# OFFICE OF THE CITY ATTORNEY CHARLES PARKIN, City Attorney 333 West Ocean Boulevard, 11th Floor Long Beach. CA 90802-4664

## **OPERATIONAL AGREEMENT**

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THIS OPERATIONAL AGREEMENT ("Agreement") is made and entered, in duplicate, as of March 16, 2017, for reference purposes only, pursuant to a minute order adopted by the City Council of the City of Long Beach at its meeting on June 21,2016, by and between CALIFORNIA STATE UNIVERSITY LONG BEACH RESEARCH FOUNDATION on behalf of the COLLEGE OF BUSINESS ADMINISTRATION-MARKETING BUSINESS CENTER ("CSULBRF-MBC"), with a place of business at 6300 State University Dr., Suite 332, Long Beach, California 90815, and the CITY OF LONG BEACH, a municipal corporation ("City").

WHEREAS, City received grant funding from the John S. and James L. Knight Foundation to implement the first "Outdoor Office" concept; and

WHEREAS, City shall utilize the grant funds for the development and execution of an evaluation of the Outdoor Office Park Project in Harvey Milk Park ("Evaluation Plan"); and

WHEREAS, CSULBRF-MBC provides and has experience in conducting local evaluations of similar projects; and

WHEREAS, City and CSULBRF-MBC wish to mutually cooperate and collaborate with each other for the purpose of developing and executing the Evaluation Plan;

NOW, THEREFORE, in consideration of the mutual terms, covenants, and conditions in this Agreement, the parties agree as follows:

- 1. <u>CSULBRF-MBC RESPONSIBILITIES</u>. CSULBRF-MBC shall develop and execute an Evaluation Plan as follows:
  - A. CSULBRF-MBC shall develop an Evaluation Plan to assess the effectiveness of the Outdoor Office Park Project in Harvey Milk Park, as more particularly described in Exhibit "A", attached to this Agreement and incorporated by this reference, by working with key project personnel (including, but not limited to,

the Long Beach Unified School District Director of Student Support Services and the City of Long Beach Community Program Specialist) to explore feasibility and appropriateness of proposed evaluation activities, as well as solicit feedback regarding additional activities or measures that should be included in the Evaluation Plan. The final Evaluation Plan shall be submitted to the City for approval no later than thirty (30) calendar days from the date that this Agreement is executed.

- B. Upon City's approval of the Evaluation Plan, CSULBRF-MBC shall execute all related evaluation activities as outlined in such Plan. Throughout the implementation of evaluation activities, CSULBRF-MBC shall maintain ongoing communication with the City through the Community Program Specialist assigned to the grant program, to provide updates regarding the progress and status of the Evaluation Plan. Upon completion of executing the Evaluation Plan, CSULBRF-MBC shall prepare a report ("Evaluation Report") containing a detailed overview of the data collection methods, evaluation activities, evaluation results and findings regarding the Harvey Milk Park Project. The final Evaluation Report must be delivered to the City of Long Beach no later than May 1, 2018, unless otherwise extended by the City at its sole discretion.
- 2. <u>CITY RESPONSIBILITIES</u>. As the fiscal agent and lead for the John S. and James L. Knight Foundation (Knight) Grant, the City shall provide overall leadership under the Harvey Milk Park Project. Specifically, the City shall serve as the coordinating body under the Knight Grant to ensure the attainment of the grant goals, objectives and outcomes. This includes providing technical support and assistance to all organizations receiving a sub-award under this grant program.
- 3. <u>FUNDING</u>. City shall pay for these services in the manner described below, not to exceed Fifteen Thousand Dollars (\$15,000). City shall pay CSULBRF-MBC in due course of payments following receipt from CSULBRF-MBC and approval by City of invoices showing the services or task performed for the implementation of a cost reimbursement budget. Services will be reimbursed to CSULBRF-MBC for project-related

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CSULBRF-MBC shall certify on the invoices that CSULBRF-MBC has expenses. performed the services in full conformance with this Agreement and is entitled to receive payment. Each invoice shall be submitted on agency letterhead, and shall be accompanied by supporting documentation of services rendered and a progress report indicating the progress to date of services performed and covered by the invoice, including a brief statement of any project problems and potential causes of delay in performance, and listing those services that are projected for performance by CSULBRF-MBC during the next invoice cycle.

