OFFICE OF THE CITY ATTORNEY CHARLES PARKIN, City Attorney 333 West Ocean Boulevard, 11th Floor Long Beach. CA 90802-4664

THIRD AMENDMENT TO AGREEMENT NO. 32941

THIS THIRD AMENDMENT TO AGREEMENT NO. 32941 is made and entered, in duplicate, as of August 21, 2015 for reference purposes only, pursuant to a minute order adopted by the City Council of the City of Long Beach at its meeting on August 18, 2015 by and between ERNST & YOUNG LLP, a limited liability partnership, located at 200 Plaza Drive, Secaucus, New Jersey 07094, ("Consultant"), and the CITY OF LONG BEACH, a municipal corporation ("City").

WHEREAS, the parties entered into Agreement No. 32941 on December 21, 2012 ("Agreement"), wherein EP2M, LLC agreed to provide maintenance, operational support, end user support, enhancements, and upgrades for the Oracle based CIS Solution for utilities providing gas, water, wastewater, and solid waste services to the City; and

WHEREAS, Ernst & Young LLP is the valid successor in interest to EP2M under the Agreement; and

WHEREAS, the parties desire to amend and include additional services under the Agreement to provide technical support and integration services related to the City Customer Care & Billing, Mobile Workforce Management, and Advanced Metering Infrastructure systems;

NOW, THEREFORE, in consideration of the mutual terms and conditions herein, the parties agree as follows:

- 1. In addition to the Statement of Work attached as Exhibit 5 to the Agreement or otherwise as provided in the Agreement, Consultant shall provide the services as described in the Scope of Work attached to this Amendment as Exhibit "A-2" ("Additional Services").
- 2. City shall pay Consultant for the Additional Services in accordance with the terms and conditions of the Agreement in an amount not to exceed Five Hundred Eighty-Five Thousand Dollars (\$585,000) for a period of two (2) years, with the option to renew for two additional one-year periods.

3. Exce	ot as expressly i	modified herein, all of the terms and conditions
contained in Agreement No. 32941 are ratified and confirmed and shall remain in full force		
and effect.		
IN WITNES	S WHEREOF, th	e parties have caused these presents to be duly
executed with all formalitie	es required by la	w as of the date first stated above.
	, 2015	ERNST & YOUNG LLP, a limited liability partnership By Name Charles D Hantha Title Anthonized Signatury
	, 2015	By
Sept. 21 This Third A	-	Name
		CHARLES PARKIN, City Attorney
		By Deputy

EXHIBIT "A-2"

Scope of Work (Additional Services)

In Addition to the Managed Services as set forth in this Managed Services Agreement, the Termination Assistance Services may, include, without limitation:

- 1. converting data;
- 2. providing parallel services until transition to a new system;
- 3. providing on-site technical support
- 4. cooperating with CITY or its designated vendor in developing specifications for required interfaces or other customized code;
- 5. using commercially reasonable efforts to assist CITY in effecting a transition of the Managed Services, in accordance with industry best practices, to CITY or another vendor chose by city;
- 6. providing the number and types of resources necessary to complete the transition in accordance with the Termination Schedule;
- 7. such other services as shall be necessary or appropriate to facilitate, without interruption to the Services, the orderly transition of Managed Services to CITY or its new provider of services in accordance with industry best practices. CONTRACTOR acknowledges, and agrees that all CITY Data shall remain the sole and exclusive property of CITY; and
- 8. if CONTRACTOR is providing any Managed Services hereunder at the time of such transition utilizing any software license from a Third Party Vendor, CONTRACTOR may, at the request of CITY and expense of CITY, and subject to any Third Party Vendor license restrictions, transfer such license to CITY or sublicense such software to CITY.