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<u>AGREEMENT</u> 33400

THIS AGREEMENT is made and entered, in duplicate, as of March 3, 2014, pursuant to a minute order adopted by the City Council of the City of Long Beach at its meeting on January 21, 2014, by and between BAKER CREW CONSULTING, INC., a corporation, located at 109 E. 17th Street, Suite 4431, Cheyenne WY, 82001-4543 ("Consultant"), and the CITY OF LONG BEACH, a municipal corporation ("City").

WHEREAS, the City requires specialized services requiring unique skills to be performed on an as-needed basis in connection with professional and technical services for information technology projects and systems ("Project"); and

WHEREAS, City has selected Contractor in accordance with City's administrative procedures using a Request for Proposals ("RFP"), attached hereto as Exhibit "A", and incorporated by this reference, and City has determined that Contractor and its employees are qualified, licensed, if so required, and experienced in performing these specialized services; and

WHEREAS, City desires to have Contractor perform these specialized services, and Contractor is willing and able to do so on the terms and conditions in this Agreement:

NOW, THEREFORE, in consideration of the mutual terms, covenants, and conditions in this Agreement, the parties agree as follows:

1. SCOPE OF WORK OR SERVICES.

- Consultant shall furnish specialized services more particularly described in Exhibit "A", attached to this Agreement and incorporated by this reference, in accordance with the standards of the profession, and City shall pay for these services in the manner described below, not to exceed Four Hundred Thousand Dollars (\$400,000.00), at the rates or charges shown in Exhibit "A".
- В. City shall pay Contractor in due course of payments following receipt from Contractor and approval by City of invoices showing the services or

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task performed, the time expended (if billing is hourly), and the name of the Project. Contractor shall certify on the invoices that Contractor has performed the services in full conformance with this Agreement and is entitled to receive payment. Each invoice shall be accompanied by a progress report indicating the progress to date of services performed and covered by the invoice, including a brief statement of any Project problems and potential causes of delay in performance, and listing those services that are projected for performance by Contractor during the next invoice cycle. Where billing is done and payment is made on an hourly basis, the parties acknowledge that this arrangement is either customary practice for Contractor's profession, industry or business, or is necessary to satisfy audit and legal requirements which may arise due to the fact that City is a municipality.

- C. Contractor represents that Contractor has obtained necessary information on conditions and circumstances that may affect its performance and has conducted site visits, if necessary.
- D. By executing this Agreement, Contractor warrants that Contractor (a) has thoroughly investigated and considered the scope of services to be performed, (b) has carefully considered how the services should be performed, and (c) fully understands the facilities, difficulties and restrictions attending performance of the services under this Agreement. It the services involve work upon any site, Contractor warrants that Contractor has or will investigate the site and is or will be fully acquainted with the conditions there existing, prior to commencement of services set forth in this Agreement. Should Contractor discover any latent or unknown conditions that will materially affect the performance of the services set forth in this Agreement, Contractor must immediately inform the City of that fact and may not proceed except at Contractor's risk until written instructions are received from the City.

	E.	Contractor	must ac	dopt reas	onable	methods	durin	g the life	e of
the Agreem	ent to f	urnish conti	nuous p	rotection	to the	work, an	d the	equipme	∍nt,
materials, p	apers,	documents,	plans,	studies a	ind othe	er compo	nents	to prev	ent
losses or d	lamage	s, and will	be res	ponsible	for all	damages	s, to	persons	OI
property, un	til accer	otance of the	work b	y the City	, excep	t those lo	sses	or dama	ges
as may be c	aused b	y the City's	own ne	gligence.					

- F. CAUTION: Contractor shall not begin work until this Agreement has been signed by both parties and until Contractor's evidence of insurance has been delivered to and approved by City.
- 2. <u>TERM.</u> The term of this Agreement shall commence on January 22, 2014, and shall terminate on January 22, 2016, unless sooner terminated as provided in this Agreement, or unless the services or the Project is completed sooner. The term of this Agreement may be extended for up to two (2), one (1) year terms at the discretion of the City Manager or his designee.

3. COORDINATION AND ORGANIZATION.

- A. Contractor shall coordinate its performance with City's representative. Contractor shall advise and inform City's representative of the work in progress on the Project in sufficient detail so as to assist City's representative in making presentations and in holding meetings on the Project.
- B. The parties acknowledge that a substantial inducement to City for entering this Agreement was and is the reputation and skill of Contractor's key employee Sandra Baker. City shall have the right to approve any person proposed by Contractor to replace that key employee.
- 4. <u>INDEPENDENT CONTRACTOR</u>. In performing its services, Contractor is and shall act as an independent contractor and not an employee, representative or agent of City. Contractor shall have control of Contractor's work and the manner in which it is performed. Contractor shall be free to contract for similar services to be performed for others during this Agreement; provided, however, that

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Contractor acts in accordance with Section 9 and Section 11 of this Agreement. Contractor acknowledges and agrees that (a) City will not withhold taxes of any kind from Contractor's compensation; (b) City will not secure workers' compensation or pay unemployment insurance to, for or on Contractor's behalf; and (c) City will not provide and Contractor is not entitled to any of the usual and customary rights, benefits or privileges of City employees. Contractor expressly warrants that neither Contractor nor any of Contractor's employees or agents shall represent themselves to be employees or agents of City.