- TERM. The term of this Agreement shall commence at midnight on 4. July 1, 2016, and shall terminate at 11:59 p.m. on December 31, 2017, unless otherwise extended by the City at its sole discretion or sooner terminated as provided in this Agreement, or unless the services or the Project is completed sooner.
- INDEPENDENT CONTRACTOR. In performing its services, 5. CSULBRF-MBC is and shall act as an independent contractor and not an employee, representative or agent of City. CSULBRF-MBC shall have control of CSULBRF-MBC's work and the manner in which it is performed. CSULBRF-MBC shall be free to contract for similar services to be performed for others during this Agreement. CSULBRF-MBC acknowledges and agrees that (a) City will not withhold taxes of any kind from CSULBRF-MBC's compensation; (b) City will not secure workers' compensation or pay unemployment insurance to, for or on CSULBRF-MBC's behalf; and (c) City will not provide and CSULBRF-MBC is not entitled to any of the usual and customary rights, benefits or privileges of City employees. CSULBRF-MBC expressly warrants that neither CSULBRF-MBC nor any of CSULBRF-MBC's employees or agents shall represent themselves to be employees or agents of City.
- ASSIGNMENT AND SUBCONTRACTING. This Agreement 6. contemplates the personal services of CSULBRF-MBC and CSULBRF-MBC's employees, and the parties acknowledge that a substantial inducement to City for entering this Agreement was and is the professional reputation and competence of CSULBRF-MBC and

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CSULBRF-MBC's employees. CSULBRF-MBC shall not assign its rights or delegate its duties under this Agreement, or any interest in this Agreement, or any portion of it, without the prior approval of City, except that CSULBRF-MBC may with the prior approval of the City Manager of City, assign any moneys due or to become due CSULBRF-MBC under this Agreement. Any attempted assignment or delegation shall be void, and any assignee or delegate shall acquire no right or interest by reason of an attempted assignment or Furthermore, CSULBRF-MBC shall not subcontract any portion of its delegation. performance without the prior approval of the City Manager or designee, or substitute an approved subconsultant or contractor without approval prior to the substitution. Nothing stated in this Section shall prevent CSULBRF-MBC from employing as many employees as CSULBRF-MBC deems necessary for performance of this Agreement.

- CONFLICT OF INTEREST. CSULBRF-MBC, by executing this 7. Agreement, certifies that, at the time CSULBRF-MBC executes this Agreement and for its duration, CSULBRF-MBC does not and will not perform services for any other client which would create a conflict, whether monetary or otherwise, as between the interests of City and the interests of that other client. And, CSULBRF-MBC shall obtain similar certifications from CSULBRF-MBC's employees, subconsultants and contractors.
- MATERIALS. CSULBRF-MBC shall furnish all labor and supervision, 8. supplies, materials, tools, machinery, equipment, appliances, transportation and services necessary to or used in the performance of CSULBRF-MBC's obligations under this Agreement.
- All materials, information and data 9. OWNERSHIP OF DATA. prepared, developed or assembled by CSULBRF-MBC or furnished to CSULBRF-MBC in connection with this Agreement, including but not limited to documents, estimates, calculations, studies, maps, graphs, charts, computer disks, computer source documentation, samples, models, reports, summaries, drawings, designs, notes, plans, information, material and memorandum ("Data") shall be the exclusive property of City. Data shall be given to City, and City shall have the unrestricted right to use and disclose

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the Data in any manner and for any purpose without payment of further compensation to CSULBRF-MBC. Copies of Data may be retained by CSULBRF-MBC but CSULBRF-MBC warrants that Data shall not be made available to any person or entity for use without the prior approval of City. This Agreement and documentation prepared or developed as part of CSULBRF-MBC's proposal to City for awarding of this Agreement shall not be considered confidential data. This warranty shall survive termination of this Agreement for five (5) years.

