

PC
Jim Lewis

To: David Martell
From: Dee Cliburn, Program Director
Amanda Lewis, Shelter Manager
Re: WSP Narrative
Date: March 16, 2008

Contract Number 2007WSP18

NARRATIVE:

The Winter Shelter Program, operated by the Long Beach Rescue Mission (LBRM), came to a successful completion on the morning of March 16, 2008.

We are proud to say that this operating year ran seamlessly and without serious incidents or grievances. This is due, in part, to having a strong team of staff and administrators, and their ability to mitigate concerns.

In collaboration with outside social service agencies and community partners, hygiene items and donated clothing were frequently made available to clients. Mental health workers from The Village program were on-site nightly to speak with clients and provide information and mental health referrals. A representative from the VA program was also on-site several times a week to work with veterans, and he was able to get several clients into transitional housing and other programs.

By all accounts, the community at large was pleased with the overall management of the shelter. LBRM applied due diligence in the upkeep of the neighborhood and a "good neighbor" policy. The shelter surroundings were kept clean and orderly, with no complaints from the neighbors sharing our building. In fact, we received a positive letter of reference from the landlord, Mr. Dam Roman, praising the winter shelter as excellent tenants, and expressing regret at the closing of the shelter.

SERVICES:

Case management services were provided both at the shelter in the evenings, as well as at the Multi-Service Center during the day, where clients were also able to shower and take advantage of other services such as mail, phones, and information and referrals. The Multi-Service Center also provided a space for Winter Shelter case managers to provide services to families experiencing homelessness. A total of 55 families received assistance through the Winter Shelter this season, receiving hotel and food vouchers and links to other service providers to find more permanent or transitional housing. Families were placed with Catholic Charities, LBRM's Lydia House, and other programs.

In the last two weeks of the Winter Shelter program, the case managers worked especially hard to find housing placements for clients. Many clients were placed in transitional housing programs and are working with other service providers to find employment and links to other services.

One couple in particular volunteered with the kitchen staff every night during the shelter, assisting with the dinner, and clean-up. These two clients are now in a transitional housing program and told us that being around the positive role models of the staff at the Winter Shelter encouraged them to start trying to make something better of their lives. Not only did we benefit from having such hard-working clients, they also have been able to move on with their lives and are no longer homeless. There are many more stories like this; we are glad that so many people were able to find shelter this winter season, and hopefully have moved on to better places.

STAFF TRAINING:

There was no additional staff training in the last two weeks of the program.

SPECIAL EVENTS/HIGHLIGHTS:

The strong case-management that found placements for so many clients at the end of the shelter is certainly a highlight, as exemplified by the story told above.

We had a staff get-together at the end of the shelter and many staff attended. They were able to share their experiences of working at the shelter and how it had also changed their lives.

In all, the Winter Shelter was a positive and smooth experience this season, kept many people off the street and in a warm and safe environment, and provided an opportunity for many to take advantage of available services and programs.



A Pinch Of Salt

I'm taking a chance here. This story could result in my getting the Bad Dad of the Year award.

But this is what happened, and I've always been honest with you, dear reader, so here goes.

Alex e-mailed me a couple of weeks ago and said he and his lovely wife Lynn had decided to go to Vegas for a weekend. I haven't seen them for several months, so a meeting made sense.

Then I realized that the weekend was Easter. I had already committed to meet them, so I decided that for the first time in a decade, I'd miss sunrise services.

I hedged my bets with a Good Friday

service before we hit the road. I needed all the help I could get — I had arranged to take the son and daughter-in-law to their first Vegas show.

The show was Cirque du Soleil's "Zumanity." It is marketed as the sensual side of Cirque; something you would see only in Vegas. At last count, there are five different Cirque shows in Las Vegas, but Zumanity is the only one that couldn't make it on the road.

That's right, I took my son and his wife to a topless show, and on Easter weekend. In my defense, I'd have to say that Zumanity probably is the classiest topless show you could find. The feats of the performers quickly made the fact that they weren't wearing tops secondary.

Then there's the reality that women of the gymnastic persuasion tend to be, how shall I put it, focused on developing talent rather than chests. This was no bimbo night.

Don't get me wrong — I'm not pre-

tending that this was high art. It was a circus with an emphasis on the libido. There was little innuendo and a lot of blatant sexuality.

