

Scammers calling? The best thing to do is

Just Hang Up!

What you should NEVER do:

- Never let someone dial into your computer
- Never give out your Social Security #
- Never use a public wi-fi
- Never “wire” money to a stranger
- Never click a link in an email from a stranger
- Never give out your bank account information over the phone

What you CAN do:

- Install, enable & update anti-virus software
- Make sure shopping websites are secure with “https” NOT “http”
- Tell the caller you are busy and will call them back
- Protect your passwords & PIN#s
- AARP helpline 877-908-3360
- Just Hang Up!



Zoe Nicholson

Common Phone Scams

Known and Current Scams

- We are from your City Fire Department. Would you like to make a donation to guarantee consistent service from your First Responders?
- Hello, you have been chosen for a free medical alert systems.
- This is the Internal Revenue Service. We have uncovered that you are due a refund / you have a small amount due which we can take care of today. We just need your information.
- We have been given your name by your friend, John Doe. He is stranded here because his wallet was stolen while on vacation. He is hoping you will help him get home.

Banking

- We have been informed that you are looking for a loan, (business, home, student).
- Your VISA/MasterCard has been reported as stolen (or cancelled). Give us your # and we will double check.
- This is your bank, we have noticed a large withdrawal from your account.

Computers

- Hello, this is Microsoft. We have been alerted that your computer has been hacked. We can help you with that.
- They ask for access to the computer and hold it for ransom.
- Hello this is Windows calling, we have been alerted that your files are about to expire. We can help you with that.
- We can dial in remotely and update them for you.

Prizes

- Congratulations! You've won a free cruise to the Bahamas! To claim your reward all we need is your credit card information.
- Congratulations, you are a prime customer and qualify for a free trip to Orlando.
- You won a \$100 reward card!



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