Date:

September 6, 2016

To:

Mayor and Members of the City Council

From:

Fatrick H. West, City Manager J. M.

Subject:

Summary of Responses to Long Beach Budget Priority Survey

As you know, the Long Beach Budget Priority Survey was launched on August 1, 2016 to obtain feedback from residents regarding their budget priorities. This memorandum summarizes the responses received thus far.

Before reviewing the information provided below, it is important to reiterate that the Budget Priority Survey is <u>not</u> a formal survey with requisite controls and the results should not be considered to be representative of the public at large. The survey does not preclude multiple responses from a single individual, nor does it attempt to balance responses from all segments of the community.

## LONG BEACH BUDGET PRIORITY SURVEY

Participants were asked to rate 35 different City services as being "very important," "somewhat important," "not very important," or "not at all important." This survey was available online and through a hard copy handout (in English, Spanish, Khmer, and Tagalog), which were distributed at budget community meetings. As of September 2<sup>nd</sup>, 334 survey responses had been received.

The following are demographic descriptors of the respondents:

#### **Council District**

1	2	3	4	5	6	7	8	9	Don't Know	Non- Resident
33	75	28	20	71	2	23	9	16	37	0
11%	24%	9%	6%	23%	1%	7%	3%	5%	12%	0%

### Age

0-18	19-29	30-39	40-49	50-59	60-69	70+
2	26	58	43	75	88	30
1%	8%	18%	13%	23%	27%	9%

#### **Household Size**

1	2	3	4	5	6	7+
64	152	43	38	14	4	4
20%	48%	14%	12%	4%	1%	1%

# Results

The following is the summary of survey responses, reflecting the relative percentages of responses for each service. A weighted ranking of each service has also been included to provide a means for comparison. A "very important" response received 3 points, a "somewhat important" response received 2 points, a "not very important" response received 1 point, and a "not at all important" response received 0 points. The services have been reordered from how they appeared on the survey form to reflect the weighted average.

Service	Very Important	Somewhat Important	Not Very Important	Not at Ali Important	Weighted Average
Maintaining a low crime rate	85%	10%	2%	1%	2.82
Providing emergency medical services (paramedics)	70%	24%	3%	0%	2.68
Providing fire protection services	71%	24%	2%	1%	2.68
Maintaining and repairing streets (fixing potholes, etc.)	64%	31%	4%	1%	2.58
Providing neighborhood police patrols	66%	25%	4%	3%	2.58
Maintaining a police presence in neighborhoods	67%	20%	7%	4%	2.54
Providing well-lit city streets	60%	33%	4%	2%	2.54
Maintaining parks	49%	45%	5%	1%	2.43
Maintaining and repairing public buildings (community and senior centers, fire stations, libraries, etc.)	50%	42%	7%	1%	2.42
Providing nuisance abatement programs (loitering, illegal drug activity, excessive noise, etc.)	57%	28%	10%	3%	2.42
Keeping the City attractive and eliminating blight	52%	36%	9%	2%	2.40
Reducing ocean pollution by improving storm drains	53%	33%	9%	3%	2.40
Maintaining and repairing sidewalks	52%	36%	9%	2%	2.40
Preparing the community for emergencies or disasters	47%	43%	8%	1%	2.37
Providing prompt graffiti removal services	47%	35%	14%	2%	2.30
Planning for the future of the city	45%	40%	10%	3%	2.30
Providing specialized Police units (property crimes, directed enforcement, etc.)	49%	31%	12%	5%	2.26
Providing code enforcement services (citing blighted buildings, etc.)	40%	38%	17%	2%	2.20
Enforcing traffic laws	43%	35%	16%	4%	2.19
Providing free or low-cost recreation programs for youth	39%	37%	16%	4%	2.16
Providing services for the homeless	43%	33%	14%	7%	2.16
Trimming trees on residential streets	34%	40%	20%	3%	2.07
Providing access to libraries (hours of operation)	34%	39%	19%	6%	2.03
Providing animal care/animal control services	30%	43%	21%	4%	2.01
Providing community park programs for youth and teens	33%	38%	20%	6%	2.00

Service	Very Important	Somewhat Important	Not Very Important	Not at All Important	Weighted Average
Providing new library books, ebooks, media and access to technology	31%	40%	18%	7%	1.99
Prosecuting all adult misdemeanor crimes committed in the City	35%	33%	17%	10%	1.97
Providing programs for seniors	23%	45%	24%	5%	1.89
Providing business assistance and supporting economic development	27%	39%	22%	9%	1.86
Providing environmental sustainability programs	30%	33%	22%	11%	1.86
Providing library programs and services (reading, homework help, etc.)	28%	34%	27%	8%	1.85
Creating new parks and open space	21%	35%	30%	11%	1.68
Providing arts and cultural programs	21%	35%	26%	14%	1.66
Providing special events and programs for families	15%	37%	28%	17%	1.52
Providing translating services (Language Access)	15%	24%	28%	27%	1.29

The survey also allowed participants to provide comments regarding any of the survey items, or things the survey did not cover. A summary of these comments is attached.