But, aside from some language I could have done without, there was little I would call offensive. It was done in fun, and most of the sold-out audience took it that way.

Alex and Lynn are adults, and I believe them when they say they enjoyed the show. I'll guarantee that I was more uncomfortable than they were. I do know the discussion afterward was about the skills of the performers, not their bodies.

Pastor Don probably won't accept the argument, but I'll say that I could have done far worse than Zumanity in picking a show to share. If morality is at issue, I could have done better, too.

I checked again the next day, and it didn't appear that either of the kids were the worse for the experience. They weren't interested in debauchery before,

and weren't after, either.

In some ways, I felt more guilty about paying the extra five bucks at Easter brunch so that they could have champagne. Again, though, they didn't seem the worse for the chance to toast with the bubbly. And I did get to offer a blessing before the toast.

Alex is 29 now, and it seems like I'm still getting used to having an adult son. Maybe it will be easier when he is the father of my grandchildren (they promised again last weekend — and accused me of picking Zumanity as a not-so-subtle hint).

Zumanity was fun, and I don't think I've messed with my son's morality. All the same, I think I'll go back to paying for the golf when Alex and Lynn are around.

I'll be more comfortable, even if they both beat me.

Harry M. Saltzgaver

Homeless Shelter Ends Winter Well

By James K. Lewis

The Los Angeles Homeless Services Authority Winter Shelter Program at 2235 Lemon Ave. operated by the Long Beach Rescue Mission (LBRM) came to a successful completion on the morning of March 16 — happily, to clear skies. We are proud to say that this season ran without serious incident or grievance, due in large part to having a strong team of staff and administrators, and their ability

to mitigate concerns as they arose.

By all accounts, the homeless we served and the community at large was pleased with the overall management of the shelter. Our staff applied due diligence in the upkeep of the neighborhood and a "good neighbor" policy. Although bordered by residents on two sides, there were no complaints from the neighbors or businesses sharing our cul-de-sac. We received a

very positive letter of reference from the landlord, Mr. Dan Roman, praising the winter shelter as excellent tenants, and expressing regret at the closing of the shelter. Even the neighbors were sorry to see us leave.

For the first time, I believe, the shelter has been outside the First or Second council districts. After hearing of some concern from Signal Hill PD, I also attended a Signal Hill City Council meeting and gave them the same assurances I gave Long Beach Council along with my cell phone number.

In collaboration with outside social service agencies,



SPIT & ARGUE CLUB

church, school and community partners, hygiene items and donated clothing were frequently made available to clients. Mental health workers from The Village Program were on-site nightly to speak with clients and provide information and mental health referrals. A representative from the Veterans Services program also was on-site several times a week to work with veterans, and he was

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Correction

In portions of the story "LA River Trash Continues To Flow" in last week's *Grunion Gazette*, Mark Pestrella's

name was incorrectly spelled. Pestrella is the deputy director of the Los Angeles County Department of Public Works.

Spit & Argue

(Continued from Page 2A)

able to get several clients into transitional housing and other programs.

Daily case management services were provided both at the shelter in the evenings, as well as at the city's Multi-Service Center during the day, where clients were also able to shower and take advantage of other services such as mail, phones and information and referrals. The Multi-Service Center also provided a space for Winter Shelter case managers to provide services to families experiencing homelessness.

A total of 55 families received assistance through the Winter Shelter this season, receiving hotel and food vouchers and links to other service providers to find more permanent or transitional housing — including families displaced by the apartment flooding earlier in the season. Families were placed with Catholic Charities, LBRM's Lydia House and other residential programs.

In the last two weeks of the Winter Shelter program, the case managers worked especially hard to find housing placements for clients. Many clients were placed in transitional housing programs and are working with other service providers to find employment and links to other services.

been able to move on with their lives and are no longer homeless. There are many more stories like this; we are glad that so many people were able to find shelter this winter season, and hopefully have moved on to better places.

In all, the Winter Shelter was a positive and smooth experience this season, kept many people off the street and in a warm and safe environment, and provided an opportunity for many to take advantage of available services and programs. The Long Beach Rescue Mission thanks city and county staff, and the community for allowing us the chance, once again, to prove a seasonal homeless shelter can be well run and be a benefit, not a curse, to this community.

