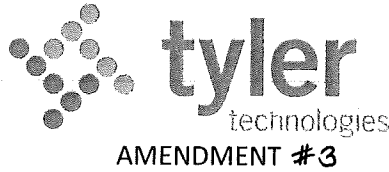


34417



This amendment ("Amendment") is made this 31st day of October, 2017 by and between Tyler Technologies, Inc. with offices at One Tyler Drive, Yarmouth, Maine 04096 ("Tyler") and the City of Long Beach, CA, with offices at 333 West Ocean Blvd, 5th Floor, Long Beach, CA 90802 ("Client").

WHEREAS, Tyler and the Client are parties to an agreement dated October 10, 2016 ("Agreement"); and

WHEREAS, Tyler and Client desire to amend the Agreement.

NOW THEREFORE, in consideration of the mutual promises hereinafter contained, Tyler and the Client agree as follows:

1. A Grant Master Conversion, at a cost of \$4,000, is hereby added to the Agreement. The fee for the conversion will be invoiced 50% upon initial delivery of the converted data and 50% upon Client acceptance to load the converted data into Live/Production environment.
2. One (1) TylerForms Additional AP Check Form Design with EFT, at a cost of \$750, is hereby added to the Agreement. The fee for this service will be invoiced when provided to the Client.
3. The following modifications, set forth in Exhibit I, are hereby removed from the Agreement and shall not be delivered or invoiced by Tyler. For Client's internal budgeting purposes only, the amounts associated with these modifications shall be used to cover the costs of the Grant Master Conversion and the Tyler Forms added pursuant to this Amendment, with the remainder amounts to be applied, at Client's discretion, toward any Tyler Software or services hereafter acquired by the Client.

240	Ability for system to integrate with an integrated voice response system to allow customers to be able to inquire on account and bill information via phone.	Y	\$22,000	AP/PO/GL	Yes, Tyler provides a generic IVR integration point. The "IVR Gateway" module must be purchased. The supported vendors are Paymentus, Selectron, and Presidio. \$22,000 to expand the list of supported vendors, pending technical review of vendor offering. Updated 3-23-16.
44	Cooperative/Piggy Back Contract Number and related agency	M	\$16,500		After further discussion, piggyback contracts could be an agreement within another agency that a department wishes to utilize. Access to existing contracts is driven by Purchasing "department" code however current functionality only allows a single department code to be listed on a contract.

					<p>A modification would be required to allow users to view/use contracts that don't belong to their department. Modification being proposed is to allow any number of department codes to be associated with a contract thus allowing other departments to piggyback off them. Cost to Develop - \$11,000</p> <p>3/23/2016 - Contract amounts per organization were not in scope of this modification. This is an additional requirement. Increasing modification</p>
99	Ability to route documents (e.g. specifications, draft contract, bonds, etc.) to an additional approver or to a prior approver.	Y	4,400		<p>be forwarded on to alternate approvers however they can't be forwarded to previous approvers. On the fly approvers can be accommodated with "forwarding" an existing pending approval if that user doesn't exist in the standard business rules.</p> <p>If a record has been approved, and a subsequent change is made, workflow will not be restarted.</p> <p>A modification is being proposed to provide a new permission that determines whether or not edits are allowed on an approved or pending record (Contract Entry, or Change Orders). If changes are allowed on a pending record, workflow would be restarted if the field changed is a workflow driving field. (IE: Type, GL Account, Dollar amount, etc). Modification cost- \$4,400</p>
63	Ability to handle multiple inventory locations and prioritize them for stock picking purposes.	N	\$3,300	AP/PO/GL	<p>Munis does not have the ability to prioritize pick locations nor create an optimal route for picking items. What was discussed is the ability to sort/order items on the handheld scanner by aisle/bin location. Cost to develop - \$3,300</p>
81	Ability to identify a range of items to be counted by (e.g. commodity code, location range or high usage and high dollar value items, etc.)	M	\$5,500	AP/PO/GL	<p>Count sheets are established in Munis and exported to BMI. Count sheets can be established by an item range per location by not by "ABC usage" designation. Cost to flag inventory as ABC and generate count sheets by ABC turnover ration - \$5,500. For clarification ABC is being proposed to meet the 'high usage' component of this requirement. ABC designations are such that 'A' items represent those items with high turnover and this should be counted more frequently. 'B' items are counted less frequently and 'C' items are counted least.</p>