# **Comparison to Prior Year**

In comparing results of the 2016 survey to those of 2015 survey, the large majority of services stayed within 1 or 2 places of their rankings from last year. However, there were several changes to the "Top 10" as is shown in the chart below:

	2016		2015
1.	Maintaining a low crime rate	1.	Maintaining a low crime rate
2.	Providing emergency medical services	2.	Providing fire protection services
3.	Providing fire protection services	3.	Maintaining and repairing streets
4.	Maintaining and repairing streets	4.	Maintaining and repairing public buildings
5.	Providing neighborhood police patrols	5.	Providing emergency medical services
6.	Maintaining a police presence in neighborhoods	6.	Maintaining parks
7.	Providing well-lit city streets (15th in 2015)	7.	Providing neighborhood police patrols
8.	Maintaining parks	8.	Preparing the community for emergencies (14th in 2016)
9.	Maintaining and repairing public buildings	9.	Keeping the City attractive and eliminating blight
10.	Providing nuisance abatement (16th in 2015)	10.	Reducing ocean pollution (12th in 2016)

As previously mentioned, the survey results are not "scientific" and should not be considered to be representative of the public at large.

PHW:GH Attachment

# Long Beach Budget Priority Survey Comments (9/2/16)

1	GREAT JOB GUYS
2	1) Spend \$\$ on creating quality jobs 2) Spend \$\$ on protecting & building affordable housing 3) Increase taxes, licensing, fees, etc on landlords - big ones - and larger businesses 4) Increase \$\$ from Harbor to transfer to General Fund 5) Focus on current residents, not tourists 6) Build min-parks - benches, shade, basic play equipment
3	As long as public safety and rescue health are above standards, I'm fine
4	PD should ticket 1-speeders, 2-rt turn violators and very important: 3-re light violators, in particular on 6th street and 7th street. 4-also drunk drivers and peds on Pine Ave downtown.
5	Need education and enforcement of traffic laws in regards to bike riders. Need control of coyotes!
6	Please have Parks open weekends and closed or minimal hours on Mondays & Tuesdays to makeup \$\$\$
7	I support a RAPID response medical service. Fire Dept should reorganize to meet this need. Encourage City Employees to use GO Long Beach App.
8	Main Library deserves decent hours
9	What are we going to do about my fire across from Station 17? It burned down because of lack of trucks.
10	While I do think that all of the items on the list are very important to our community, I feel that the city needs to focus on the homeless, crime (shootings), and maintaining and repairing infrastructures, streets and sidewalk. I am aware homelessness it is a national issue, but I would hate for Long Beach to become like Los Angeles. It is so depressing and sad to see. I love the new colorful bike lanes added, the fancy new civic center, the new police station, all those new bikes. I do not really enjoy seeing six figure salaries and reading council discussing if the rainbow flag should be flown on pride month or the whole year. The Long Beach community is well known for its LGBTQ support. However, I don't see that being a priority for discussion. There were 4 shootings w/in a 2-mile radius from my house, within 3 days! Do I feel safe riding my bike alone? Do I feel like I should be out enjoying what Long Beach has to offer? Dead bodiesShould I shop, dine, support Long Beach businesses, not at the risk of getting shot. I'm sorry I am being so negative. I've lived in Long Beach for 20+ years, I see it growing and love that there are things happening all the time. However, crime seems to have exponentially grown and many in my community share the same sentiments. A German student doing an exchange program at CSULB asked me if he should be concerned about shootings and guns. At the time, I said no. Now, I am not sure anymore.
11	I'm still not hot over thousands of dollars spent on Studebaker to remove curbs, perfectly good ones, and replacing them. Several years ago, cement curbs were removed. This divided the two directions. There is such waste.
12	Providing concern for the always increasing density of our neighborhoods and for the lack of street parking. Also concern for the amount of staffing in certain departments.
13	I worked for Water from 1980-1990 in the administration. I personally studied the sewer system when LBWD to over from Public Works. Provide nuisance abatement programs - barking dogs
14	I object to money being budgeted for Artificial turf for soccer fields and general fund money being used for the new Belmont pool.
15	Good job Long Beach!

16 Ideally, we could combine improving health/mental health & career opportunities in the young to relieve all of the public safety issues; if we invest early. The ROI will be evident in increased economic opportunities/success and decrease costs/expense used on health, crime & mental health issues. 17 I know budgeting is about priority. Realistically we need everything listed so it is hard to diminish any of the items listed. I will say, in terms of crime, we need to be more preventative than reactive. That includes getting police out of cars, design features like pedestrian oriented street lights, but also economic development, in particular jobs for low skill workers. 18 I live on Molino near 3rd St. First time in the 27 years I've lived in this neighborhood that I feel unsafe. Increased crimes like theft, car break-ins and gun holdups. I'm disturbed with lack of parking solutions. I have 3 neighbors who have inoperable cars parked on streets and only move them for street sweeping. We have apartment buildings who empty apartment furniture onto the curb. I'm not much of a complainer, but these are weekly things happening in my neighborhood. 19 1. I would like the traffic signals synchronized for traffic flow on the east side - Spring, Studebaker, and other streets. I don't think I should Ave to stop every 2 lights when I drive the speed limit. 2. Move the disc golf course to another park as well as the soccer field in El Dorado Park. They are on the street, the park is filled to capacity with sports venues, errant balls/discs fly out into the str3t and cause hazards for players and drivers, and it does not serve the original purpose of the park. 3. The mayor and council members do not need to be issued city owned cars for their use. They can use their own cars for work just like the rest of us. In selling them, the sale should be public and published, an auction style so we get the best return on the used vehicles. 4. We have beautiful architecture in our city. We need an architectural board similar to the one in Santa Barbara preserve and enhance our city, give an aesthetic cohesion. It has many benefits from increasing property values to respecting each other to promoting happiness and intangibles we look for in a great city. 5. A strict policy about advertising with banners, electronic billboards, sponsorships to public schools in the form of banners on school property, RE signs on public property. A new policy for retailers limiting their signage size. It is unattractive, desperate looking, and looks like shouting. 6. More creative consideration for preserving trees rather than cement. Figuring out ways to get sewer lines to the houses and businesses without chopping down a decades old tree is preferable. Hiring companies that know how to lay sidewalks, curbs, and streets without ruining a tree is better than destroying trees that takes 60 years to grow back. 20 Maybe it's time for pay cuts. It happens to everyone, except the PD and FD! 21 The drug addicts and mentally ill that roam our streets are scary and sometimes dangerous. I have no issue with the homeless (which we will always have, unfortunately), but I would like the obvious problem individuals dealt with. I don't drive and often am afraid to leave my house after sundown. That's not right. Thanks! Parking continues to be ignored and the mayor is actively causing impaction by giving his 22 friends preferential deals on their new builds. I visit family in Newport Beach who live on the water, during the summer, and on the weekend...it is still easier to find a parking spot there then it is here in long Beach.