The Rev. James K. Lewis is president/CEO of the Long Beach Rescue Mission.

One couple in particular volunteered with the kitchen staff every night during the shelter, assisting with the dinner, and cleanup. These two clients are now in a transitional housing program and told us that being around the positive role models of the staff at the Winter Shelter encouraged them to start trying to make something better of their lives. Not only did we benefit from having such hard-working clients, they also have

Our Mailbox

Rehab House

To The Editor,

How do you feel knowing that there is a rehab house in your neighborhood?

There is a rehab house across the street from me. At first I couldn't understand why there would be so many people hanging out there at all hours in the front of their home and sitting on the curbs crying or walking down the street bewildered. Then I noticed even more people would show up on one and two nights a week for some kind of class or something.

Then I noticed that they were paying attention to what I was doing. That was odd. Then they

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started saying unpleasant things to me and about me.

I bought this house to live in a friendly, neighborly place. I don't think that I or my young son should be subject to this in my own home. I used to love to go in the front yard and garden,

but now all I want to do is build a tall fence in front of my yard and hide.

I called code enforcement, and the people don't hang out in the front as much. But they do hang out in the back and come

(Continued on Page 42A)



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Jim Lewis
Long Beach Rescue Mission
1335 Pacific Ave.
Long Beach, Ca. 90813

Dear Mr. Lewis,

I'm very sorry to hear that you will be leaving our building on Lemon St. Your organization has handled the property so well. You have been a model tenant. I must admit; I, along with my neighbors, was concerned when you moved in, but you proved us wrong. Even my neighbors don't want to see you go.

Good luck on your search for a better fitting property. If you don't find something that suits your needs, please give me a call.

Best regards, Dan Roman

A handwritten signature in black ink, appearing to read 'Dan Roman', followed by a long horizontal line extending to the right.

Contract # 2007WSP14
2007-2008 WINTER SHELTER
Monthly Activity Report

Reporting for the month of March 2008

AGENCY NAME: Long Beach Rescue Mission
 SITE ADDRESS: CA 2235 Lemon Ave Long Beach, CA
 Contact Person: James Lewis Contact Telephone # 562-591-1292 x111

KEY NEW - A single individual (unaccompanied person) or family is "new" if this is the first month in this year's program that you serve them.
 THIS MONTH - Report on totals for this calendar month YEAR TO DATE - Report on the running total so far this year

SECTION 1. SHELTER SERVICES		THIS MONTH	YEAR TO DATE "RUNNING TOTAL"
A.	Total NEW Single Individuals served AT SHELTER	83	650
B.	Total NEW Families served AT SHELTER	—	—
1)	Total ADULTS in families	—	—
2)	Total CHILDREN in families	—	—
C.	Total BEDNIGHTS PROVIDED at shelter	1513	6985
D.	Total MEALS SERVED at shelter		
E.	Total NIGHTS THE SHELTER WAS OPEN (Authorized by LAHSA)	15	62
F.	Total CLIENTS REFERRED ELSEWHERE (explain in narrative)	—	—

SECTION 2. VOUCHERS FOR ALTERNATIVE HOUSING/MEALS		THIS MONTH	YEAR TO DATE "RUNNING TOTAL"
A.	Total NEW Single Individuals ISSUED HOTEL VOUCHERS	0	9
B.	Total NEW Families ISSUED HOTEL VOUCHERS	6	55
1)	Total ADULTS in families	8	76
2)	Total CHILDREN in families	15	102

SECTION 3. VOLUNTEERS AND FEMALE HEADS OF HOUSEHOLD		
A.	Total New VOLUNTEERS this month	—
B.	Total number of NEW Female Heads of Household served this month	22

SECTION 4. Please estimate the percentage for each category served daily. NOTE: total should equal 100%	
66%	Unaccompanied Male
20%	Unaccompanied Female
-	Unaccompanied Male Youth (< 18)
-	Unaccompanied Female Youth (< 18)
-	Single Parent Family - Male Head
5%	Single Parent Family - Female Head
-	Single Parent Family - Youth Head
2%	Two Parent Family - Adult
-	Two Parent Family - Youth
7%	Adult Couples Without Children