5. INSURANCE.

As a condition precedent to the effectiveness of this Agreement, Contractor shall procure and maintain, at Contractor's expense for the duration of this Agreement, from insurance companies that are admitted to write insurance in California and have ratings of or equivalent to A:V by A.M. Best Company or from authorized non-admitted insurance companies subject to Section 1763 of the California Insurance Code and that have ratings of or equivalent to A:VIII by A.M. Best Company, the following insurance:

(a) Commercial general liability insurance (equivalent in scope to ISO form CG 00 01 11 85 or CG 00 01 10 93) in an amount not less than \$1,000,000 per each occurrence and \$2,000,000 general aggregate. This coverage shall include but not be limited to broad form contractual liability, cross liability, independent contractors liability, and products and completed operations liability. City, its boards and commissions, and their officials, employees and agents shall be named as additional insureds by endorsement (on City's endorsement form or on an endorsement equivalent in scope to ISO form CG 20 10 11 85 or CG 20 26 11 85), and this insurance shall contain no special limitations on the scope of protection given to City, its boards and commissions, and their officials, employees and agents. This policy shall be endorsed to state that the

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insurer waives its right of subrogation against City, its boards and commissions, and their officials, employees and agents.

- (b) Workers' Compensation insurance as required by the California Labor Code and employer's liability insurance in an amount not less than \$1,000,000. This policy shall be endorsed to state that the insurer waives its right of subrogation against City, its boards and commissions, and their officials, employees and agents.
- (c) Professional liability or errors and omissions insurance in an amount not less than \$1,000,000 per claim.
- (d) Commercial automobile liability insurance (equivalent in scope to ISO form CA 00 01 06 92), covering Auto Symbol 1 (Any Auto) in an amount not less than \$500,000 combined single limit per accident.
- В. self-insurance program, self-insured retention. or deductible must be separately approved in writing by City's Risk Manager or designee and shall protect City, its officials, employees and agents in the same manner and to the same extent as they would have been protected had the policy or policies not contained retention or deductible provisions.
- C. Each insurance policy shall be endorsed to state that coverage shall not be reduced, non-renewed or canceled except after thirty (30) days prior written notice to City, shall be primary and not contributing to any other insurance or self-insurance maintained by City, and shall be endorsed to state that coverage maintained by City shall be excess to and shall not contribute to insurance or self-insurance maintained by Contractor. Contractor shall notify City in writing within five (5) days after any insurance has been voided by the insurer or cancelled by the insured.
- If this coverage is written on a "claims made" basis, it must D. provide for an extended reporting period of not less than one hundred eighty (180) days, commencing on the date this Agreement expires or is terminated, unless

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Contractor guarantees that Contractor will provide to City evidence of uninterrupted, continuing coverage for a period of not less than three (3) years, commencing on the date this Agreement expires or is terminated.

- E. Contractor shall require that all sub-contractors or contractors that Contractor uses in the performance of these services maintain insurance in compliance with this Section unless otherwise agreed in writing by City's Risk Manager or designee.
- F. Prior to the start of performance, Contractor shall deliver to City certificates of insurance and the endorsements for approval as to sufficiency and form. In addition, Contractor shall, within thirty (30) days prior to expiration of the insurance, furnish to City certificates of insurance and endorsements evidencing renewal of the insurance. City reserves the right to require complete certified copies of all policies of Contractor and Contractor's sub-Contractors and contractors, at any time. Contractor shall make available to City's Risk Manager or designee all books, records and other information relating to this insurance, during normal business hours.
- G. Any modification or waiver of these insurance requirements shall only be made with the approval of City's Risk Manager or designee. Not more frequently than once a year, City's Risk Manager or designee may require that Contractor, Contractor's sub-Contractors and contractors change the amount, scope or types of coverages required in this Section if, in his or her sole opinion, the amount, scope or types of coverages are not adequate.
- Η. The procuring or existence of insurance shall not be construed or deemed as a limitation on liability relating to Contractor's performance or as full performance of or compliance with the indemnification provisions of this Agreement.
- 6. Agreement ASSIGNMENT AND SUBCONTRACTING. This contemplates the personal services of Contractor and Contractor's employees, and the

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parties acknowledge that a substantial inducement to City for entering this Agreement was and is the professional reputation and competence of Contractor and Contractor's Contractor shall not assign its rights or delegate its duties under this Agreement, or any interest in this Agreement, or any portion of it, without the prior approval of City, except that Contractor may with the prior approval of the City Manager of City, assign any moneys due or to become due Contractor under this Agreement. Any attempted assignment or delegation shall be void, and any assignee or delegate shall acquire no right or interest by reason of an attempted assignment or delegation. Furthermore, Contractor shall not subcontract any portion of its performance without the prior approval of the City Manager or designee, or substitute an approved sub-Contractor or contractor without approval prior to the substitution. Nothing stated in this Section shall prevent Contractor from employing as many employees as Contractor deems necessary for performance of this Agreement.

- 7. CONFLICT OF INTEREST. Contractor, by executing this Agreement, certifies that, at the time Contractor executes this Agreement and for its duration, Contractor does not and will not perform services for any other client which would create a conflict, whether monetary or otherwise, as between the interests of City and the interests of that other client. And, Contractor shall obtain similar certifications from Contractor's employees, sub-Contractors and contractors.
- 8. Contractor shall furnish all labor and supervision, MATERIALS. supplies, materials, tools, machinery, equipment, appliances, transportation and services necessary to or used in the performance of Contractor's obligations under this Agreement.
- 9. OWNERSHIP OF DATA. All materials, information and data prepared, developed or assembled by Contractor or furnished to Contractor in connection with this Agreement, including but not limited to documents, estimates, calculations, studies, maps, graphs, charts, computer disks, computer source documentation, samples, models, reports, summaries, drawings, designs, notes, plans, information,

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material and memoranda ("Data") shall be the exclusive property of City. Data shall be given to City, and City shall have the unrestricted right to use and disclose the Data in any manner and for any purpose without payment of further compensation to Contractor. Copies of Data may be retained by Contractor but Contractor warrants that Data shall not be made available to any person or entity for use without the prior approval of City. This warranty shall survive termination of this Agreement for five (5) years.

