

Key Services

Our Goals

- People have the culturally competent health care and social supports they need to be healthy
- Behavioral health services citywide have the capacity to prevent and reduce mental illness, substance misuse and trauma
- The Health Department prevents the spread of communicable diseases in Long Beach
- People engage in healthy behaviors and have access to healthy foods as well as safe, and affordable opportunities for physical activity



Key Services

- Permanent housing for people in Long Beach who are precariously housed or experiencing homelessness
- Social and economic conditions are improved for people in Long Beach across their lifespans
- Preventable deaths and injuries are reduced
- Communities are safe from violence
- People live in safe environments and are prepared for emergencies
- The Department workforce is strong, resilient and valued
- Policies, programs and investments are centered around equity and trauma-informed practices



During the largest public health crisis of our lifetime, your Health and Human Services Department...

Led the Public Health Pandemic Response

- Hired, reassigned and trained more than 250 employees
- Established national model for COVID testing and vaccinations leading to more than 840,000 COVID tests and 359,000 vaccines administered
- Interviewed 24,800 COVID cases; controlled outbreaks in 76 business and 120 long-term/acute healthcare facilities
- Provided 450 community-based vaccine clinics
- Opened a permanent distribution site for personal protective equipment (PPE) and medical countermeasures
- Established the LB Resource Line and COVID Vaccine Info Line and responded to more than 30,000 calls and 60,000 emails for older adult and vulnerable population supports with vaccine information
- Partnered with Venue Taskforce to educate 20,000 businesses and respond to 600 complaints





Launched Initiatives and Passed a Flavored Tobacco Ban

- To better help us serve the community in the long term, the Department launched:
 - Internal Integrated System of Care (ISC) intake and referral system, creating a no-wrong door into Department services
 - Unite Us, an external resource and referral system for community-based organizations
 - 2021-2026 Strategic Plan, a data-focused, trauma-informed, client-centered plan which will guide the Department over the next five years
 - Strategic Plan for Youth and Emerging Adults and the Office of Youth Development
 - Long Beach Advancing Peace Collaborative
- Implemented permanent flavored tobacco ban



Maintained and Expanded Services

- HIV and STD medical visits
- Syphilis investigations
- Women Infant and Children's Program
- Black Infant Health
- Medi-Cal outreach and assistance
- Older adult case management and service referrals
- Health education and activities
- GreenlightLB distracted driving program
- Food facility inspections, water testing, vector services and hazardous waste response
- Violence Prevention

.... And nearly 30 more programs



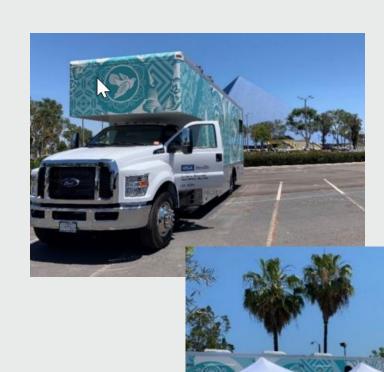
Focused on Homelessness

- Continued MSC operations and outreach with more than 7,000 visits
- Created new housing opportunities:
 - Opened the 125-bed Atlantic Bridge Housing Community
 - Purchased and opened the 102-bed Project Homekey Interim Housing site
 - Opened the 47 bed Project Homekey at the Days Inn
 - Received 583 new Housing Authority Vouchers for people experiencing homelessness
- Permanently housed 637 people and supported housing for 6,900 households through Housing Choice Vouchers



