

CITY OF LONG BEACH

C-17

TECHNOLOGY AND INNOVATION DEPARTMENT

333 WEST OCEAN BOULEVARD • LONG BEACH, CA 90802 • (562) 570-6455 • FAX (562) 570-5270

September 12, 2017

HONORABLE MAYOR AND CITY COUNCIL
City of Long Beach
California

RECOMMENDATION:

Adopt a Resolution authorizing the City Manager, or designee, to execute a contract with Azteca Systems, LLC (Azteca Systems), of Sandy, Utah, for an updated License and Maintenance Agreement, in an annual amount not to exceed \$52,995, for a period of three years, with the option to renew for two additional one-year periods, at an increased rate of no more than the Consumer Price Index (CPI) of the annual fee, at the discretion of the City Manager. (Citywide)

DISCUSSION

In 2001, the City Council approved the purchase of a Service Request and Work Order Management Computer System called "Cityworks" from Azteca Systems, LLC, and the execution of a Software License Agreement. In 2013, an amendment was made to the agreement to add more licenses to interface with the Asset Management System (AMS) server. Last year, additional licenses were purchased for the mobile application for use on the iPads for City staff working in the field.

The Public Works, Parks, Recreation, and Marine, and Airport Department have utilized the Cityworks software as their work order system to issue and track infrastructure services and various types of work orders including those for sidewalk, street repair, and tree trimming. The software is also integrated with the City's GIS system and the Go Long Beach mobile application.

Azteca Systems has requested a new agreement to update the Cityworks agreement to include all City licenses. The software is proprietary to Azteca Systems and any software updates and fixes can only be made by Azteca Systems.

Due to the unique features of the Cityworks software, a competitive procurement is not feasible. Therefore, no useful purpose would be served by advertising for bids, and to do so would constitute an unnecessary use of staff time. City Charter Section 1801 requires that contracts for City purchases be awarded to the lowest responsible bidder

after a competitive bid process, but allows for awards without a competitive bid process if accompanied by a Resolution adopted by the City Council.

This matter was reviewed by Deputy City Attorney Amy R. Webber on August 21, 2017 and by Budget Analysis Officer Julissa José-Murray on August 22, 2017.

TIMING CONSIDERATIONS

City Council action to adopt Resolution and authorize execution of the updated License and Maintenance Agreement concurrently is requested on September 12, 2017, to ensure continued support of the Cityworks software. The current agreement expired on August 31, 2017.

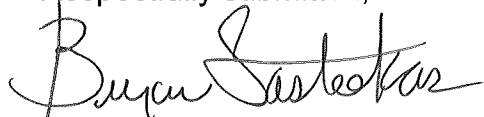
FISCAL IMPACT

Sufficient funding has been budgeted in the General Services Fund (IS 385) in the Technology and Innovation Department (TI) to support this activity. There was no increase in the annual fee of \$52,995 for the License and Maintenance Agreement. There is no local job impact associated with this recommendation.

SUGGESTED ACTION:

Approve recommendation.

Respectfully submitted,



BRYAN M. SASTOKAS
DIRECTOR OF TECHNOLOGY AND INNOVATION

APPROVED:



PATRICK H. WEST
CITY MANAGER

OFFICE OF THE CITY ATTORNEY
CHARLES PARKIN, City Attorney
333 West Ocean Boulevard, 11th Floor
Long Beach, CA 90802-4664

1 RESOLUTION NO.
2

3 A RESOLUTION OF THE CITY COUNCIL OF THE
4 CITY OF LONG BEACH AUTHORIZING THE CITY
5 MANAGER TO EXECUTE A CONTRACT WITH AZTECA
6 SYSTEMS LLC, WITHOUT ADVERTISING FOR BIDS, FOR
7 AN UPDATED LICENSE AND MAINTENANCE
8 AGREEMENT FOR THE CONTINUED USE OF THEIR
9 MANAGEMENT COMPUTER SYSTEM CITYWORKS, FOR
10 A PERIOD OF THREE YEARS, WITH AN OPTION TO
11 RENEW FOR TWO ADDITIONAL ONE-YEAR PERIODS, IN
12 AN ANNUAL AMOUNT NOT TO EXCEED \$52,995
13

14 WHEREAS, in 2001, City Council approved the purchase of a Service
15 Request and Work Order Management Computer System called "Cityworks" from Azteca
16 Systems, LLC, and the execution of a Software License Agreement; and

17 WHEREAS, in 2013, an amendment was entered into to add additional
18 licenses to interface with the Asset Management System server; and

19 WHEREAS, in 2016, additional licenses were purchased for the mobile
20 application for use on iPads for City staff working in the field; and

21 WHEREAS, the departments of Public Works, Parks, Recreation & Marine,
22 and the Airport have utilized the Cityworks software as their work order system to issue
23 and track infrastructure services and various types of work orders; and

24 WHEREAS, the Cityworks software is also integrated within the City's GIS
25 system and the Go Long Beach mobile application; and

26 WHEREAS, Azteca Systems has requested that the City sign a new
27 agreement to update the Cityworks agreement to include all licenses that the City is
28 currently using; and

1 WHEREAS, the Cityworks software is proprietary to Azteca Systems and
2 any software updates and fixes can only be made by Azteca Systems, as a result, no
3 useful purpose would be served by advertising for bids and to do so would constitute an
4 idle and useless act and an unnecessary expenditure of public funds;

5 NOW, THEREFORE, the City Council of the City of Long Beach resolves as
6 follows:

7 Section 1. The City Manager is hereby authorized to enter a License and
8 Maintenance Agreement with Azteca Systems LLC without advertising for bids for the
9 Cityworks software for a period of three (3) years, with the option to renew for two (2)
10 additional one-year periods in an annual amount not to exceed Fifty-Two Thousand Nine
11 Hundred Ninety-Five Dollars (\$52,995), including tax.

12 Section 2. This resolution shall take effect immediately upon its adoption
13 by the City Council, and the City Clerk shall certify the vote adopting this resolution.

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I hereby certify that the foregoing resolution was adopted by the City Council of the City of Long Beach at its meeting of _____, 2017 by the following vote:

Ayes: Councilmembers: _____

Noes: Councilmembers: _____

Absent: Councilmembers: _____

City Clerk

OFFICE OF THE CITY ATTORNEY
CHARLES PARKIN, City Attorney
333 West Ocean Boulevard, 11th Floor
Long Beach, CA 90802-4664