- 10. TERMINATION. Either party shall have the right to terminate this Agreement for any reason or no reason at any time by giving fifteen (15) calendar days prior notice to the other party. In the event of termination under this Section, City shall pay Contractor for services satisfactorily performed and costs incurred up to the effective date of termination for which Contractor has not been previously paid. The procedures for payment in Section 1.B. with regard to invoices shall apply. On the effective date of termination, Contractor shall deliver to City all Data developed or accumulated in the performance of this Agreement, whether in draft or final form, or in process. And, Contractor acknowledges and agrees that City's obligation to make final payment is conditioned on Contractor's delivery of the Data to City.
- CONFIDENTIALITY. Contractor shall keep all Data confidential and 11. shall not disclose the Data or use the Data directly or indirectly, other than in the course of performing its services, during the term of this Agreement and for five (5) years following expiration or termination of this Agreement. In addition, Contractor shall keep confidential all information, whether written, oral or visual, obtained by any means whatsoever in the course of performing its services for the same period of time. Contractor shall not disclose any or all of the Data to any third party, or use it for Contractor's own benefit or the benefit of others except for the purpose of this Agreement.
- 12. BREACH OF CONFIDENTIALITY. Contractor shall not be liable for a breach of confidentiality with respect to Data that: (a) Contractor demonstrates Contractor knew prior to the time City disclosed it; or (b) is or becomes publicly available

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without breach of this Agreement by Contractor; or (c) a third party who has a right to disclose does so to Contractor without restrictions on further disclosure; or (d) must be disclosed pursuant to subpoena or court order.

- 13. ADDITIONAL SERVICES. The City has the right at any time during the performance of the services, without invalidating this Agreement, to order extra work beyond that specified in the RFP or make changes by altering, adding to or deducting from the work. No extra work may be undertaken unless a written order is first given by the City, incorporating any adjustment in the Agreement Sum, or the time to perform this Agreement. Any increase in compensation of ten percent (10%) or less of the Agreement Sum, or in the time to perform of One Hundred Eighty (180) days or less, may be approved by the City Representative. Any greater increases, taken either separately or cumulatively, must be approved by the City Council. It is expressly understood by Contractor that the provisions of this paragraph do not apply to services specifically set forth in the RFP or reasonably contemplated in the RFP. Contractor acknowledges that it accepts the risk that the services to be provided pursuant to the RFP may be more costly or time consuming than Contractor anticipates and that Contractor will not be entitled to additional compensation for the services set forth in the RFP.
- 14. AMENDMENT. This Agreement, including all Exhibits, shall not be amended, nor any provision or breach waived, except in writing signed by the parties which expressly refers to this Agreement.
- 15. RETENTION OF FUNDS. Contractor authorizes the City to deduct from any amount payable to Contractor (whether or not arising out of this Agreement) any amounts the payment of which may be in dispute or that are necessary to compensate the City for any losses, costs, liabilities or damages suffered by the City, and all amounts for which the City may be liable to third parties, by reason of Contractor's acts or omissions in performing or failing to perform Contractor's obligations under this Agreement. In the event that any claim is made by a third party, the amount or validity of which is disputed by Contractor, or any indebtedness exists that appears to be the basis

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for a claim of lien, the City may withhold from any payment due, without liability for interest because of the withholding, an amount sufficient to cover the claim. The failure of the City to exercise the right to deduct or to withhold will not, however, affect the obligations of Contractor to insure, indemnify and protect the City as elsewhere provided in this Agreement.

- 16. AMENDMENT. This Agreement, including all Exhibits, shall not be amended, nor any provision or breach waived, except in writing signed by the parties which expressly refers to this Agreement.
- LAW. This Agreement shall be construed in accordance with the 17. laws of the State of California, and the venue for any legal actions brought by any party with respect to this Agreement shall be the County of Los Angeles, State of California for state actions and the Central District of California for any federal actions. Contractor shall cause all work performed in connection with construction of the Project to be performed in compliance with (1) all applicable laws, ordinances, rules and regulations of federal, state, county or municipal governments or agencies (including, without limitation, all applicable federal and state labor standards, including the prevailing wage provisions of sections 1770 et seq. of the California Labor Code); and (2) all directions, rules and regulations of any fire marshal, health officer, building inspector, or other officer of every governmental agency now having or hereafter acquiring jurisdiction. If any part of this Agreement is found to be in conflict with applicable laws, that part will be inoperative, null and void insofar as it is in conflict with any applicable laws, but the remainder of the Agreement will remain in full force and effect.

18. PREVAILING WAGES.

Consultant agrees that all public work (as defined in California Labor Code section 1720) performed pursuant to this Agreement (the "Public Work"), if any, shall comply with the requirements of California Labor Code sections 1770 et seq. City makes no representation or statement that the Project, or any portion thereof, is or is not a "public work" as defined in California Labor

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Code section 1720.

B. In all bid specifications, contracts and subcontracts for any such Public Work, Consultant shall obtain the general prevailing rate of per diem wages and the general prevailing rate for holiday and overtime work in this locality for each craft, classification or type of worker needed to perform the Public Work, and shall include such rates in the bid specifications, contract or subcontract. Such bid specifications, contract or subcontract must contain the following provision: "It shall be mandatory for the contractor to pay not less than the said prevailing rate of wages to all workers employed by the contractor in the execution of this contract. The contractor expressly agrees to comply with the penalty provisions of California Labor Code section 1775 and the payroll record keeping requirements of California Labor Code section 1771."