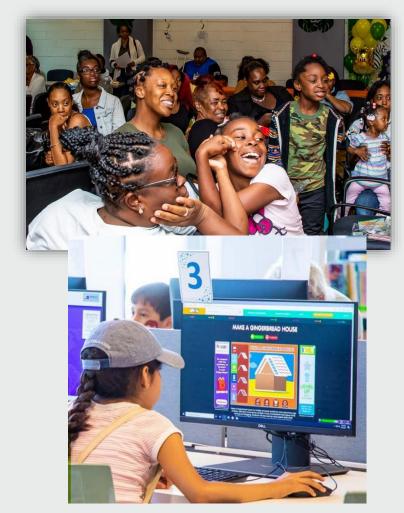
Implemented Innovative Models

- Implemented the REACH Program, integrating physical and mental health into outreach teams
- Partnered with UCLA Health to reduce harm by providing mobile opioid and HIV/STD services at the MSC
- In collaboration with the City Prosecutor's Office, implemented a new Homeless Court at the Multi-Service Center



Through \$10.7 million in CARES Act, funded:

- Food Security through 11,359 grocery boxes, 74,260 prepared meals and thousands of pounds of food at food distribution sites
- Emergency supplies to 17,344 children, 3,000 developmental kits, 1,950 physical activity kits and 34,560 hours of subsidized ECE care
- A mental health awareness campaign
- \$1 million in relief funding, health education and COVID care packages for Black serving organizations and mental health therapy for under/un-insured Black residents
- More than \$1 million in services to Latino/Latinx community members, including health education and outreach, linkage to services, early child supports and food distribution



And...

- Services for more than 21,000 older adults through the LB Resource line, food distribution, transportation to appointments, care kits, and case management
- Peer navigation and supports to 2,994 youth (ages 10-24)
- Remediation of 65 properties for hazards that exacerbate COVID-19
- Direct services and shelter to 484 survivors of domestic violence
- 102 local non-profits for operations support



FY 22 Focus

- Ongoing COVID-19 Pandemic Response
- Strengthening Health Department human, technological and building infrastructure
- Through the Long Beach Recovery Act
 - Youth Development
 - Violence Prevention
 - Basic Needs, Food Insecurity, Housing Supports
 - Mental Health and Trauma, including alternative MH response models
 - Early Childhood and Older Adult services and supports
 - Homelessness Housing and Services
- Through Measure US
 - Youth investments (Youth Fund) and programs
 - Older Adult Coordinator (1/2 FTE)
 - Grant writing and data





FY 22 Focus

- Building a strong Health Equity program with and for the diverse communities of our City
 - Hiring a Health Equity Manager and coordinators to support health and wellness for our Latino/Latinx, Black, Cambodian and Filipino/Native Pacific islander communities
 - Launching a Multicultural Health Council to support communities coming together to design integrated approaches to collectively strengthen health and wellness
 - Planning and investing in Mi Vida Cuenta, Black Health Equity Collaborative partnerships and services, and our other communities most impacted by COVID-19
 - Strengthening the capacity and service provider bench to ensure greater inclusion of Latino, Black, Cambodian, Filipino and other community expertise





Challenges

- Sustainability of funding
 - Long Beach Recovery Act, ELC, CDC, Violence Prevention are 2—3-year opportunities
 - Ongoing Public Health funding is not yet available and demands have, and continue, to increase
 - New funding cannot be utilized for public health programs outside scope of funding.
 Programs such as HIV/STD services and surveillance, chronic disease prevention, and others remain underfunded.
 - Fund balance depleted in early COVID-19 response; unsure of portion to be reimbursed by FEMA and not backfilled by the Long Beach Recovery Act
- Capacity to move as quickly as expected
- Hiring and maintaining staffing to meet all new funding
- Meeting the increasing social and health needs among our lowest-income communities in the ongoing pandemic

Opportunities

- The Long Beach Recovery Act and other funding sources allowing for increased services and supports to our community
- 250 new staff members funded (most time-limited) to support COVID response, community need, and homelessness
- Enhanced community and multi-department partnerships and collaboration
- Significantly enhanced State homeless funding for services and housing expansion
- Resource and referral platforms allow for better understanding of service availability, connecting people to services and data tracking
- Increasing focus on mental health, alternative mental health crisis response and access to care





Committed to Serve



Our Core Services



Calls for Service Response



Criminal Investigations & Victim Support



Homeland Security
Secure & Protect Critical
Infrastructure



Contract Police Services to POLB, Long Beach Airport, Metro A-Line, LBCC, Long Beach Transit & the LB Downtown Entertainment District