- 10. TERMINATION. Either party shall have the right to terminate this Agreement for any reason or no reason at any time by giving thirty (30) calendar days prior written notice to the other party. In the event of termination under this Section, City shall pay CSULBRF-MBC for services satisfactorily performed and costs incurred up to the effective date of termination for which CSULBRF-MBC has not been previously paid. On the effective date of termination, CSULBRF-MBC shall deliver to City all Data developed or accumulated in the performance of this Agreement, whether in draft or final form, or in process. And, CSULBRF-MBC acknowledges and agrees that City's obligation to make final payment is conditioned on CSULBRF-MBC's delivery of the Data to City.
- CONFIDENTIALITY. CSULBRF-MBC shall keep all Data confidential 11. and shall not disclose the Data or use the Data directly or indirectly, other than in the course of performing its services, during the term of this Agreement and for five (5) years following expiration or termination of this Agreement. In addition, CSULBRF-MBC shall keep confidential all information, whether written, oral or visual, obtained by any means whatsoever in the course of performing its services for the same period of time. CSULBRF-MBC shall not disclose any or all of the Data to any third party, or use it for CSULBRF-MBC's own benefit or the benefit of others except for the purpose of this Agreement.
- BREACH OF CONFIDENTIALITY. CSULBRF-MBC shall not be liable 12. for a breach of confidentiality with respect to Data that: (a) CSULBRF-MBC demonstrates CSULBRF-MBC knew prior to the time City disclosed it; or (b) is or becomes publicly available without breach of this Agreement by CSULBRF-MBC; or (c) a third party who has

- 13. <u>ADDITIONAL COSTS</u>. Any costs incurred by City due to CSULBRF-MBC's failure to meet the standards required by the scope of work or CSULBRF-MBC's failure to perform fully the tasks described in the scope of work which, in either case, causes City to request that CSULBRF-MBC perform again all or part of the Scope of Work shall be at the sole cost of CSULBRF-MBC and City shall not pay any additional compensation to CSULBRF-MBC for its re-performance.
- 14. <u>AMENDMENT</u>. This Agreement, including all Exhibits, shall not be amended, nor any provision or breach waived, except in writing signed by the parties which expressly refers to this Agreement.
- 15. <u>LAW</u>. This Agreement shall be construed in accordance with the laws of the State of California, and the venue for any legal actions brought by any party with respect to this Agreement shall be the County of Los Angeles, State of California for state actions and the Central District of California for any federal actions.
- 16. <u>ENTIRE AGREEMENT</u>. This Agreement, including all Exhibits, constitutes the entire understanding between the parties and supersedes all other agreements, oral or written, with respect to the subject matter in this Agreement.

## 17. INDEMNITY.

A. CSULBRF-MBC shall indemnify, protect and hold harmless City, its Boards, Commissions, and their officials, employees and agents ("Indemnified Parties"), from and against any and all liability, claims, demands, damage, loss, obligations, causes of action, proceedings, awards, fines, judgments, penalties, costs and expenses, including attorneys' fees, court costs, expert and witness fees, and other costs and fees of litigation, arising or alleged to have arisen, in whole or in part, out of or in connection with (1) CSULBRF-MBC's breach or failure to comply with any of its obligations contained in this Agreement, including any obligations arising from the Project's compliance with or failure to comply with

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applicable laws, including all applicable federal and state labor requirements including, without limitation, the requirements of California Labor Code section 1770 et seq. or (2) negligent or willful acts, errors, omissions or misrepresentations committed by CSULBRF-MBC, its officers, employees, agents, subcontractors, or anyone under CSULBRF-MBC's control, in the performance of work or services under this Agreement (collectively "Claims" or individually "Claim").

- In addition to CSULBRF-MBC's duty to indemnify, CSULBRF-В. MBC shall have a separate and wholly independent duty to defend Indemnified Parties at CSULBRF-MBC's expense by legal counsel approved by City, from and against all Claims, and shall continue this defense until the Claims are resolved, whether by settlement, judgment or otherwise. No finding or judgment of negligence, fault, breach, or the like on the part of CSULBRF-MBC shall be required for the duty to defend to arise. City shall notify CSULBRF-MBC of any Claim, shall tender the defense of the Claim to CSULBRF-MBC, and shall assist CSULBRF-MBC, as may be reasonably requested, in the defense.
- If a court of competent jurisdiction determines that a Claim was C. caused by the sole negligence or willful misconduct of Indemnified Parties, CSULBRF-MBC's costs of defense and indemnity shall be (1) reimbursed in full if the court determines sole negligence by the Indemnified Parties, or (2) reduced by the percentage of willful misconduct attributed by the court to the Indemnified Parties.
- The provisions of this Section shall survive the expiration or D. termination of this Agreement.
- AMBIGUITY. In the event of any conflict or ambiguity between this 18. Agreement and any Exhibit, the provisions of this Agreement shall govern.