					3/23/2016 - Modification includes the ability to select items by item #, commodity code, as well as any location or sub-location within the warehouse (row, aisle, bin, etc.). Additionally, Munis WILL NOT auto assign inventory into an ABC classification. This will need to be manually done however all inventory will default to 'C'
82	Ability to lock/freeze the inventory by location, aisle, shelf or bin while a physical inventory is being performed	M	\$5,500	AP/PO/GL	Long Beach is requesting inventory count sheets to be produced by row/aisle/bin. Functionality exists to create count sheets by row/aisle/bin. Munis does not currently lock or freeze inventory transactions during physical inventory. Modification being proposed is to lock/freeze inventory for items during a count. Cost to develop - \$5,500
255	Ability to schedule performance evaluations based on hours worked, step or other user defined criteria	M	\$5,500	AP/PO/GL	Modification needed to create evaluations based on hours (possibly) and additional generating features: last date plus 3 mos, 6 mos
27	Ability for additional position requisition entry fields to be automatically triggered by certain user selections (for example, if a user selected "Unbudgeted," an Unbudgeted Justification section would appear for the user to complete).	M	\$16,500	AP/PO/GL	Proposed modification to the Position Budget Request program. Based on request type, enforce various attributes of the position budget request which might include populating comments to justify budget. Additional role permissions to limit users to certain request types will prevent users from entering requests in which the type drives default fields.

4. The costs for the following modifications, as set forth in the Exhibit A (the Investment Summary) and Exhibit I, are hereby adjusted as follows to reflect changes to the scope of such modifications. Tyler shall invoice Client for such modifications in accordance with the terms of Section 2.6 of Exhibit B, the Invoicing and Payment Policy, in the new amounts set forth below. For Client's internal budgeting purposes only, the amounts associated with the reduction in costs for the modifications below shall remain available and may be applied, at Client's discretion along with the sums referenced in paragraph 3 above, toward any Tyler Software or services hereafter acquired by the Client.

Exhibit I ID#	Tracking #	Description	Original Price	New Price
23	MUN-238859	Ability to use service date to allocate costs appropriately if service dates cross fiscal periods for user defined funds.	\$3,300	\$5,500
55	MUN-232441	System provides functionality to configure criteria for automatically inactivating vendors on a periodic basis (e.g. no activity for X months)	\$3,300	\$0
105	MUN-230813	Ability to update vendor records for	\$11,000	\$7,700

		garnishments to include the payment information for the garnishment(s) to include total amount owed, maximum amount per payment to be withheld by dollar amount or percentage, payment address and garnishment identification		
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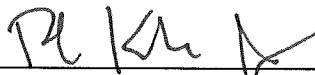
5. This Amendment shall be governed by and construed in accordance with the terms and conditions of the Agreement.

6. All other terms and conditions of the Agreement shall remain in full force and effect.

IN WITNESS WHEREOF, the parties hereto have executed this Amendment as of the dates set forth below.

Tyler Technologies, Inc.

City of Long Beach, CA

By: 

By: 

Name: Robert Kennedy-Jensen

Name: Tom Modica

Title: Senior Corporate Attorney

Title: Assistant City Manager

Date: 10/10/17

Date: 10/31/17

EXECUTED PURSUANT
TO SECTION 301 OF
THE CITY CHARTER.

APPROVED AS TO FORM

10-21, 2017
CHARLES PARKIN, City Attorney

B. 
AMY R. WEBBER
CITY ATTORNEY