23	An important concept you missed was the salaries of public employees. our salaries need to be competitive, but not exceed those of surrounding communities.
24	Very Important - not enough parking for downtown residents. My building only has dedicated parking for two thirds of residents. One third of the building (50 condos) have to rely on street parking or other expensive solutions. This is the most important issue to me.
25	We are ready to leave LB behind as most of what you have listed is not currently being done. Police presence and response is horrible. The homeless and Prop 47 addicts are out of control. Parking sucks and you keep building with no adequate parking. You want to trap people in this city. This is no Santa Monica and it never will be!
26	This district has very loud voices, but demands a disproportionate amount of services. The west side and north LB deserve more attention and services than most of LB to the East. Asking us to focus on "how" services make LB "better for you" encourages citizens to focus on their own needs rather than those who need them the most.
	As in any financial situation, appropriate oversight is imperative. Taxes are necessary and, when used appropriately and responsibly, should be supported. Unfortunately, some of the projects and the people affected directly are subject to political whims, rather than focusing on the most-needy citizens.
27	So tired of the city council approving items that are desired by the wealthy citizens but providing no services for those who are struggling to get by. Those who are at the greater risk of becoming a crime victim.
28	So happy that you are asking the citizens what we want! Living in downtown crime and homelessness are huge priorities. As well as safe parks and business development for Pine.
29	Develop methods of engage absentee landlords whose tenants are out of control.
30	Parking is terrible which leads to a poor quality of life. We need to come together as a city and within the neighborhoods to figure out a long term plan. You need to hear it from the residence not some "report". Save the reporting money and let's do some work on this front.
31	Parking for residents. There isn't any. This city is creative in finding solutions for less important things like bike lanes (that don't get used. Sidewalks, made for pedestrians on foot, are the preferred path for bike riders and skateboarders. Pedestrians are yelled at, honked at and run over because these people refuse to use the bike lanes and none of the laws for bike riders is even enforced. None of them wear helmets, stop at stop signs. It's absolutely ridiculous that all the time and money is spent to create bike lanes for people that don't give a fuck about them or follow any of the laws that go with them. Give them citations for not following the laws instead of giving citizens who have nowhere to park citations for parking in a red zone that doesn't have a fire hydrant near it.
32	Not on your list, but should be: PARKING extremely important problem that the city needs to fix! STOP BUILDING & take care of our PARKING!
33	Lots of homeless have taken over my neighborhood. It's a problem the city needs to address
34	No Medical Marijuana Dispensaries. I've seen the areas in LA go from bad to worst and more children using it as a result. I don't want one near my house.

35	Where to start? How about a parking plan and more complementary work with citizens that can give better ideas than paid consultants? We are supposed to be complementary, not adversarial.
	Oh, and by the way, making decisions (like the new parking meters) and then holding public meetings doesn't cut it. I saw through it from the start.
	And that's what started me questioning the bullshit.
	How-about smart development and a reality-based parking plan.
	Regular, rather than catastrophic maintenance.
	If you want to gentrify downtown, round up the lunatics and bus them out the same way they were bussed in - with vouchers.
36	We need to provide better services low income seniors, the homeless and the mentally ill. You can't count on outside services to do it alone. And while you're at it, all the police patrols that service my neighborhood cannot hang out in Belmont Shore and always come running—from 2nd street when we need them. Maybe if they were in the neighborhood to begin with we wouldn't need them so much.
37	Since the citizens are being asked to cut back our services, we ask that City Council and public employees have their pay, benefits and retirement programs cut as well.
	The public will be receiving considerably less, so I ask that a minimum of 15% be cut from all government employees packages, starting with City Council.
	Stop giving more to government workers and make do with the money you have for the existing programs and quality of life in Long Beach.
38	VERY IMPORTANT. retraining police to show respect for all. That must precede efforts to do "more policing,".
39	Downntown, Ocean Blvd. Between Pine and Alamitos. Need signs outlining "No noise, skating after 10Pm. This area is very noisy 7 days a week and police does nothing to stop it.
40	The number of loitering drug addicts is making the city unlivable. The lack of police enforcement of illegal parking, bike riders disobeying traffic laws, the lack of parking, and the indifference and lack of response by the former council member (Lowenthal) makes me want to leave sell my home and Long Beach forever.
41	The most serious problem is homelessness. The city should do everything possible to assist homeless people, so that the overall quality of life in Long Beach improves. I live there about three months out of the year and plan to retire there. I'll certainly vote in the city then.
42	There seems to be an increase in homelessness as well as petty crime such as theft and more serious crime such as blatant public drug use in the second district especially the bixby park area. We need increased public safety patrols and resources dedicated to investigating and prosecuting these crimes. Additionally the homeless population needs services and support. What good is redoing our parks and installing new benches when you can't utilize them when your family wants a day at the park because there is a homeless person sleeping or drinking on them - if you'd like a clear example visit the new benches installed at bixby park between 2nd and Broadway. Let's think a little smarter before installing such areas and possibly look at benches that discourage sleeping like the ones installed along San Diegos water front with seat dividers.
43	Parking, too many Large red curbs, car alarms, police unwilling to file crime complaints

