

1 TWENTY-SEVENTH AMENDMENT TO AGREEMENT NO. 23214

2 **23214**

3 THIS TWENTY-SEVENTH AMENDMENT TO AGREEMENT NO. 23214 is
4 made and entered, in duplicate, as of March 1, 2014, pursuant to a minute order adopted
5 by the City Council of the City of Long Beach at its meeting on February 11, 2014, by and
6 between TIBURON, INC. ("TIBURON"), a Virginia corporation, formerly known as
7 COMPUDYNE-PUBLIC SAFETY & JUSTICE, INC. with a place of business at 3000
8 Executive Pkwy, Suite 500, San Ramon, California, 94583 and the CITY OF LONG
9 BEACH, a municipal corporation ("City").

10 WHEREAS, the parties entered Agreement No. 23214 whereby Tiburon
11 agreed to provide specialized data processing services to Computer Aided Dispatch
12 ("CAD") and Record Management Systems for City's Police and Fire Departments
13 ("Project") and to grant a license and maintenance for the Project; and

14 WHEREAS, the Agreement has previously been amended to extend the
15 term and add services; and

16 WHEREAS, the parties desire again to amend the Agreement to extend
17 software support and adjust maintenance fees;

18 NOW THEREFORE, in consideration of the mutual terms and conditions in
19 Agreement No. 23214 and herein, the parties agree as follows:

20 1. Notwithstanding anything to the contrary in the Agreement, previous
21 amendments, attachments or exhibits, TIBURON shall provide the software maintenance
22 services described on Exhibit "A" attached to this Twenty-Seventh Amendment and
23 incorporated by this reference. City shall pay the fees for the services identified on
24 Exhibit "A" in an amount not to exceed Three Hundred Eighty-Six Thousand, Ninety-One
25 Dollars (\$386,091.00).

26 2. Except as expressly amended in this Twenty-Seventh Amendment,
27 all terms and conditions in Agreement No. 23214 are ratified and confirmed and shall
28 remain in full force and effect.

OFFICE OF THE CITY ATTORNEY
CHARLES PARKIN, City Attorney
333 West Ocean Boulevard, 11th Floor
Long Beach, CA 90802-4664

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IN WITNESS WHEREOF, the parties have caused this document to be duly executed with all formalities required by law as of the date first stated above.

TIBURON, INC. ("TIBURON"), a Virginia corporation, formerly known as COMPUDYNE-PUBLIC SAFETY & JUSTICE, INC.

Dated: Feb 25, 2014

By: [Signature]

Scott Carroll
(Type or Print Name)

Contract Manager
(Type or Print Officer's Title)

Dated: Feb 25, 2014

By: [Signature]

Jamie K. Oliver
(Type or Print Name)

CFO
(Type or Print Officer's Title)

"Tiburon"

CITY OF LONG BEACH, a municipal corporation

Dated: 4.7 2014

By: [Signature] Assistant City Manager
City Manager

"City"

EXECUTED PURSUANT TO SECTION 301 OF THE CITY CHARTER.

This Twenty-Seventh Amendment to Agreement No. 23214 is approved as to form on March 3, 2014.

CHARLES PARKIN, City Attorney

By: [Signature]
Gary J. Anderson, Deputy

EXHIBIT A
TO THE AGREEMENT FOR EXTENDED SERVICES
SOFTWARE SUPPORT AND MAINTENANCE FEES

CLIENT
City of Long Beach
333 West Ocean Boulevard
12th Floor
Long Beach, CA 90802

CONTACT – Jack Ciulla
CLIENT # M201-14

Support and Maintenance provided to the CLIENT listed above shall be pursuant to the terms and conditions of the Agreement for Extended Service dated February 24, 1998, Agreement No. 23214 (the "Agreement").

The term of the Agreement shall commence on the effective date and shall continue until termination in accordance with the terms thereof. This exhibit sets forth the current annual maintenance fee for the software applications and software modules listed below. Upon payment of the amount set forth below, this Exhibit A shall be attached to and become part of the Agreement. Except as provided below, annual maintenance fees are payable in advance of each anniversary of the effective date of the Agreement. Tiburon, Inc. reserves the right to increase the annual maintenance fee on an annual basis upon ninety (90) days prior written notice to the CLIENT, which adjustments shall become effective on the anniversary of the effective date of the Agreement. The annual maintenance fee will be adjusted as necessary to reflect changes in the software applications and software modules listed below or changes in the level of support provided under the Agreement. Such adjustments will be charged or credited as incurred on a pro rata basis and will be reflected in a new Exhibit A, which, upon delivery to the CLIENT, shall be attached to, and become part of, the Agreement.

Payments for all technical services outside the scope of Basic Services and Options included in the CLIENT's annual maintenance fee shall be invoiced to the CLIENT as incurred. All such invoices shall be due and payable within thirty (30) days of CLIENT's receipt thereof.

Additionally, Client agrees to test all Tiburon provided corrections to Client reported Technical Service Requests (TSRs) and either approve the correction or report issues being experienced with the correction within twenty (20) calendar days of receipt of such corrections. Upon Client's approval or failure to communicate issues with any particular correction within the specified time frame, the TSR will be closed.

Tiburon reserves the right to charge an administrative fee of 10% of the annual maintenance fees for semi-annual or quarterly invoices.

<u>Software Model</u>	<u>Months</u>	<u>CPU Make</u>	<u>Start</u>	<u>End</u>	<u>Total Fees</u>
LawRECORDS	12		3/1/14	2/28/15	\$55,195.56
Additional Agency	12		3/1/14	2/28/15	\$23,432.54
JailRECORDS	12		3/1/14	2/28/15	\$23,287.01
WebQuery	12		3/1/14	2/28/15	\$24,060.96
Interfaces	12		3/1/14	2/28/15	\$5,206.01
ARS	12		3/1/14	2/28/15	\$11,538.77
TCP/IP	12		3/1/14	2/28/15	\$2,110.19
GDO	12		3/1/14	2/28/15	\$984.53
CommandCAD	12		3/1/14	2/28/15	\$183,352.37
Mapping	12		3/1/14	2/28/15	\$40,202.66
FireRECORDS	12		3/1/14	2/28/15	\$11,524.43
CAD Adapter Intf	12		3/1/14	2/28/15	\$4,221.47
Deccan Interface	12		3/1/14	2/28/15	\$974.61
			Total		\$386,091.11

Failure to pay when due the annual maintenance fee, any adjustment thereto, any invoice or any other amounts owing under the Agreement shall constitute a default under the Agreement and could result in the termination of support services under the Agreement, additional administrative charges for reinstating lapsed support services, as well as collection fees (including reasonable attorneys' fees and expenses).