

OFFICE OF THE CITY ATTORNEY
CHARLES PARKIN, City Attorney
411 West Ocean Boulevard, 9th Floor
Long Beach, CA 90802-4664

TWELFTH AMENDMENT TO AGREEMENT NO. 32515

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THIS TWELFTH AMENDMENT TO AGREEMENT NO. 32515 is made and entered, in duplicate, as of October 17, 2022 for reference purposes only, pursuant to a minute order adopted by the City Council of the City of Long Beach at its meeting on October 4, 2022, by and between TRANSWORLD SYSTEMS INC. formerly a subsidiary and as successor to the business of NCO FINANCIAL SYSTEMS, INC., a California corporation ("Consultant"), with a place of business at 507 Prudential Drive, Horsham, Pennsylvania 19044, and the CITY OF LONG BEACH, a municipal corporation ("City").

WHEREAS, City and Consultant (the "Parties") entered into Agreement No. 32515 (the "Agreement") for delinquent account collection services; and

WHEREAS, the Parties entered into a First Amendment to the Agreement to extend the term to November 8, 2014; and

WHEREAS, the Parties entered into a Second Amendment to the Agreement to extend the term to November 8, 2015; and

WHEREAS, the Parties entered into a Third Amendment to the Agreement to indicate change in ownership; and

WHEREAS, the Parties entered into a Fourth Amendment to the Agreement to extend the term to November 8, 2017; and

WHEREAS, the Parties entered into a Fifth Amendment to the Agreement to extend the term to November 8, 2018; and

WHEREAS, the Parties entered into a Sixth Amendment to the Agreement to extend the term to November 8, 2019; and

WHEREAS, the Parties entered into a Seventh Amendment to the Agreement to extend the term to November 8, 2020; and

WHEREAS, the Parties entered into an Eighth Amendment to the Agreement to extend the term to November 8, 2021; and

WHEREAS, the parties entered into a Ninth Amendment to the Agreement

1 to amend the current fee structure; and

2 WHEREAS, the Parties entered into a Tenth Amendment to the Agreement
3 to revert back to the fee structure authorized in the Agreement; and

4 WHEREAS, the Parties entered into an Eleventh Amendment to exercise
5 their final option to extend the term one (1) additional one-year period; and

6 WHEREAS, the Parties currently desire to extend the Agreement for one (1)
7 additional one-year period;

8 NOW, THEREFORE, in consideration of the mutual terms, covenants, and
9 conditions herein contained, the Parties agree as follows:

10 1. Section 2 of the Agreement is hereby amended to read as follows:

11 "2. TERM. The term of this Agreement shall commence at midnight on
12 November 9, 2011, and shall terminate at 11:59 p.m. on November 8, 2023, with the option
13 to renew for two (2) additional one-year periods, unless sooner terminated as provided in
14 this Agreement, or unless the services or the Project is completed sooner.

15 2. Except as expressly modified herein, all of the terms and conditions
16 contained in Agreement No. 32515 are ratified and confirmed and shall remain in full force
17 and effect.

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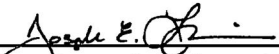
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IN WITNESS WHEREOF, the Parties have caused this document to be duly executed with all formalities required by law as of the date first stated above.

TRANSWORLD SYSTEMS INC. successor to NCO FINANCIAL SYSTEMS, INC., a California corporation

October 25, 2022

By 
Name Joseph E. Laughlin
Title Chief Executive Officer

October 25, 2022

By 
Name Neal Stern
Title Chief Operating Officer

"Consultant"

CITY OF LONG BEACH, a municipal corporation

November 3, 2022

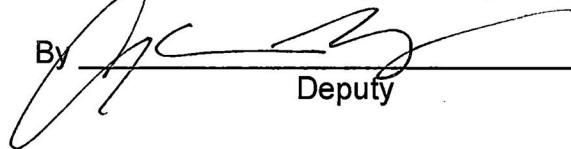
By 
City Manager

"City"

This Twelfth Amendment to Agreement No. 32515 is approved as to form on

October 28, 2022.

CHARLES PARKIN, City Attorney

By 
Deputy

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