44	My primary issue really is crime. It seems to be on the uptick in this area. A lot of them appear to be on meth and are increasingly brazen, even breaking into cars in broad daylight. The police presence needs to be much heavier around here.
45	Maintain the integrity of Bluff Park and Bixby Park so that they can be enjoyed by all residents and don't become havens for the homeless.
46	Please stop taking away car lanes to create useless bike lanes.
47	No more bike lanes!
48	Disabled senior who can't get out nor have people over due to the city not giving a shot about residents who live between Alamitos and Cherry south of Broadway. Y'all should be made to try and live here for a month. Not everybody can afford Uber especially with rents doubling in 7 years. I've lived here long enough that I know The Current will turn in to another The Pacific or The International Towers, etc.
	just watch it go back to the bank even with that land gift from the city. As long as the developer makes his bucks and the Unions have a job screw the banks and the locals. Rents will drop 30% in two years. It doesn't take a genius to figure that out, just an observer of the local economy. Shame on you for not aggressively attacking the parking problems.
49	One of the biggest issues we face is parking. High density area with woefully little parking.
50	What about the parking situation? The city plans to do nothing for an entire year? It's getting worse every day.
51	More police quality life officers and expanding the health departments team for the homeless.  Also no mention of a comprehensive parking plan.
52	As a senior citizen, parking has become a very important need. It's hard to walk for blocks when suffering from arthritis and other ailments proper to the age. I don't have a parking space and looking for parking at night it's very hard.
53	All the survey items are important. The City budget should be carefully managed to cover as much as possible.
54	Parking! The biggest problem in the area. And it's absurd that new buildings are being developed without sufficient parking allotted. People already park in the red and in alleys at night because there are already not enough spots.
55	I think we need a new model for providing emergency medical services. Can't just two paramedics go on a call? Do we really need eight?
56	Enforce bicycle laws. I really tired of being run-over almost daily by rude people on bicycles who are riding on the sidewalks even when the sidewalk is adjacent to a bike lane. Bicycle riders should be licensed and have to prove they have liability insurance.
<u>57</u>	Infrastructure matters, but so do <u>programatic</u> investments, especially in underserved populations. It's important for our city's investments to be equitable, diverse, and well-communicated, and to focus more on opportunities than punishments.
58	We need more police. We also need a different council person that will not make empty promises. Our city streets are crumbling. Our alleyways are dangerous. Where are the services we pay for? In the pockets of our politiciansthat's where.

59	We need an IMMEDIATE temporary solution to get our Homeless off the sidewalks in Downtown LB, which is where my family and I live.
	It's heartbreaking to see a Human Being sleeping on the sidewalks, especially in front of Vons grocery store! Our children in the neighborhood see this, and it's pretty disturbing for a child to witness. The rest of the community should not have to be hassled for money on a daily basis, because our Homeless are legit hungry. Some are nice, others are not, and have been confronted with stealing bikes, urinating on sidewalks and walls, amongst other unpleasant activities.
	Is there some temporary shelter somewhere further North of LB? Is there any Old Business or Apt buildings that can be converted temporarily as in-take until the Mayor's plan to house the Homeless in the Future manifests?
60	Nowhere on this survey do you discuss parking. The lack of parking is an epidemic in the Coastal Zones in Long Beach. Without adequate parking, crime and pollution increase. I am a 51-year old woman who routinely walks multiple blocks in the middle of the night coming home from work. The City of Long Beach and it's managers have failed residents regarding parking, and continue to do so by changing zoning laws and allowing construction to minimize parking requirements. Is it going to take personal injuries and deaths of citizens walking distances at night because of no parking before the city reacts to this issue? The city of Long Beach chooses to not enforce the garage storage issues in the Coastal Zone, adding to an already overwhelming issue. The lack of police support and lack of parking resolutions in the Coastal Zone are this City Management's biggest failures.
61	Homeless is getting bad the city needs to help before we become la
62	Why is there no mention of parking? This is a HUGE problem plaguing LB that seems to be virtually ignored by our city leaders! This problem effects quality of life, personal safety, property values & the environment to name a few. Residents are fed up because the city is making it worse! I feel safe in saying that if this continues you will have people leaving and/or unwilling to invest in our city.
63	Please improve the parking situation in downtown and surrounding areas. At minimum require new buildings to provide more parking for their tenants. If we continue to let new condos be built few parking spaces it will only add to the already severely impacted neighborhoods. It is very poor planning if we are thinking in terms of the future of Long Beach living. It is nightmarish trying to find parking every night let alone for shops and restaurants and plenty of residents are more than willing to pay for a parking spot, the problem is there is very few spots to pay for. I believe that people will avoid visiting Long Beach despite what it has to offer just because they don't want to search for parking for 20 minutes just to have a day out shopping or what have you.
64	Convert apartment buildings in my area-into condos.
65	Do not want LB Airport to become international. It will not add money to our city. LB is not a destination city. People will only come through the airport to go to LA or Disneyland in Orange County. An international airport will add to drug trafficking with private airplanes coming and going at all hours which means crime will also increase, traffic on the 405 around that area is already some of the worst in the nation. The freeway and street traffic will become gridlock.
66	Please step buying new park spaces and MAINTAIN what you have! You don't go buy several new houses to fix up when the house you live in doesn't have a roof! The fact that you continue to do so is a slap in the face to everyone that is trying to improve their local parks where unkempt trees are collapsing left and right. Get it together.