SECTION 5. Please estimate the percentage of your population served daily. NOTE: may be GREATER than 100%	
5%	Battered Spouse
-	Runaway/Throwaway Youth
24%	Chronically Mentally Ill
-	Developmentally Disabled
2%	HIV/AIDS
1%	Alcohol Dependent
8%	Drug Dependent
5%	Elderly
15%	Veterans
23%	Physically Disabled

SECTION 6. DEMOGRAPHICS		
A. AGE		
0-17 (resident unaccompanied youth only)		
18-23	5	1
24-44	34	5
45-64	29	
65-79	11	
70+	4	
Not Available		
TOTAL	83	6
B. GENDER		
Male	62	2
Female	21	4
Transgender	-	-
TOTAL	83	6
C. RACE		
American Indian or Alaska Native		
Asian	1	
Black or African American	35	5
Native Hawaiian or Other Pacific Islander		
White	33	1
American Indian or Alaska Native AND White		
Asian AND White		
Black or African American AND White		
American Indian or Alaska Native AND Black		
Other/Not Available (specify in Narrative)	14	
TOTAL	83	6
D. ETHNICITY		
Hispanic/Latino	12	1
Non-Hispanic/ Non-Latino	71	5
TOTAL	83	6
E. PRIOR LIVING SITUATION		
Streets	38	1
Emergency shelter	5	1
Transitional housing	2	
Jail/Prison	3	
Psychiatric facility		
Hospital		
Substance abuse treatment facility	2	
Domestic violence shelter		
Rental housing	7	
Staying with relatives or friends	17	3
Other (specify in Narrative)	9	1
TOTAL	83	6
F. CIRCUMSTANCES CAUSING HOMELESSNESS		
GR Cuts		
Change in income	3	
Lost job/Layoff	9	
Eviction	6	1
Recent release from prison/jail	6	1
Recent release from hospital	1	
Illness		
Health problems	1	
Domestic violence	2	
Moved	8	1
Family or friends asked client to leave	10	
Injury		
Drugs/Alcohol	11	
Other (specify in Narrative)	29	4
TOTAL	86	6

G. LEVEL OF EDUCATION		
Elementary	2	
7	1	
8	4	
9	3	
10	3	
11	10	1
12	24	2
GED	3	
Some College	19	3
4 yrs. College	3	
Graduate School	1	
Not Available	3	
TOTAL	83	6
H. INCOME SOURCE AT ENTRY		
None	42	1
General Relief (GR)	13	
Supplemental Security Income (SSI)	12	
Social Security (retirement)	5	
Social Security Disability Income (SSDI)	4	
State Disability Insurance (SDI)	2	
Unemployment Insurance	2	
VA Pension	2	
TANF		2
Private Disability Insurance		
Other Pension	1	1
Work	2	1
Other (specify in Narrative)		1
TOTAL	86	6
I. FOR CLIENTS WITH NO INCOME, WHO HAD GR IN THE LAST 12 MONTHS : WHY ARE THESE CLIENTS NO LONGER ON GR?		
Sanction	5	
Time Limits	2	
Employment		
Other	1	
TOTAL	8	-
J. FOR CLIENTS WITH NO INCOME or GR INCOME, WHO HAVE APPLIED FOR SSI: WHAT IS THE STATUS OF APPLICATION?		
Under Review	8	
Denied	3	
TOTAL	11	-
K. VETERAN		
Veteran	13	-
L. MONTHLY INCOME		
No Income	44	1
\$1-\$250	11	
\$251-500	3	2
\$501-1,000	23	1
\$1,001-\$1,500	1	1
\$1,501-\$2,000	1	1
\$2,001+		
Not Available		
TOTAL	83	6

SECTION 6. DEMOGRAPHICS (continued)	SERVED AT SHELTER	ACCUMULATED
M. HOW LONG HAS CLIENT BEEN HOMELESS		
1 day-1 month	35	3
1-6 months	20	3
7-12 months	5	
More than 12 months	19	
Not Available	4	
TOTAL	83	6
N. DISABILITY (Optional section)		
Number of people with ONLY physical disability	9	
Number of people with ONLY mental disability	10	
Number of people with BOTH physical and mental disability	12	
TOTAL	31	—

MONTHLY NARRATIVE

ADMINISTRATION:

Discuss administrative matters such as changes in staffing, hours of operation, etc. that may affect the program.