#### NONDISCRIMINATION. 19.

In connection with performance of this Agreement and subject Α. to applicable rules and regulations, CSULBRF-MBC shall not discriminate against

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any employee or applicant for employment because of race, religion, national origin, color, age, sex, sexual orientation, gender identity, AIDS, HIV status, handicap or disability. CSULBRF-MBC shall ensure that applicants are employed, and that employees are treated during their employment, without regard to these bases. These actions shall include, but not be limited to, the following: employment, upgrading, demotion or transfer; recruitment or recruitment advertising; layoff or termination; rates of pay or other forms of compensation; and selection for training, including apprenticeship.

- It is the policy of City to encourage the participation of В. Disadvantaged, Minority and Women-Owned Business Enterprises in City's procurement process, and CSULBRF-MBC agrees to use its best efforts to carry out this policy in its use of subconsultants and contractors to the fullest extent consistent with the efficient performance of this Agreement. CSULBRF-MBC may rely on written representations by subconsultants and contractors regarding their status. CSULBRF-MBC shall report to City in May and in December or, in the case of short-term agreements, prior to invoicing for final payment, the names of all subconsultants and contractors hired by CSULBRF-MBC for this Project and information on whether or not they are a Disadvantaged, Minority or Women-Owned Business Enterprise, as defined in Section 8 of the Small Business Act (15 U.S.C. Sec. 637).
- EQUAL BENEFITS ORDINANCE. Unless otherwise exempted in 20. accordance with the provisions of the Ordinance, this Agreement is subject to the applicable provisions of the Equal Benefits Ordinance (EBO), section 2.73 et seq. of the Long Beach Municipal Code, as amended from time to time.
  - During the performance of this Agreement, the CSULBRF-MBC certifies and represents that the CSULBRF-MBC will comply with the EBO. The CSULBRF-MBC agrees to post the following statement in conspicuous places at its place of business available to employees and applicants for employment:

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"During the performance of a contract with the City of Long Beach, the CSULBRF-MBC will provide equal benefits to employees with spouses and its employees with domestic partners. Additional information about the City of Long Beach's Equal Benefits Ordinance may be obtained from the City of Long Beach Business Services Division at 562-570-6200."

- The failure of the CSULBRF-MBC to comply with the EBO will B. be deemed to be a material breach of the Agreement by the City.
- C. If the CSULBRF-MBC fails to comply with the EBO, the City may cancel, terminate or suspend the Agreement, in whole or in part, and monies due or to become due under the Agreement may be retained by the City. The City may also pursue any and all other remedies at law or in equity for any breach.
- Failure to comply with the EBO may be used as evidence D. against the CSULBRF-MBC in actions taken pursuant to the provisions of Long Beach Municipal Code 2.93 et seq., Contractor Responsibility.
- If the City determines that the CSULBRF-MBC has set up or E. used its contracting entity for the purpose of evading the intent of the EBO, the City may terminate the Agreement on behalf of the City. Violation of this provision may be used as evidence against the CSULBRF-MBC in actions taken pursuant to the provisions of Long Beach Municipal Code Section 2.93 et seq., Contractor Responsibility.
- NOTICES. Any notice or approval required by this Agreement shall 21. be in writing and personally delivered or deposited in the U.S. Postal Service, first class, postage prepaid, addressed to CSULBRF-MBC at the address first stated above, and to City at 333 West Ocean Boulevard, Long Beach, California 90802, Attn: City Manager, with a copy to the City Engineer at the same address. Notice of change of address shall be given in the same manner as stated for other notices. Notice shall be deemed given on the date deposited in the mail or on the date personal delivery is made, whichever occurs first.

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#### 22. COPYRIGHTS AND PATENT RIGHTS.