some	City needs to have a Parking Plan. One that is based on current data and follows one who is an expert in the field of parking solutions. Not some City Hall employee who en the task!
it. Pai	ng availability. More & more development occurring but with reduced parking to go with rking at night is horrendous. Hazardous situations with bikes, pedestrians and erate drivers looking for parking.
like p	If and several acquaintances, friends, and teammates are all here because we would roper soccer fields in Bixby Park. The pickup matches are my main connection to this nd it has been dangerous not having nets to keep the ball from going into traffic.
70 Infras appea	tructure investments will improve all Measure A objectives. Increasing neighborhood al with streets will improve future revenue AND civic pride/engagement.
field.	not hire more civilian and non- sworn help for public safety depts? Get officers in the Stop sending fire trucks to ambulance calls. Mike DuRee's plan of creating a simpler BLS system (without FD) will reduce burnout turnover & save lives. Reducing costs to reopen firehouses = everyone wins.
Some sewer our fee	public services should be privatized, like sidewalk curb repairs, graffiti abatement, clean outs & street / park tree trimming. At least until the city stops crumbling under et.
Outso educa	urce community benefit programs. LB is full of excellent non-profits & creative tional programs. Let them take over & take it to the next level.
Measu	re A funds should be for ONE-TIME expenses. Infrastructure.
71 A park	ing plan is needed for the city.
72 In add parking	ition, the budget should look at a comprehensive Parking Plan and review of the gregulations.
73 The su respon	urvey does not include budget for affordable housing which in some way is the asibility of the City, at a minimum to ensure that they can be built
74 Compr	ehensive parking plan & review of current parking regulations
7.5 Stop p	eople from hanging out outside all day smoking on the sidewalk. Loitering is this city's t problem.
76 There the ma	are inadequate funds for proper park maintenance. If the council adds parks, increase intenance budget.
77 Compr	ehensive parking plan and review of the parking regulations
-Maybe	people don't feel safe around their places and park providing more time or activities for students to release their stress ing more police so other people can feel more safe
79 Vandal	ism in parked cars
80 Fix parl	king - thank you
81 Improve	e parking in Alamitos Beach area.
82 1) We r manage	need money for City staff_comprehensive parking plan and 2) A full time parking
83 Please the 6th	also focus in improving and more services on the poor areas of the 2nd District and of District to make it more accessible for the low-income residents and children.

B4 Do not "save" any more \$ for BBAC (Belmont Pool Project). No prop A (Measure A or General Fund monies were to be used for this project. No Tidelands Funds were said to be available in FY 17 - so how does \$f million more get set aside for a project whose cost is going up \$20 mil a year? We need lifeguards, we need to fix up Belmont Pier & Leeway Sailing. We need a recreation pool (cost @ 2 mil) in every district, including the 2nd. Free swim lessons for youth. Provide special event and program for low income families for free. Maintain a low crime rate including corporate crime. Maintain park - no use of Roundup. Police don't make me feel safe anymore. Planning for the future of the city - not by more 7 story buildings. Create new parks and open space - Los Cerritos Wetlands. Provide business assistance and support economic development - only for small businesses. Provide new library books, ebooks, media and access to technology - and librarians. Reduce ocean pollution by improving storm drains - and lowering breakwater. Don't kill cyotes! Provide environmental sustainability programs - permaculture. Maintain police presence in neighborhoods - not if they're going to keep shooting first.  A comprehensive Parking Plan and review of the parking regulations. The only parking enforcement I see is at meters and on street sweeping days. I see almost zero enforcement of out-of-state plates, expired plates, or vehicles parked more than 72 hours. My street and adjacent streets have at least two people running car businesses with multiple vehicles that never move except for street sweeping.  It would be helpful a district report showing those street by street reported service requests. Average turn-around time to resolve and pending services with ETA and explanation of pending status. This would minimize number residents calling about same issue or provide understanding of delay.  Where in this survey are you asking about PARKING?????? WE NEED A comprehensive parking plan, review of the parking regulations, and parking		
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	94	Parking! Change the DTN parking requirements & create a comprehensive parking plan!
	95	More parking for residents & businesses