19. This Agreement, including all Exhibits, ENTIRE AGREEMENT. constitutes the entire understanding between the parties and supersedes all other agreements, oral or written, with respect to the subject matter in this Agreement.

20. INDEMNITY.

Consultant shall indemnify, protect and hold harmless City, its Boards, Commissions, and their officials, employees and agents ("Indemnified Parties"), from and against any and all liability, claims, demands, damage, loss, obligations, causes of action, proceedings, awards, fines, judgments, penalties, costs and expenses, including attorneys' fees, court costs, expert and witness fees, and other costs and fees of litigation, arising or alleged to have arisen, in whole or in part, out of or in connection with (1) Consultant's breach or failure to comply with any of its obligations contained in this Agreement, including all applicable federal and state labor requirements including, without limitation, the requirements of California Labor Code section 1770 et seq. or (2) negligent or willful acts, errors, omissions or misrepresentations committed by Consultant, its officers, employees, agents, subcontractors, or anyone under Consultant's control,

in the performance of work or services under this Agreement (collectively "Claims" or individually "Claim").

- B. In addition to Consultant's duty to indemnify, Consultant shall have a separate and wholly independent duty to defend Indemnified Parties at Consultant's expense by legal counsel approved by City, from and against all Claims, and shall continue this defense until the Claims are resolved, whether by settlement, judgment or otherwise. No finding or judgment of negligence, fault, breach, or the like on the part of Consultant shall be required for the duty to defend to arise. City shall notify Consultant of any Claim, shall tender the defense of the Claim to Consultant, and shall assist Consultant, as may be reasonably requested, in the defense.
- C. If a court of competent jurisdiction determines that a Claim was caused by the sole negligence or willful misconduct of Indemnified Parties, Consultant's costs of defense and indemnity shall be (1) reimbursed in full if the court determines sole negligence by the Indemnified Parties, or (2) reduced by the percentage of willful misconduct attributed by the court to the Indemnified Parties.
- D. The provisions of this Section shall survive the expiration or termination of this Agreement.
- 21. <u>FORCE MAJEURE</u>. If any party fails to perform its obligations because of strikes, lockouts, labor disputes, embargoes, acts of God, inability to obtain labor or materials or reasonable substitutes for labor materials, governmental restrictions, governmental regulations, governmental controls, judicial orders, enemy or hostile governmental action, civil commotion, fire or other casualty, or other causes beyond the reasonable control of the party obligated to perform, then that party's performance will be excused for a period equal to the period of such cause for failure to perform.
- 22. <u>AMBIGUITY</u>. In the event of any conflict or ambiguity between this Agreement and any Exhibit, the provisions of this Agreement shall govern.

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23. NONDISCRIMINATION.

- In connection with performance of this Agreement and subject to applicable rules and regulations, Contractor shall not discriminate against any employee or applicant for employment because of race, religion, national origin, color, age, sex, sexual orientation, gender identity, AIDS, HIV status, handicap or disability. Contractor shall ensure that applicants are employed, and that employees are treated during their employment, without regard to these bases. These actions shall include, but not be limited to, the following: employment, upgrading, demotion or transfer; recruitment or recruitment advertising; layoff or termination; rates of pay or other forms of compensation; and selection for training, including apprenticeship.
- 24. EQUAL BENEFITS ORDINANCE. Unless otherwise exempted in accordance with the provisions of the Ordinance, this Agreement is subject to the applicable provisions of the Equal Benefits Ordinance (EBO), section 2.73 et seq. of the Long Beach Municipal Code, as amended from time to time.
 - During the performance of this Agreement, the Consultant certifies and represents that the Consultant will comply with the EBO. Consultant agrees to post the following statement in conspicuous places at its place of business available to employees and applicants for employment:

"During the performance of a contract with the City of Long Beach, the Consultant will provide equal benefits to employees with spouses and its employees with domestic partners. Additional information about the City of Long Beach's Equal Benefits Ordinance may be obtained from the City of Long Beach Business Services Division at 562-570-6200."

- B. The failure of the Consultant to comply with the EBO will be deemed to be a material breach of the Agreement by the City.
- C. If the Consultant fails to comply with the EBO, the City may cancel, terminate or suspend the Agreement, in whole or in part, and monies due

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or to become due under the Agreement may be retained by the City. The City may also pursue any and all other remedies at law or in equity for any breach.

- D. Failure to comply with the EBO may be used as evidence against the Consultant in actions taken pursuant to the provisions of Long Beach Municipal Code 2.93 et seq., Contractor Responsibility.
- E. If the City determines that the Consultant has set up or used its contracting entity for the purpose of evading the intent of the EBO, the City may terminate the Agreement on behalf of the City. Violation of this provision may be used as evidence against the Consultant in actions taken pursuant to the provisions of Long Beach Municipal Code Section 2.93 et seq., Contractor Responsibility.
- 25. NOTICES. Any notice or approval required by this Agreement shall be in writing and personally delivered or deposited in the U.S. Postal Service, first class, postage prepaid, addressed to Contractor at the address first stated above, and to City at 333 West Ocean Boulevard, Long Beach, California 90802, Attn: City Manager, with a copy to the City Clerk at the same address. Notice of change of address shall be given in the same manner as stated for other notices. Notice shall be deemed given on the date deposited in the mail or on the date personal delivery is made, whichever occurs first.
- 26. COVENANT AGAINST CONTINGENT FEES. Contractor warrants that Contractor has not employed or retained any entity or person to solicit or obtain this Agreement and that Contractor has not paid or agreed to pay any entity or person any fee, commission or other monies based on or from the award of this Agreement. If Contractor breaches this warranty, City shall have the right to terminate this Agreement immediately notwithstanding the provisions of Section 10 or, in its discretion, to deduct from payments due under this Agreement or otherwise recover the full amount of the fee, commission or other monies.
- WAIVER. The acceptance of any services or the payment of any 27. money by City shall not operate as a waiver of any provision of this Agreement or of any

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right to damages or indemnity stated in this Agreement. The waiver of any breach of this Agreement shall not constitute a waiver of any other or subsequent breach of this Agreement.