- CSULBRF-MBC shall place the following copyright protection on all Data: © City of Long Beach, California \_\_\_\_, inserting the appropriate year.
- City reserves the exclusive right to seek and obtain a patent or В. copyright registration on any Data or other result arising from CSULBRF-MBC's performance of this Agreement. By executing this Agreement, CSULBRF-MBC assigns any ownership interest CSULBRF-MBC may have in the Data to City.
- CSULBRF-MBC warrants that the Data does not violate or C. infringe any patent, copyright, trade secret or other proprietary right of any other party. CSULBRF-MBC agrees to and shall protect, defend, indemnify and hold City, its officials and employees harmless from any and all claims, demands, damages, loss, liability, causes of action, costs or expenses (including reasonable attorney's fees) whether or not reduced to judgment, arising from any breach or alleged breach of this warranty.
- WAIVER. The acceptance of any services or the payment of any 23. money by City shall not operate as a waiver of any provision of this Agreement or of any right to damages or indemnity stated in this Agreement. The waiver of any breach of this Agreement shall not constitute a waiver of any other or subsequent breach of this Agreement.
- AUDIT. City shall have the right at all reasonable times during the 24. term of this Agreement and for a period of five (5) years after termination or expiration of this Agreement to examine, audit, inspect, review, extract information from and copy all books, records, accounts and other documents of CSULBRF-MBC relating to this Agreement.
- THIRD PARTY BENEFICIARY. This Agreement is not intended or 25. designed to or entered for the purpose of creating any benefit or right for any person or entity of any kind that is not a party to this Agreement.

### Exhibit A

## Research & Evaluation

Item #6 in the Harvey Milk Park, Outdoor Collaborative Project, formally known as the Outdoor Office Park Project, summary provides for a statistical evaluation Project. It states data will be collected "on the types of improvements and amenities that can attract new business users to work outdoors. The Collaborative Space will also attract the types of people using the park and whether new connections are established."

As noted in the Project Summary, data needs to be collected in the following areas: 1) User Demographics, 2) Park Uses and Experiences, and 3) Park Connections.

## Information Objectives and Proposed Methodologies

Meeting these information objectives will require a multidimensional data collection strategy that involves several different components. Each component will be directed at collecting the particular information needed to assess the various information objectives and aspects of the outdoor project evaluation requirements.

1. <u>Assess actual park user characteristics and actual park uses and experience including assessment of park programming and activities.</u>

Method: Observational Research.

Through direct observation (similar to a Mystery Shopper methodology), CSULB-CBA students will go to the park every day over a one-week period (9am-5pm) or during times of specific park programing and scheduled activities. Student researchers will observe and record user characteristics, park use, duration of visits, and individual activities at the park. This information will be correlated to daypart and/or to park programing and scheduled activities.

2. <u>Assess park awareness and knowledge of amenities, frequency of visits, intention to visit, zip code of residence, and compliments and complaints on amenities and park facilities among residents living near Harvey Milk Park.</u>

Method: Survey Research with Residents Living within 0-10 miles of the Outdoor Office Park.

This survey will use a 10-minute questionnaire, a standard random digital dial sampling methodology[AC1], and professional telephone interviews to survey residents in the immediate area of the park. We recommend that the survey be done in this way to assure a valid and reliable sampling of residential awareness and opinion of the park amenities that can be projected to all residents of the area.

The survey questionnaire will cover the key elements noted in #2 above. Estimated sample size will be between 100 and 200 (depending on population size around the park, etc.). The random digit dial sample will be drawn professionally by Marketing Systems Group (MSG) and data will be

collected over the telephone by professionally trained telephone interviewers (a suitable professional data collection company will be identified).

Out of pocket costs for this survey are estimated between \$1500 and \$2000 depending on sample size and questionnaire length. It is recommended that these out of pocket costs be part of the "Research and Evaluation" budget that has been allocated to the CSULB-CBA for the evaluation part of the project.

3. <u>Assess park awareness, frequency of visits and compliments and complaints on amenities and park facilities among workers and businesses in the areas surrounding Harvey Milk Park. [AC2]</u>

Method: Online Surveys with Businesses in Areas Surrounding Harvey Milk Park.

One of the important objectives of the Harvey Milk Park, Outdoor Collaborative Space concept is to facilitate collaboration among local entrepreneurs and workers in the area of the park. To measure this, we will conduct an online survey designed to assess these groups' awareness and use of the park amenities. Business emails will be collected from the local BID (Downtown Business District) and a brief online survey will be administered to respondents that are on the local business list.