96	We been playing soccer here at bixby park for about 30 year. it has been a good distraction to stay out of trouble. especially for kids, but if we had a better place to play, it would be great, less injuries. more than 100 different people show here at the park every day. so please help us. thank you.
97	Please create a comprehensive parking plan. We need someone to manage this plan, and as such; please hire a full-time parking manager.
98	We are petitioning to have a safer Bixby Park and fix the field for the community that plays soccer.
99-	Parking is terrible —
100	You neglected the most important issue - PROVIDE A PARKING PLAN NOW
101	Increase the Parking Requirement! It should be top priority.
102	Ocean Blvd. speeding vehicles. Slow them down. Stop street racing in the middle of night. Put a crossing yellow/red light for pedestrians at Falcon & Ocean Corner
103	This meeting was announced on none of the following: Downtown Gazette, Next door ABNA email and dist. email. I've lived here 15 years, have been involved for that time with ABNA. I see ONE familiar face. Where are my neighbors? Were they invited? I learned about meeting through LB Taxpayer's org!!
104	Parking program to alleviate it. Work with the Parking Taskforce for ideas. Major issue for a significant percentage of the population.
105	have green bins for trash pickup in areas where people have years, trees, etc. Should have a recycle bin for plastic-bottles at the meeting.
106	We are here petitioning for a build of a soccer field for our community!!
107	It seems as if there is an increase of crime & homeless people in Long Beach.
108	Important things are cleaning up the city and fixing broken windows around the city. More police won't help if we continue with having garbage on our streets, alleyways and beaches. Let's take stronger strides in getting all Long Beach cleaned up and getting citizens involved in doing their part to keep the city clean.
109	why do we spend money to change the crossing walks downtown to the GLBT colors at tax payer expense for a start
110	Addressing congestion issues and parking issues in downtown area
111	Repair damage to parks turf and trees caused by lack of maintenance and water.  Limit use of sport fields to Long Beach residents, and use funds to maintain parks where the sports fees come from.
112	Parking!
113	maintaining open green spaces and parks are vital to the City as well as planting trees on sidewalks where there are none, this would help to lower air pollution and create more tourism revenue for the City, also investing in the study of the impact of the breakwater in Long Beach's waters and coastal communities are of the upmost importance to the residents and wildlife.
114	I have lived in Long Beach all my life, and it gets better every year. Keep up the good work.
115	Crime and safety is primary at this time. Streets do not feel safe.
116	Don't spend the tax increase money for the belmont pool.
117	Not sure if it's your budget but more \$\$for schools and school programs
118	The main concern for me is Police response time and homelessness. The police are working too much overtime and are spread too thin.

119	More cops, more firemen, less homeless, less crime, less air and water pollution, destroy where Walmart was and turn the area into a Central Park, continue developing Pine north of 7th, maybe someone or signs and bags to enforce the removal of dog feces by dog owners living in and around Temple Lofts?
120	Parks, Parks, and more parks. You guys have to quit concentrating on downtown so much and look at other areas for development.
121	Please pay more attention to neighborhoods that have been forgotten over the years in favor of making downtown Long Beach a more attractive part of the city.
122	Our city personnel do an outstanding job providing services within the limited budget constraints environment
123	Maintain and fix sewage pipes that lead to residential houses. We are currently on a three year wait list for the city to repair their pipes leading to our house.
124	Some questions overlap. Safety, police, fire department should be at the top.
125	By making our city safe, maintaining infrastructure, and cracking down on crime will keep Long Beach the place to live.
126	Cultural programs should be provided by their respective community groups (churches and social clubs). And crime should be treated like CRIME, and not neighborhood nuisances.
	\$300,000.00 to STUDY the alleys? Are you freaking kidding me? Here's a tip to help the city save \$300,000.00: REPAVE THE DAMN ALLIES! They're shot and need to be replaced.
127	Survey is very self-serving avoiding the tough social and redevelop issues the City faces. The items included in the survey are obvious and basic services we should expect to be provided by our tax dollars.
128	While it's nice that the city can provide for various programs for seniors, kids, families, etc I think the money would be better spent right now on infrastructure repairs and public safety. Things that affect residents on a daily basiswalking down safe sidewalks, driving on streets not full of potholes, police patrols in neighborhoods to deter potential criminal behavior. Programs can still be offered but at low fees that would go towards them being self sustaining.
129	I've been waiting for over 45 years for the politician's promise to repair our alley ways.
130	Police and fire/emergency departments being fully staffed are most important to me.
	Infrastructure is 2nd.
	Everything is should be funded if funds are available after those needs are met.
	I am in favor of contracting out services to save costs.
	I am in favor of contracting LA County Sheriffs for Lakewood Village both to save money, provide improved service (due to the fact that we are surrounded on 3 sides by Lakewood who is served by LACS) and were very happy when when they were on patrol. Our unique situation in LV makes this geographically and financially a best solution all around that would improve citizen satisfaction scores when are now very low for police service.
131	Does it really take 6 or more firemen to respond to a medical emergency? How much longer are we going to let the Fire union keep us in the dark ages?

Better response time from LBPD. We need our streets resurfaced, they are a disgrace! We need better lighting on our streets. Trees need to be trimmed so the lights are visable. When we call 911 and we live in the Lakewood Village we are told we cannot be taken to Long Beach Memorial Hospital. That is where all of my Doctors are. What good does it do for me to go to Lakewood Regional?
Providing longer Library hours at the new facility being built.
Infrastructure
Here's a clue: follow the approach of Guiliani and not de Blasio.
Need to fix broken curb at alley on Village Rd.by the post office. Harvey Way street is in terrible condition & so is Studebaker Rd.
The city must take care of basic services before considering optional services. Basic services are police protection, fire protection, infrastructure improvements. City employee pension and other benefit costs must be reduced in line with most citizens private sector jobs. It is unfair for citizens to forgo basic city services such as paving roads and alleys while city employees have salaries and retirement benefits greatly exceeding the private sector.
Pot holes are ridiculous. Better communication from police. More transparent. Do no waste so much money. No parties at expense of taxpayers.
Police using free interns [ work for class credit ] to scan the crime reported on Nextdoor.com which may not be reported thru official police channels, and passing summary to law enforcement leadership for discretionary [enhanced] police attention.
All items on the survey are meaningful. My guess is that the vast majority of the results will fall into the first 2 categories. Good luck in determining their priorities
TRAFFIC & SPEEDING ON ARBOR, CENTRALIA, HARVEY & CARSON
I have lived in Long Beach for 60 years and I have never seen such neglect by the Police Department. THEY ARE NEVER IN MY NEIGHBORHOOD. I pay taxes for police presence and we are not getting it. If the Long Beach Police can't protect us we should contract with the Lakewood Sheriffs for police. They do a better job of maintaining a presence in our community.
We need more cops
Needs departments be accountable for measurable results.
We really need to have more maintenance performed on the alleys in the Lakewood Village. There are potholes, illegal parking, trash dumped, etc.
I believe most of these items are very important. I also understand that not all on the list receive as much money as many of us believe they should. I am a firm believer that parks and recreation areas as well as the programs that go with them are extremely important. This effort we make as a community could very well help in the fact that the more children who have a place to go might just create a decline in many of the offenses that we don't have enough area patrols to prevent
Of prime importance is fixing & maintaining current infrastructure & safety. If government can't maintain roads & actively police the whole community, then it is likely money is being misspent somewhere as these are the most basic functions of government.
What I marked as "not very important" or "not important" are items that should be taken care of privately, not as a function of government. Government should cut some of the bureaucracy that restrains private entities from being able to fully cover them.