- 28. CONTINUATION. Termination or expiration of this Agreement shall not affect rights or liabilities of the parties which accrued pursuant to Sections 7, 10, 11, 18, 21 and 28 prior to termination or expiration of this Agreement.
- 29. TAX REPORTING. As required by federal and state law, City is obligated to and will report the payment of compensation to Contractor on Form 1099-Misc. Contractor shall be solely responsible for payment of all federal and state taxes resulting from payments under this Agreement. Contractor shall submit Contractor's Employer Identification Number (EIN), or Contractor's Social Security Number if Contractor does not have an EIN, in writing to City's Accounts Payable, Department of Financial Management. Contractor acknowledges and agrees that City has no obligation to pay Contractor until Contractor provides one of these numbers.
- 30. ADVERTISING. Contractor shall not use the name of City, its officials or employees in any advertising or solicitation for business or as a reference, without the prior approval of the City Manager or designee.
- 31. AUDIT. City shall have the right at all reasonable times during the term of this Agreement and for a period of five (5) years after termination or expiration of this Agreement to examine, audit, inspect, review, extract information from and copy all books, records, accounts and other documents of Contractor relating to this Agreement.
- 32. THIRD PARTY BENEFICIARY. This Agreement is not intended or designed to or entered for the purpose of creating any benefit or right for any person or entity of any kind that is not a party to this Agreement.

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28 /// OFFICE OF THE CITY ATTORNEY CHARLES PARKIN, City Attorney 333 West Ocean Boulevard, 11th Floor Long Beach, CA 90802-4664

TO SECTION 301 O

THE CITY CHARTER

Exhibit A

Original

City of Long Beach

Request For Proposal Number TS 14-011 For Information Technology Professional Services

Narrative/Technical Response

Due: November 27, 2013

Company Name: BakerCrew Consulting, Inc. Contact Person: Sandy Baker Address: 109 E. 17th Street, Suite-4431, Gheyenne, WY 82001 Telephone: (916) 365-6698 Fax: (916) 987-5759 Federal Tax ID No. Prices contained in this proposal are subject to acceptance within 60 calendar days. I have read, understand and agree to all terms and conditions herein. Date: <u>11/25/201</u>2 Signed: Mudy Baker

Print Name and Title: Vandy Baken, President



The following sections relate to the sections in the RFP:

7.0 PROJECT SPECIFICATIONS

7.1 Application Specific Services

Application	Version	
Hansen CDR/Billing	8.3x	

BakerCrew is proposing to support the Hansen CDR/Billing product. BakerCrew staff has over 10 years of experience implementing the Hansen CDR product, with the most recent experience in the newest Hansen 8 version (8.3). Section 9.0 provides additional information about BakerCrew's experience with the Hansen CDR/Billing product.

7.4 Additional Requirements

7.4.1 Candidate Screening Process

BakerCrew candidates are screened first based on skill set. Candidates must have the desired skills and experience with the Hansen product and public sector regulation. The candidate undergoes an in-person interview and is screened with a series of product and business questions. Additionally, references are checked and verified.

- 7.4.2 There is no minimum term when placing consultants.
- 7.4.3 There are no penalties to the City or the consultant if the consultant applies for and is hired to an internal City position.
- 7.4.4 BakerCrew is unable to provide local resources. However, most of BakerCrew's resources are located in California and have experience implementing the Hansen product in California jurisdictions.
- 7.4.5 BakerCrew is able to provide a fixed bid based on requirements.
- 7.4.6 BakerCrew has the following additional "value added" services":

Architecture services:

System assessment, security, system design including technology training for the customer to better



deploy and utilize system resources for critical business systems.

Database Administration Support:

Oracle 10/11g and SQL Server platform support. Performance Tuning, Backup/Recovery and replication design, deployment and training.

Capacity Planning:

BakerCrew offers top-down capacity analysis and forecasting for data and user growth.

Change Management:

Change Management processes which are custom designed for Hansen 7 and 8 products and your specific deployment.

Problem Management:

Our deep understanding of public sector business process coupled with strong domain expertise with Hansen products provides fast and accurate problem resolution, including root cause analysis to ensure remediation solves the issue.

9.0 COMPANY BACKGROUND AND REFERENCES

9.1 PRIMARY CONTRACTOR INFORMATION

COMPANY PROFILE:

BakerCrew Consulting, Inc. is an IT consulting firm focused on delivering quality technical services for public entities. Our team is made up of IT professionals with expertise in Hansen software implementation, database management, and system integration. Collectively, we have the functional processes and technical expertise necessary to bridge an organizations needs during Project Implementation. Each individual on our team has successfully accomplished Project Implementation of the Hansen product from start to finish. Our successes have been completed on time, within budget, and within scope projects.

BakerCrew Consulting, Inc. was incorporated in the state of California in April, 2006, but has since moved to the state of Wyoming. The company office is located in Cheyanne, Wyoming. All California accounts are serviced from the Cheyenne office. Our company is registered with the State of California as an out-of-state vendor. The company is owned by Byron and Sandy Baker. The company has a total of 7 employees. All employees are located in California or Wyoming and are assigned from the Cheyenne office.



