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To "lbbiz@longbeach.gov"
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cc

Subject Harvelle's Permit for Entertainment
with Dancing by Patrons

To whom it may concern,

I would like to strongly contest the renewal of the permit for Entertainment with Dancing by Patrons for Harvelle's nightclub. Harvelle's is renting the space in the basement of a residential building inhabited primarily by homeowners. I am one of these homeowners, specifically the owner of unit 302. This puts me in a unique position because I am the first residential floor of the building and therefore suffer the most from the loud live music that plays in the basement 7 days a week between the hours of 8pm and 2am. I have owned the property for 3 years, Harvelle's has been renting for the last two years. Here are my major bones of contention, with further explanation in the following paragraphs:

1. Consistently loud music heard between the hours of 8pm-2am 7 nights a week. Music and bass vibration loud enough to prevent me from falling asleep or being able to stay asleep.
2. Building Security
3. Smoking in Harvelle's that causes the elevator and stairwells of the residential portion of the building to

wreak of cigarettes.

1. Prior to the opening of Harvelle's, the homeowners and our association (who had been burned by the previous tenant, The Cellar) mandated that Harvelle's soundproof and perform a sound test. Their "attempt" at sound proofing was done without a sound engineer and was minimal, at best. They also did not perform a sound test with the residents prior to opening to ensure the residents were not bothered. They opened their doors and proceeded to disrupt the entire building with extremely loud music that propagated all the way to the penthouse. As a reminder this was two years ago. We have since been trying to get Harvelle's to completely sound proof and reduce the noise levels, to no avail. It took a whole year for them to acknowledge that they needed to soundproof and another six months after that to have some sound proofing installed. Since then, they have installed some sound proofing, the noise has been reduced but not nearly enough. I still request, via text message, for Harvelle's to turn down the volume on a nightly basis. I have texted Harvelle's over 1000 times to turn down the music. I have tried calling the police to report a noise violation, and have seen no results from that effort. I have tried to go through the city, but because Harvelle's was tipped off to their arrival to measure sound levels, they weren't able to take accurate sound measurements. I am at my wits end, and haven't been able to sleep solidly for almost 2 years. I have attempted every avenue to fix the problem internally, but it seems impossible at this point to get Harvelle's to do anymore soundproofing. A live music club has no place in a residential building.

2. Despite having their own entrance off Promenade, Harvelle's employees and the bands use the residential entrance, lobby, and elevator. The use of the residential lobby and elevator are primarily to have the bands bring equipment up and down prior to and after their performances. Harvelle's has irresponsibly propped the front door open without having anyone monitoring it. This leaves our building open to anyone to just walking right in. Harvelle's has promised over and over again that they would have an employee escort the band and monitor the front door on a nightly basis. They have been caught as recently as a month ago doing exactly what they promised not to do. Multiple residents have seen the door propped open and no one around. We have even seen a non Harvelle's employee use a key FOB to enter the front door and use the elevator to access Harvelle's. Only residents are supposed to have key FOBs. We have had drunk people wander into our building disrupting residents and causing damage to our common areas. We recently had a bike stolen from the common areas as well. Harvelle's has wrongfully put our building and our homes at risk to theft and vandalism, and continue to not keep their promises.

3. For some unknown legal reason people and performers at Harvelle's smoke during shows. Wednesday, Thursday and Friday mornings the elevator and stairwell wreak of cigarette smoke. As an asthmatic myself this is troublesome and can cause serious health problems for me. I thought it was illegal to smoke in bars in California. Harvelle's at one point, only after we complained, put odor neutralizers in the affected areas but have since stopped. They think that if we're not complaining then the problem has magically disappeared. They have no respect for their neighbors.

The combination of unbearably loud music every night, common areas routinely smelling of smoke, and the lack of effort to keep our building secure makes me strongly contest the renewal of Harvelle's permit. A live music night club does not work in a residential building. Please consider my comments and the comments from others in my building before renewing Harvelle's permit. I really just want to sleep at night.

If you have any questions or would like a verbal statement, please don't hesitate to call my cell phone at 949.636.8259. I am doing my best to also attend the public hearing tonight.

Thank you,
Taylore McClurg
Insurance Exchange Building HOA Secretary