148	Please fix LB streets. Make a 10-year street fixing plan. Stop putting a band -aid over potholes and resurface the streets. Bring back the 200 police officer positions we lost during the recession. Get the breakwater issue settled and allow waves that will bring tourism dollars to LB.
149	It would be nice to see the results and how this factors into the budget decision process.
150	Long Beach airport management and the noise ordinance.
151	Alleys. The numerous and huge potholes, in the alleys, utilized by homeowners to enter their garages allow for pools of standing water breeding spaces for mosquitos, the dust created from car wheels traction create unhealthy air quality - breathing challenges for seniors and children; tripping hazards for those walking thru the alleys to dump their trash, etc. The concrete paved alleys appear to entice homeowners to park in their garages, which lessens impaction of cars parked on the street, which appeals to less crime and more appreciation for the neighborhood. Thank you for the consideration.
152	Categories are very broad and I'm concerned that what will actually get funded is not what needs to be. What about health related programs and services? I don't see any mention of funds for the health department or health services. We can't address the problem of homelessness without funding mental health and public health issues.
	Would like to see more free youth sports for middle and high school age like the old PAL boxing and would also like to see youth centers that offer basic job training skills to help keep kids from getting in trouble and prepare them for work/college/life! Last I want our City to help attract and/or support businesses like grocery stores to neighborhoods like West Long Beach.
153	Thank you for asking - for this survey. Would be nice if police would enforce traffic violations of semi's on Willow. They pass police cars west bound, making a left (south) onto Santa Fe (usually around noon). I've never seen one truck ticketed. Also, TNR program for feral cats - PLEASE!
154	I would like to see all those trees cut that's a danger to kids playing outside and for everyone driving up and down these streets daily.
155	I have been informed that money budgeted for our park trees were taken and used for other city departments. Our parks are in terrible shape. Trees are dying and others need trimming. I've not seen this look this bad in over 20 years.
156	Close to 83% of the City of Long Beach Budget is "mandated by law". There is no way this is sustainable in the long run. I would like a discussion with City Attorney, Charlie Parkin to explain what it would take to get us out of this financial calamity. Other cities have declared Bankruptcy, and renegotiated Pension agreements. I don't blame this Council for the mess created by prior Councils, but I do hold this Council responsible to figure out how to get this City back on a sustainable financial footing. Will this Council "Rise to the Occasion, or just be another "Kick the Can Down the Road" type of City Council?
	Also, does the Current Council have the wherewithal to discuss why we have Public Employee Pensions at all? Private companies have given up or drastically altered their old Defined Benefit Pension Plans. See http://www.pensionrights.org/publications/fact-sheet/companies-have-changed-their-defined-benefit-pension-plans
	What happens when "The vast majority of the City of LB budget" becomes "ALL of the City's Budget?" Please show strength, intelligence and integrity and start this important discussion now.

157	Heartwell needs a skatepark! A large part of long beach on that side of town has no skateparks and there are numerous studies that show the positive benefits a skatepark provides for both youth and local residents as well as drawing people to under frequented areas and increasing cash flow to surrounding businesses.
158	We need to get crime under control. The city council, mayor, city manager need to focus all their efforts on putting more police officers out on our streets. Everything else can wait!
159	no need to fund fire engine in the shore. Now is the time to cut back to three (3) firemen
	on SOME engines. I worked over 30 years in LA County Fire and it worked very well
160	I don't value Fire Fighting or Police overtime. Not sure why the city has OT when it can run regular shift. I dislike questions that lump firefighting and police with other groups like senior citizens. I place a high priority on preventative care. #1 priority for the city IMO should be upgrading our deteriorated parks that have gone to hell this past year. For that I blame my District 5 Representative. She is continuing to rob the Parks of more money every year when they are unable to sustain the department. IMO, the city needs to spend more time on maintenance over building out. The city has gone hog wild on build outs.
161	I am very concerned about my families safety do to all the new homeless camps, burglaries and drugs activity mounting in the area. School is about to begin and i no longer feel safe walking our neighborhood.
162	Public safety should be the City's number one priority. It should include effective policing, activities for young people which keep them from getting into trouble, and homeless services which get people off the street and into programs to help them stay off the street.
	The City needs take care of what it owns - buildings, streets, parks, trees, sidewalks. Quit putting off repairs and maintenance. It's more cost-effective to do routine maintenance than extensive overhauls and reconstruction.
163	There seem to be several similarities or duplications on here - like "Providing neighborhood police patrols" and "Maintaining a police presence in neighborhoods"then there's "Providing community park programs for youth and teens" and "Providing free or low-cost recreation programs for youth" "Planning for the future of the city" and "Creating new parks and open space" "Providing code enforcement services (citing blighted buildings, etc.)" and the EXTREMELY generalized "Keeping the City attractive and eliminating blight".
	I mean, com'onif you're trying to allocate funds separately for each of these agenda items, someone needs to go back to the drawing board and get organized and roll each of these similar line items into a comprehensive plan. You'll save a lot of tax payer money by being more organized. Start at the 10,000 ft. level and drill down.
164	This is Greece, we have unfunded pension liabilities of 1 billion dollars due to sins of the past. Move public employees to a system similar to the Federal employee system 1% for pension and a 401K plan. The current system is unsustainable even with the so called pension reform of a few years ago.
165	Tell the people why the infrastructure funding must suffer while employee benefits and wages skyrocket.
166	You need to ask the importance of public employee pensions.