TRAINING:

Indicate any staff trainings you held or attended during the month, include type of training, name of facilitator, date, and names of staff that attended.

SPECIAL ACTIVITIES:

Discuss special activities/events such as rotating service providers that visited your site, community events, public relations, attach articles about your shelter, staff and/or participants printed in publications, etc.

SCOPE OF SERVICES:

Elaborate on the Monthly Activity Report: give explanations for increases/decreases in services, discuss any problems that require action, etc.

I hereby certify that the information contained on this monthly activity report is true and correct.

Contract Representative Signature: _____

Must be signed by an authorized agency representative

2007-2008 REPORTING and INVOICING SCHEDULE

Submit the following forms/reports by the 7th of the following month:

- | | |
|--|--|
| (1) Monthly Activity Report (includes narrative) | (4) Hotel/Motel Vouchers for the month |
| (2) Monthly Intake and referral Report | (5) Hotel/Motel/Shelter Invoices for the month |
| (3) Monthly Invoice | |

2007-2008 WINTER SHELTER
Monthly Intake and referral Report

MONTH: March



Agency Name: Long Beach Rescue Mission

Site Address: . . .

Contract #: 2007WSP18

Contract Term: December 1, 2007 to March 15, 2008

PART A: GOALS and ACCOMPLISHMENTS

NOTE: In Part A, report only on accomplishments of the homeless persons served with funding from this contract

GOALS for the entire Contract Term (see Exhibit A of your contract)	Accomplishment FOR THIS MONTH	Accomplishments TO DATE
Number of new homeless clients provided Winter Shelter Program intake and services at your site	89	714
Engage at least 40% of unduplicated clients served in intake and referral services and provide referrals to appropriate services and housing	55	298
Ensure that 5% of those engaged in intake and referral remain in non-Winter Shelter housing for the duration of the Winter Shelter Program	35	89
DURING THE COURSE OF THEIR INTAKE AND REFERRAL WHAT WAS THE:		
Number of unduplicated clients that were referred to drug and alcohol counseling	9	19
Number of unduplicated clients that were referred to housing for victims of domestic violence.	0	6
Number of unduplicated clients that were referred to mental health counseling	10	34
Number of unduplicated clients that were referred to transitional housing	33	78
Number of unduplicated clients that were referred to permanent housing	1	25

****DEFINITIONS (for the purpose of this report):**

NEW HOMELESS CLIENT: a person served during this month who hasn't been reported yet (during this contract). **If served again in a future month, s/he must not be counted again in Part B for the rest of the term of the contract. Each member of a family is counted as a new client. In other words, a new client can be a child in a family, a mother in a family, a father in a family, a single youth or a single adult not in a family.**

A **FEMALE HEAD OF HOUSEHOLD** is a household headed by a female. This includes a family headed by a female, one woman living alone; one female youth living alone.

A **FAMILY** is a unit that includes all persons living in the same household who are related by birth, marriage or adoption. By definition, a family consists of more than one client.

VETERAN: persons who: (1) served on active duty in the US armed forces for more than 160 days and was discharged with other than a dishonorable discharge; (2) was discharged or released from active duty because of a service connected disability; or (3) served on active duty during a period of war, or in a campaign or expedition to which a campaign badge is authorized.

PART B: DEMOGRAPHICS

PART C: CHARACTERISTICS

1. TOTAL # of New Homeless Clients** served this month:	89
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2. RACE: # of New Clients who are:	
a. American Indian or Alaskan Native	
b. Asian	1
c. Black or African American	40
d. Native Hawaiian or Other Pacific Islander	
e. White	34
f. American Indian / Alaskan Native AND White	
g. Asian AND White	
h. Black or African American AND White	
i. American Indian / Alaskan Native AND Black or African American	
j. Other / Balance	14
TOTAL (must equal B.1. above)	89

3. ETHNICITY	
a. Hispanic or Latino	13
b. Non-Hispanic and Non-Latino	76
TOTAL (must equal B.1. above)	89

4. AVERAGE # SERVED DAILY	
a. Average # Children served each day:	4
b. Average # Adults served each day:	103
TOTAL	107

5. AVERAGE # SERVED YEARLY (count # of persons served, not # of visits) <i>(i don't have yearly data)</i>	
--	--

6. # (new) Female Heads of Household** served this month	22
7. # (new) Families** served this month	6
8. # (new) Veterans** served this month	13

