

OFFICE OF THE CITY ATTORNEY
CHARLES PARKIN, City Attorney
411 West Ocean Boulevard, 9th Floor
Long Beach, CA 90802-4664

ELEVENTH AMENDMENT TO AGREEMENT NO. 32515

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1 THIS ELEVENTH AMENDMENT TO AGREEMENT NO. 32515 is made and
2 entered, in duplicate, as of October 1, 2021 for reference purposes only, pursuant to a
3 minute order adopted by the City Council of the City of Long Beach at its meeting on June
4 18, 2019, by and between TRANSWORLD SYSTEMS INC. formerly a subsidiary and as
5 successor to the business of NCO FINANCIAL SYSTEMS, INC., a California corporation
6 (“Consultant”), with a place of business at 507 Prudential Drive, Horsham, Pennsylvania
7 19044, and the CITY OF LONG BEACH, a municipal corporation (“City”).

8 WHEREAS, City and Consultant (the “Parties”) entered into Agreement No.
9 32515 (the “Agreement”) for delinquent account collection services; and

10 WHEREAS, the Parties entered into a First Amendment to the Agreement to
11 extend the term to November 8, 2014; and

12 WHEREAS, the Parties entered into a Second Amendment to the Agreement
13 to extend the term to November 8, 2015; and

14 WHEREAS, the Parties entered into a Third Amendment to the Agreement
15 to indicate change in ownership; and

16 WHEREAS, the Parties entered into a Fourth Amendment to the Agreement
17 to extend the term to November 8, 2017; and

18 WHEREAS, the Parties entered into a Fifth Amendment to the Agreement to
19 extend the term to November 8, 2018; and

20 WHEREAS, the Parties entered into a Sixth Amendment to the Agreement
21 to extend the term to November 8, 2019; and

22 WHEREAS, the Parties entered into a Seventh Amendment to the
23 Agreement to extend the term to November 8, 2020; and

24 WHEREAS, the Parties entered into an Eighth Amendment to the Agreement
25 to extend the term to November 8, 2021; and

26 WHEREAS, the parties entered into a Ninth Amendment to the Agreement

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1 to amend the current fee structure; and

2 WHEREAS, the Parties entered into a Tenth Amendment to the Agreement
3 to revert back to the fee structure authorized in the Agreement; and

4 WHEREAS, the Parties desire to exercise their final option to extend the term
5 one (1) additional one-year period;

6 NOW, THEREFORE, in consideration of the mutual terms, covenants, and
7 conditions herein contained, the Parties agree as follows:

8 1. Section 2 of the Agreement is hereby amended to read as follows:

9 "2. TERM. The term of this Agreement shall commence at midnight on
10 November 9, 2011, and shall terminate at 11:59 p.m. on November 8, 2022, unless sooner
11 terminate as provided in this Agreement, or unless the services or the Project is completed
12 sooner. The Parties have no further options to extend the term.

13 2. Except as expressly modified herein, all of the terms and conditions
14 contained in Agreement No. 32515 are ratified and confirmed and shall remain in full force
15 and effect.

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IN WITNESS WHEREOF, the Parties have caused this document to be duly executed with all formalities required by law as of the date first stated above.

TRANSWORLD SYSTEMS INC. successor to NCO FINANCIAL SYSTEMS, INC., a California corporation

November 2, 2021

By *Joseph E. Laughlin*
Name Joseph Laughlin
Title Chief Executive Officer

10-26, 2021

By *Neal Stern*
Name Neal Stern
Title Chief Operating Officer

"Consultant"

CITY OF LONG BEACH, a municipal corporation

November 25, 2021

By *Linda J. Salzman*
City Manager

"City" EXECUTED PURSUANT TO SECTION 501 OF THE CITY CHARTER.

This Eleventh Amendment to Agreement No. 32515 is approved as to form on 11-10, 2021.

CHARLES PARKIN, City Attorney

By *Charles Parkin*
Deputy