

34417

AMENDMENT #2

This amendment ("Amendment") is made this 30 day of July, 2017 by and between Tyler Technologies, Inc. with offices at One Tyler Drive, Yarmouth, Maine 04096 ("Tyler") and the City of Long Beach, CA, with offices at 333 West Ocean Blvd, 5th Floor, Long Beach, CA 90802 ("Client").

WHEREAS, Tyler and the Client are parties to an agreement dated October 10, 2016 ("Agreement"); and

WHEREAS, Tyler and Client desire to amend the Agreement.

NOW THEREFORE, in consideration of the mutual promises hereinafter contained, Tyler and the Client agree as follows:

1. The following Change Management Consulting Solution Services Milestones are hereby removed from the Agreement:
 - a. CM 1.1, Acceptance of Change Management Discovery Analysis, with a contract price of \$20,250.00;
 - b. CM 1.4, Acceptance of Resistance Management Plan, with a contract price of \$16,875.00;
 - c. CM 1.5, Acceptance of Procedural Change Communications Plan, with a contract price of \$13,500.00;
 - d. CM 1.6, Acceptance of Change Management Coach Training, with a contract price of \$27,000.00;
 - e. CM 1.7, Acceptance of Change Management After-Action Review, with a contract price of \$20,250.00;
 - f. CM 2.1, Acceptance of Executive Playbook, with a contract price of \$13,500.00;
 - g. CM 2.2, Acceptance of Resistance Management Plan, with a contract price of \$10,125.00;
 - h. CM 2.3, Acceptance of Procedural Change Communications Plan, with a contract price of \$10,125.00;
 - i. CM 2.4, Acceptance of Change Management Coach Training with a contract price of \$16,875.00.
2. In consideration of the fees paid to Tyler for items removed above, Tyler hereby issues to Client a credit of \$148,500.00 that it may use in its discretion for any Tyler Software or Services hereafter acquired by Client.
3. This Amendment shall be governed by and construed in accordance with the terms and conditions of the Agreement.
4. All other terms and conditions of the Agreement shall remain in full force and effect.

[Remainder of page intentionally blank.]

IN WITNESS WHEREOF, the parties hereto have executed this Amendment as of the dates set forth below.

Tyler Technologies, Inc.

City of Long Beach, CA

By: RLKH

By: TBM

Name: Robert Kennedy-Jensen

Name: Tom Modica

Title: Senior Corporate Attorney

Title: Assistant City Manager

Date: 6/30/17

Date: 7/21/17

EXECUTED PURSUANT
TO SECTION 301 OF
THE CITY CHARTER.

APPROVED AS TO FORM

7-20, 20 17

CHARLES PARKIN, City Attorney

By Amy R. Webber
AMY R. WEBBER
DEPUTY CITY ATTORNEY