's Department of Health and Human Services' Community Crisis Response Team seeks a case management system that is built for community crisis intervention teams, specifically one that hosts behavioral health case notes, captures call for service and outcome data, and collects electronic consent forms that is outfitted for use for crisis interventions; and

WHEREAS, in order to be in compliance with federal regulations, the City's Department of Health and Human Services' Community Crisis Response Team's case management software must be 42 CFR Part 2 compliant; and

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1 WHEREAS the City's Department of Health and Human Services conducted
2 thorough research with other cities implementing similar scopes of work and Touchphrase
3 Development, LLC dba Julota (Julota), a Colorado corporation, is the only company with
4 such compliance per the extensive procurement research conducted and shared by the
5 City of Durham, North Carolina.

6 WHEREAS, Julota owns proprietary technology that allows for data to be
7 HIPAA, 42 CFR Part 2, CJIS-compliant with State and Federal requirements to ensure
8 sensitive patient records receive the highest level of protection when accessing services
9 for treatment use, which is not found with other similar technology platforms; and

10 WHEREAS, as a result, no useful purpose would be served by advertising
11 for bids and to do so would constitute an idle and useless act and an unnecessary
12 expenditure of public funds;

13 NOW, THEREFORE, the City Council of the City of Long Beach resolves as
14 follows:

15 Section 1. The above recitals are true and correct and are incorporated
16 herein.

17 Section 2. The City Manager is hereby authorized to enter into a contract
18 with Touchphrase Development, LLC dba Julota to develop and maintain a case
19 management and coordinated care technology platform designed for use in community
20 care in an amount not to exceed \$75,000 for a period of one year, with the option to renew
21 for three additional one year periods at the City Manager's discretion.

22 Section 3. This resolution shall take effect immediately upon its adoption
23 by the City Council, and the City Clerk shall certify the vote adopting this resolution.

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I hereby certify that the foregoing resolution was adopted by the City Council
of the City of Long Beach at its meeting of January 17, 2023 by the following vote:

Ayes: Councilmembers: Zendejas, Allen, Duggan, Supernaw, Kerr,
Saro, Uranga, Ricks-Oddie.

Noes: Councilmembers: None.

Absent: Councilmembers: Austin.

Recusal(s): Councilmembers: None.


City Clerk