POINT OF CONTACT:

The point of contact for this contract is Sandy Baker at P.O. Box 3848, Alpine, WY, 83128 (916) 365-6698

COMPANY BACKGROUND/HISTORY:

BakerCrew Consulting is a company made up of IT professionals who have extensive experience implementing custom and packaged software solutions, with competency implementing all versions of the Hansen software. All of the BakerCrew employees have Hansen module experience with extensive expertise in Permitting, Code Enforcement, Business & Trade Licensing, Cashiering, Customer Service, Dynamic Portal and Asset Management.

Along with product expertise, BakerCrew has solid business knowledge in the areas of Planning Entitlements, Building Permits, Code Enforcement, Business Licensing, Environmental Health, Public Works Permitting, Billing and Asset Management. This knowledge allows BakerCrew to move efficiently through each of the implementation steps/phases to deliver Hansen product solutions that meet the user's needs and expectations.

BakerCrew has the following Hansen skill sets:

- Project Manager/Technical Lead
- Configuration Specialist
- o Report Developer
- Trainer
- Conversion Specialist
- o Interface Developer
- Hansen 7/8 installer
- o Database Administrator (Oracle, SQL Server, DB2, Sybase)

LENGTH OF TIME PROVIDING SERVICES:

As a company, BakerCrew has been providing Hansen implementation services for 7 years. However, since most of the BakerCrew's employees are previous Hansen employees, collectively we have over 30 years of experience implementing the CDR Hansen product in both large and small jurisdictions.

Since becoming a company, BakerCrew has done a variety of Hansen implementations ranging from developing extensive CDR management reports for the City of Philadelphia to implementing the entire Hansen CDR suite of products, including IVR and mobile solutions, for departments within the City of Vancouver, Washington.

Additionally, BakerCrew has extensive database and networking expertise. In the past 3 years BakerCrew redesigned the Bureau of Automotive



Repair's data warehouse and developed statistical reports to manage compliance within smog check stations. BakerCrew also wrote several custom programs to facilitate real-time energy trading for the California-ISO.

Resumes of Proposed BakerCrew Resources:

Sandy Baker

ROLE IN THIS CONTRACT

NAME

YEARS EXPERIENCE

a. TOTAL WITH CURRENT FIRM

Sandy Baker Alpine, WY Project Manager
Business Analyst
Configuration Specialist

Conversion/Interface Specialist
Trainer

b. 7 yrs BakerCrew Consulting 11 yrs with Hansen software

a.22 yrs total IT experience

FIRM NAME AND LOCATION (City and State)

BakerCrew Consulting (Cheyenne, WY) -7 years

Hansen Information Technologies (Rancho Cordova, CA) - 6 years

EDUCATION (DEGREE AND SPECIALIZATION)

BA English, University of California, Davis

OTHER PROFESSIONAL QUALIFICATIONS (Publications, Organizations, Training, Awards, etc.)

Reports Analyst

Hansen V7 & V8 user and configuration training MS-Access, MS-Visio, MS-Project, SQL, Terminal Server User Access, Oracle, SQL database training PL/SQL& Transact SQL Developer System Architect, Rational Rose Case Tool Training



Jess Morgan

NAME

ROLE IN THIS CONTRACT

YEARS EXPERIENCE

a. TOTAL WITH CURRENT FIRM

Jess Morgan Sacramento, CA Configuration Specialist Business Analyst

a. 14 yrs total IT experienceb. 6 years, BakerCrew

Report Developer

c. 8 yrs Hansen Technologies

FIRM NAME AND LOCATION (City and State)

BakerCrew Consulting (Cheyenne, WY) - 6 years

Hansen Information Technologies (Rancho Cordova, CA) - 8 years

EDUCATION (DEGREE AND SPECIALIZATION)

OTHER PROFESSIONAL QUALIFICATIONS (Publications, Organizations, Training, Awards, etc.)

Hansen V7 and V8 user and configuration training MS-Access, MS-Visio, MS-Word, Excel Training curriculum development PL/SQL & Transact SQL Developer, MS-Access, MS-Visio Visual Basic

Michelle Mckinney

NAME

ROLE IN THIS CONTRACT

YEARS EXPERIENCE

a. TOTAL WITH CURRENT FIRM

a. 15 yrs total IT experience

Michelle Mckinney Elk Grove, CA Configuration Specialist
Data Service Specialist
P/L SQL/Transact Developer
Interface/Conversion Developer

b. 6 yrs BakerCrew9 yrs Hansen software

Report Developer

FIRM NAME AND LOCATION (City and State)

BakerCrew Consulting (Cheyenne, WY) - 6 years

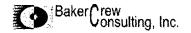
Hansen Information Technologies (Rancho Cordova, CA) - 6 years

EDUCATION (DEGREE AND SPECIALIZATION)

AA Liberal Arts, Solano Community College, Suisan, CA 2000

OTHER PROFESSIONAL QUALIFICATIONS (Publications, Organizations, Training, Awards, etc.)

Hansen V7 and V8 user and configuration training MS-Access, MS-Visio, MS-Project, SQL, Terminal Server User Access, Oracle, SQL database training PL/SQL, Transact Developer Oracle 8i, 9i, 10g, SQL Server 2005, 2008 Crystal Reports C, C++, Visual Basic



Karen Jaramillo

NAME ROLE IN THIS CONTRACT YEARS EXPERIENCE a. TOTAL WITH CURRENT FIRM Karen Jaramillo **Business Analyst** a.15 yrs total IT experience Granite Bay, CA Configuration Specialist b. 3 yrs BakerCrew experience Trainer 6 yrs Hansen software FIRM NAME AND LOCATION (City and State) BakerCrew Consulting (Cheyenne, WY) - 3 years Hansen Information Technologies (Rancho Cordova, CA) - 6 years EDUCATION (DEGREE AND SPECIALIZATION)

OTHER PROFESSIONAL QUALIFICATIONS (Publications, Organizations, Training, Awards, etc.)