Our Core Services

Calls for Service Response YTD

125,068

Average Priority 1 Response Time

4.5 Minutes

Average Number of Calls For Service Responded to Per Day

590

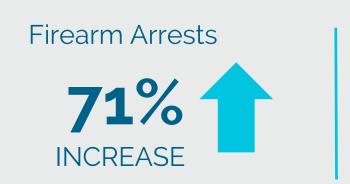
Average Number of Public-Officer Contacts Per Day

1,669

*Calls for service data through 7/31



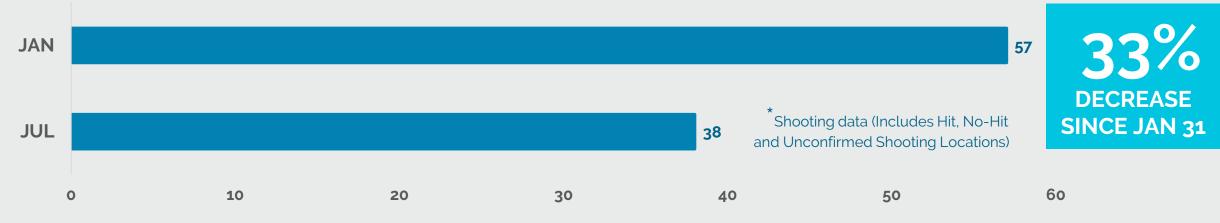
YTD Citywide Firearm Data Through 7/31







January 2021 Shootings Compared to July 2021*



Source: LBPD Data

Community Policing & Crime Reduction

Neighborhood Walks Program

For this week's Neighborhood Walks, North Division officers not only spoke to residents about important issues, but they provided them with useful resources. Officers also passed out small flags to help celebrate the 4th of July!



Coordinated Response Team

Success for the #LBPD Coordinated Response Team is not only measured by arrests. CRT members also engage the community and take the time to explain their role in reducing crime. Yesterday, CRT members spent some time meeting kids at the Drake/MLK park after-school programs.





Building Community Trust & Legitimacy















Office of Constitutional Policing



Community
Advisory Committee



Collaboration with Office of Equity

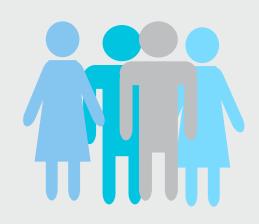


Early Intervention Program



FY 22 Focus

Operational Emphasis







Implement Diversity
Recruitment, Mentorship
& Partnership Program
(DRMPP)



Police Recruit
Academies



Technology Focused Records Management System Go-Live, E-Citation, Recruitment and Scheduling Technologies

FY 22 Focus

Long Beach Recovery Act Allocations

Neighborhood Engagement & Crime Reduction

- Enhance Neighborhood Safe Streets
- Continue Coordinated Response Team
- Enhance Community Youth Engagement
- Maintain Base Staffing Levels
- Continue Neighborhood Walks
- Enhance Business & Entertainment District Patrols
- Gun Buyback

Training

 Establish Active Bystandership for Law Enforcement Training (ABLE)



Challenges

National and Local Uncertainty & Agency Concerns

Pandemic

Economic Hardship

Unemployment

Lack of Services & Programming

School Closures

Crime & Quality of Life Concerns

Violent Crime

Property Crime

Judicial Reform

Persons Experiencing Homelessness

Demand vs. Resources

Unfunded Mandates

Staffing

Accountability/ Transparency



Opportunities

Community Policing

- Neighborhood Walks
- Coordinated Response Team
- Neighborhood Safe Streets & Bike Patrols

Youth Engagement

- Midnight Basketball
- Boxing Team Youth Mentoring Partnership

Recruit Academies

- Two Classes of 50 Recruits
- Continued Commitment to Diversity in Recruitment



Fulfilling Our Mission Public Safety Through Partnerships



Questions