I favor infrastructure maintenance, streets, alleys, sidewalks, etc. Over feel-good 167 programs.....priorities must be set.....pay for the meat and potatoes before the cake and ice cream. In my opinion we did not need a new city hall.......... remember when the previous city hall was built.....it was not that old......how is tgat cities in europe use government buildings that are several hundred years old and we cannot figure out how to extend the life of a building less than 50 years old......as a reseident and property owner, and yes tax payer I just don't get it. Economic development and job development needs some attention as well as Youth 168 employment promotion via tax credits or incentives for businesses. My street needs to be reconstructed. It has 35 patches. Time to rebuild. 169 I am concerned about climate change. The City could really help by joining community choice aggregation and opting for more green power. It would also help a lot if all landowners were required to phase in electric car chargers to their parking areas. Thank you for listening. I would love to see a skatepark in Heartwell Park as well as a new community center moved 170 to Heartwell East at the corner of Carson and Woodruff. LBPD needs sensitivity training, especially with additional police officers coming aboard to 171 join the force. The harasement of people of color by a mostly Caucasian police force must stop. If not, Long Beach will become national news. Also, Long Beach needs to become more business friendly. It cost too much money to obtain a business license and too many other loop holes to jump through just to get your business started. Finally, while improvements have been made to the promenade, it only appeals to a select fews with all its fancy-shmancy restaurants. I would like to see Long Beach extend the promenace by blocking off 3rd and Broadway on Pine and fill it with kiosks, street performers, painters and open walkability that appeals to all. Prinenade II, as I call it, will be the pulse of downtown where the engery never dies. On Fridays it will transform into the Farmer Market that was once a hit in downtown. We need visionaries to think beyond the box. The Santa Monica Promenade should be the driving force for Long Beach to want to do better. They ARE our competition so like the Olympics, let's compete. That's my two cents on the matter. I wonder, however: if my input falls on death ears. It would be nice to get feedback on my ideas since Long Beach is asking for it. Thanks! I believe that the most important issues that I would like to see improved are.... 172 1. Improve police presence throughout the neighborhoods and city 2. Maintain infrastructure; streets, sidewalks 3. Please do something so that the homeless don't live freely in their own communities. Many of them are capable of holding jobs, but we allow them to live for free on city property. The rest of us have to pay for mortgage or rent. Stop spending so much money on the downtown area. Spend on neighborhoods. 173

174	Obviously public safety is the governments #1 responsibility. Many of the issues above are, or should be, incorporated into the public safety category.
	Identifying adequate revenue streams to fully staff a police department with services for a city our size must be prioritized. Not by a once a year questionnaire knowing that all categories are important to a city. This is the job for elected officials.
175	I believe all of these services are vitally important to our city. Gave a couple a little less importance because churches and other groups do provide activities. I strongly disagree with creating more parks and green spaces when the ones we have are in disrepair. It's heartbreaking that the trees in Channel park, near Studebaker and Loynes, are dying, as are many more throughout the city. Spending money on new parks would be a waste of money if they will be taken care of the same way our current parks are. Trees provide shade, habitat and most importantly they convert carbon monoxide to oxygen.
176	Reopen Metropolitain hospital and similar hospital so. Repeal Laderman Petris Act (1960's). Keeping the city attractive and eliminating blight. Look at Texas. Creating new parks and open space near LA River. Reduce ocean pollution by improving storm drains. Storm drains needs cleaning.
177	Provide city tours to out of town visitors hosted by the city of Long Beach
178	Community Police Officer for District Meetings with Council member and the community on a Monthly basis; same day, same time and same venue = consistency to address current, ongoing and new issues of concern in each District. Make the Council member's office accountable to reasonable and fair questions and requests from the Community instead of the "brush off."
179	I appreciated the opportunity to participate, it reminded me of how difficult it can be to distribute limited funds to some many important community services. I so wanted to choose Very Important for more items, but then it would devalue the survey.
	Key to a city is revenue sources - for jobs and taxes; safety/security - police & fire, clean & maintained city environment; education - schools & libraries.
180	Please enforce parking, especially clearing our alleys, and help create more parking by towing all of the unregistered and obviously inoperable vehicles.
181	We urgently need a full time trained parking manager and comprehensive Parking Plan based upon a parking study.
182	Let's make LB a biking community, bike lanes/safety
183	Please take the homeless to shelterstax us more to care for thembut keep them away from city hall and the public libraries and other public placesthe homeless home on Ocean is embarrassing
184	Starting hiring and retaining police officer who live in the city and that have volunteered with the police department. They have shown their dedication to the city.
185	We really need to extend Sunday library hours to ALL libraries, not just three. This helps with many of the issues mentioned above. Thank you!
186	enforcement of "no dogs on the beach"