1. Approximate number of the population who are: (based on the Average # Served) (Daily - See Part B5 at left)	
---	--

a. Unaccompanied Male	59
b. Unaccompanied Female	18
c. Unaccompanied Male Youth (<18)	
d. Unaccompanied Female Youth (<18)	
e. Single Parent Family - Male Head	
f. Single Parent Family - Female Head	4
g. Single Parent Family - Youth (<18)	
h. Two Parent Family - Adult	2
i. Two Parent Family - Youth (<18)	
j. Adult Couple - No Children	6

2. Approximate number of the population who are: (# is based on the Average # Served Daily - See Part B5 at left)	
--	--

(NOTE: Some clients may have more than one OR none of these characteristics)

a. Battered Spouse	5
b. Runaway/Throwaway Youth	
c. Chronically Mentally Ill	22
d. Developmentally Disabled	
e. HIV/AIDS	2
f. Alcohol Dependent Individuals	1
g. Drug Dependent Individuals	7
h. Elderly	5
i. Veterans	13
j. Physically Disabled	21

PART D: CERTIFICATION

I hereby certify that the information contained on this Monthly report is true and correct.

CONTRACT REPRESENTATIVE SIGNATURE: _____

Must be signed by an authorized agency representative

DATE: 3/18/08

PRINT NAME and TITLE: James K. Lewis CEO PHONE NUMBER: 562-591-1292 ext. 111

EMAIL ADDRESS: jlewis@lbrm.org

WHEN THE REPORT IS COMPLETE: Mail original, signed report to your contract specialist at LAHSA 453 S. Spring St. 12th Floor, Los Angeles 90013. Fax a copy to your Contract Specialist at (213)892-0093

2007-2008 WINTER SHELTER

SERVICES PROVIDED / SHELTER TYPE FORM

Agency Name: Long Beach Rescue Mission

Site Address: , CA

Contract #: 2007WSP18 Start Date: December 1, 2007 End Date: March 15, 2008

Please answer the following questions for your winter shelter program:

SERVICES PROVIDED

Which types of services does this ESG/City and County General Funds grant fund?	Check all that apply
1. Help prevent homelessness?	<input checked="" type="checkbox"/>
2. Help the homeless?	<input checked="" type="checkbox"/>
3. Help those with HIV/AIDS	<input checked="" type="checkbox"/>
4. Primarily help those with disabilities?	<input type="checkbox"/>
5. Provide: Homeless Prevention	<input type="checkbox"/>
Emergency Shelter	<input checked="" type="checkbox"/>
Vouchers for Shelters	<input checked="" type="checkbox"/>
Transitional Housing	<input type="checkbox"/>
Drop-in Center	<input type="checkbox"/>
Food Pantry	<input type="checkbox"/>
Mental Health Care	<input checked="" type="checkbox"/>
Alcohol/Drug Programs	<input type="checkbox"/>
Child Care	<input type="checkbox"/>
Outreach	<input type="checkbox"/>
Soup Kitchen/Meal Distribution	<input checked="" type="checkbox"/>
Health Care	<input type="checkbox"/>
HIV/AIDS Services	<input type="checkbox"/>
Employment	<input type="checkbox"/>

TYPE OF SHELTER

What type of shelter does this ESG/City and County General Funds grant fund?	Check one
1. N/A - Supportive Services	<input type="checkbox"/>
2. Barracks	<input type="checkbox"/>
3. Group/Large house	<input type="checkbox"/>
4. Scattered Site Apartment	<input type="checkbox"/>
5. Single Family Detached	<input type="checkbox"/>
6. Single Room Occupancy	<input type="checkbox"/>
7. Mobile Home/Trailer	<input type="checkbox"/>
8. Hotel/Motel	<input type="checkbox"/>
9. Other (please explain)	<input checked="" type="checkbox"/>

↓
 131-bed emergency winter shelter plus hotel vouchers for families and critical-need individuals

DATE COMPLETED: 3/18/08CONTACT PERSON: Amanda Lewis PHONE: 766 238-8398