



CITY OF LONG BEACH

C-18

DEPARTMENT OF TECHNOLOGY SERVICES

333 WEST OCEAN BOULEVARD • LONG BEACH, CA 90802 • (562) 570-6455 • FAX (562) 570-5270

August 13, 2013

HONORABLE MAYOR AND CITY COUNCIL
City of Long Beach
California

RECOMMENDATION:

Authorize the City Manager to execute all documents necessary to amend Contract No. 31808 with BMC Software, Inc., of Houston, TX (not a MBE, WBE, SBE or Local), extending the contract for providing workload automation software licenses and technical support services for one year, in the amount of \$145,000, with the option to renew for two additional one-year periods, with a five percent contingency for price increases, at the discretion of the City Manager. (Citywide)

DISCUSSION

City Council approval is being requested to authorize the City Manager to execute an amendment to the contract with BMC Software, Inc. (BMC), extending the term for one year, with the option to renew for two additional one-year periods for providing workload automation software licenses and technical support services.

The Technology Services Department (TSD) manages approximately 400 servers and an enterprise mainframe server. These servers run approximately 300 business information systems including financial management, budget preparation, human resources, payroll, and billing systems. Managing and scheduling the workload across these servers requires a workload automation solution. Our application software would not operate properly without this type of solution. It ensures processing occurs on time and without error.

In June 2010, the City of Long Beach issued a request for proposals for server workload automation software and technical support services. BMC Software, Inc. was the only proposal received. BMC was selected to provide software licenses and technical support services. Pursuant to the approved contract, the contract was renewed twice and the current term will expire on September 30, 2013 with no further contract renewals available. BMC does not release the product source code to the public or authorize other contractors to sell, lease, or maintain its software; therefore, in order to ensure continuity in support services, as well as any upgrades, modifications and enhancements to BMC's software, an amendment to the contract is necessary.

This matter was reviewed by Deputy City Attorney Gary Anderson on August 2, 2013 and by Budget Management Officer Victoria Bell on July 22, 2013.

TIMING CONSIDERATIONS

City Council action is requested on August 13, 2013, as the current software license and technical support services agreement expires September 30, 2013.

FISCAL IMPACT

Expenditures for the one-year term will not exceed \$145,000 plus an additional 5 percent contingency for price increases on renewal options. Sufficient funds are budgeted in the General Services Fund (IS 385) and in the Technology Services Department (TS) to support this activity. Costs are recovered from client departments and are budgeted in the annual Department of Technology Services (TS) MOU. There is no impact to jobs associated with this request.

SUGGESTED ACTION:

Approve recommendation.

Respectfully submitted,



CURTIS TANI
DIRECTOR OF TECHNOLOGY SERVICES



JOHN GROSS
DIRECTOR OF FINANCIAL MANAGEMENT

APPROVED:



PATRICK H. WEST
CITY MANAGER