Hansen V7 and V8 user and configuration training MS-Access, MS-Visio
Training curriculum development
End User Training of Hansen V7 and V8
Configuration Specialist

BA Business, Loyola Marymount

9.2 SUBCONTRACTOR INFORMATION

9.2.1 This proposal does not include the use of subcontractors. Initials:

9.3 REFERENCES

Client Name: Marin County, CA, Community Development Agency

<u>Project Description</u>: Implementation of Hansen 8 for the Community Development Agency, automating Code Enforcement, Planning, Building and Environmental Health.

BakerCrew's role was to implement Customer Service, Code Enforcement and CDR Billing in the Hansen 8 product for both the Code Enforcement and Environmental Health departments. Additionally, BakerCrew trained and equipped the Marin project team to implement future phases of the Hansen 8 product using BakerCrew's implementation methodology for the Hansen 8 product.



Project Dates:

Start Date: July 6, 2010

Feb. 2011

End Date: December 8, 2010

In progress

Technical Environment:

Implemented Hansen 8.2.1, 8.2.2 with SQL Server 2008, IIS 7, Crystal Enterprise 2008. Products: Code Enforcement, CDR Billing, Customer Service, Dynamic Portal for Customer Service, Licensing, Building

Sandy Baker, Project Manager, Business Analyst
Michelle Mckinney, Configuration Specialist, Report Developer, Interface
Developer, Conversion Specialist
Jess Morgan, Configuration Specialist, Business Analyst, Report
Developer

Client Contact:

Name: Inge Lundegaard, Project Manager Telephone Number: (415) 473-7186

Client Name: City of Rancho Cordova, Rancho Cordova, CA

<u>Project Description</u>: Implementation of the CDR suite of products, automating Planning, Building, Code Enforcement, Business Licensing and Public Works, integrating the Hansen solution with Finance, IVR and MobileHWY for mobile inspections. Additionally, BakerCrew customized and tested the Dynamic Portal product for Building Permits and Business Licensing.

BakerCrew's role was to perform all phases of implementation, including Project Management, Business Analysis, Configuration, Report Development, Conversion, Interface Development, User Acceptance Testing, End User Training and on-going support of all CDR and Asset Management modules.

Project Dates:

Start Date: Nov. 7, 2012 End Date: Nov 22, 2013

Technical Environment:

Implemented Hansen(Infor) 8.3 with SQL Server 2010, Crystal2008, and an IVR solution. Products: Building Permits, Use Permits, Planning Entitlements, Code Enforcement, Public Works, Business Licensing, IVR



Staff Assigned:

Sandy Baker, Project Manager, Business Analyst
Michelle Mckinney, Configuration Specialist, Report Developer, Interface
Developer, Conversion Specialist
Jess Morgan, Configuration Specialist, Business Analyst, Report
Developer

Karen Jaramillo, Configuration Specialist, Production Support, Trainer Byron Baker, DBA, Infrastructure Support, Performance & Tuning Ron Jones, Web Developer, DP Developer

Client Contact:

Name: Jay Hadley, IT Manager

Telephone Number: (916) 851-8911

Client Name: City of Vancouver, WA

<u>Project Description</u>: Implementation of the Hansen 8.2.3 CDR suite of products, automating Planning, Building, Code Enforcement, and Engineering permitting, integrating the Hansen solution with Finance, IVR and ProjectDox for online plan review. Additionally, BakerCrew customized and tested the Dynamic Portal product for Building Permits.

BakerCrew's role was to perform all phases of implementation, including Project Management, Business Analysis, Configuration, Report Requirements, Conversion, Interface Requirements, User Acceptance Testing, End User Training and on-going support of all CDR modules

Project Dates:

Start Date: October, 2011 End Date: April, 2013

Technical Environment:

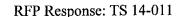
Hansen 8.2.3 with Oracle 11, Crystal and SSRS, IIS 8.0

Staff Assigned:

Sandy Baker, Project Manager, Business Analyst Jess Morgan, Business Analyst, Configuration Specialist Michelle Mckinney, Configuration Specialist, Conversion Developer Ron Jones, Web Developer, DP Developer

Client Contact:

Name: Rich McKee, Project Manager Telephone Number: (360) 487-7670





Client Name: City of Boston, Inspectional Services, Boston, MA

<u>Project Description</u>: Requirement and configuration support for implementing Hansen 8 for the Housing Division.

BakerCrew's role was to structure the project plan for the current project team, perform business analysis and document the business réquirements for the Rental Inspection, Title 5, 5 Year Alternative Inspection Plan, and Senior Security programs within the Housing Division. Additionally, BakerCrew tested and supported the Hansen 8 configuration of these programs.

Project Dates:

Start Date: March, 2010 End Date: June 2010

Technical Environment:

Hansen 8.09 with SQL Server 2005, Crystal10, IIS 6.0

Staff Assigned:

Sandy Baker, Business Analyst Jess Morgan, Configuration Specialist

Client Contact:

Name: Dion Irish, Assistant Commissioner of Housing

Telephone Number: (617) 961-3311

9.4 BUSINESS LICENSE

BakerCrew understands the requirement to obtain a business license in the City of Long Beach and to pay a business license tax if awarded this contract.

11.0 TERMS, CONDITIONS, AND EXCEPTIONS

BakerCrew has read and understands the terms and conditions.

Attachment A CERTIFICATION OF COMPLIANCE WITH TERMS AND CONDITIONS OF RFP

I have read, understand and agree to comply with the terms and conditions specified in this Request for Proposal. Any exceptions MUST be documented.
YES X NO SIGNATURE Sandy Ocky
EXCEPTIONS: Attach additional sheets if necessary. Please use this format.

EXCEPTION SUMMARY FORM

RFP SECTION	RFP PAGE	EXCEPTION (PROVIDE A DETAILED EXPLANATION)
NUMBER	NUMBER	
	·	

$RFP \Lambda$	lo. ˈ	TS 1	4-0)1	1
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Attachment B

PRO-FORMA AGREEMENT

[Depending on service, a different pro-forma agreement may be used. Contact Purchasing or your department's attorney.]

[Insurance requirements may also change; contact Risk Management.]

Attachment B

Attachment C

Statement of Non-collusion

The proposal is submitted as a firm and fixed request valid and open for 90 days from the submission deadline.

This proposal is genuine, and not sham or collusive, nor made in the interest or in behalf of any person not herein named; the proposer has not directly or indirectly induced or solicited any other proposer to put in a sham proposal and the proposer has not in any manner sought by collusion to secure for himself or herself an advantage over any other proposer.

In addition, this organization and its members are not now and will not in the future be engaged in any activity resulting in a conflict of interest, real or apparent, in the selection, award, or administration of a subcontract.

Authorized signature and date

Sandy Baker, President

Print Name & Title

Attachment D

Acceptance of Certification

1. This bid/agreement/proposal or like document has the potential to be a recipient of Federal funds. In order to be in compliance with Code of Federal Regulations, the City requires this completed form. By signing and submitting this document, the prospective bidder/proposer is providing the certification and acknowledgement as follows:

2. The terms "covered transaction," "debarred," "suspended," "ineligible," "lower tier covered transaction," "participant," "person," "primary covered transaction," "principal," "proposal," and "voluntarily excluded," as used in this clause, have the meanings set out in the Definitions and

Coverage sections of rules implementing Executive Order 12549.

3. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective recipient of Federal assistance funds knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

4. The potential recipient of Federal assistance funds agrees by submitting this bid/agreement/proposal or like document that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.

Instructions for completing the form, Attachment – Debarment Certification

1. The City of Long Beach sometimes receives Federal funding on certain purchases/projects. To ensure that the City is in compliance with Federal regulations we require this form to be

completed.

2. The City of Long Beach checks the <u>Excluded Parties List System</u> at <u>www.ep/s.gov</u> to make sure that vendors who are awarded City contracts and/or purchase orders are not debarred or suspended. Prospective contractors should perform a search on this website for your company and or persons associated with your business. The finding that "Your search returned no results" is an indicator of compliance.

3. If your business is in compliance with the conditions in the form, please have the appropriate

person complete and sign this form and return with your bid/proposal/agreement.

4. If at anytime, your business or persons associated with your business become debarred or

suspend, we require that you inform us of this change in status.

- 5. If there are any exceptions to the certification, please include an attachment. Exceptions will not necessarily result in denial of award, but will be considered in determining bidder responsibility. For any exception, indicate to whom it applies, initiating agency and dates of action.
- 6. Note: Providing false information may result in criminal prosecution or administrative sanctions.

If you have any questions on how to complete this form, please contact the City of Long Beach, Business Relations, Purchasing Division at 562-570-6200

Attachment L)
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Debarment, Suspension, Ineligibility Certification

(Please read attached Acceptance of Certification and Instructions for Certification before completing)

This certification is required by federal regulations implementing Executive Order

- 1. The potential recipient of Federal assistance funds certifies, by submission of proposal, that:
 - Neither it nor its principals are presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency;
 - Have not within three (3) year period preceding this bid/agreement/proposal had a
 civil judgment rendered against them for commission of fraud or been convicted of a
 criminal offense in connection with obtaining, attempting to obtain, or performing a
 public (Federal, State, or local) transaction or contract under a public transaction;
 violation of Federal or State antitrust statutes or commission of embezzlement, theft,
 forgery, bribery, falsification or destruction of records, making false statements, or
 receiving stolen property.
 - Are not presently or previously indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State, or local) with commission of any of the offenses enumerated in the above paragraph of this certification; and
 - Have not within a three (3) year period preceding this bid/agreement/proposal had one or more public (Federal, State, or local) transactions terminated for cause of default.
- 2. Where the potential prospective recipient of Federal assistance funds is unable to certify to any of the statement in this certification, such prospective participant shall attach an explanation to the applicable bid/agreement/proposal.

Signature of Authorized Representative

Title of Authorized Representative

Business/Contractor/ Agency

Date

Attachment E

Form	October 2007)	Identification Numb	ı taxpaycı or and Cortification	,	requester. Do not			
Depart	ment of the Treasury	dentineation numb	er and Germication		send to the IRS.			
Internal Revenue Service Narper Jas shown on your lycome tax return)								
NI IS A LONG CALL (ATTS IN 17/17								
page	Business name, If	Business name, if different from above						
Print or type Specific Instructions on	☐ Limited liabilit	Check appropriate box: Individual/Sole proprietor Corporation Partnership Limited liability company. Enter the tax classification (D=disregarded entity, C=corporation, P=partnership)			Exempt payee			
ag to	Other (see Instr		Reguester	's name and add	ress (optional)			
Prin offic Ins	1096	atreet, and apt. or suite 190.)	(3/	a name and add	toso (opuosius)			
See Spe	City state, and ZIP code Nay enne Wy A vning \$200 (List account number(s) here (optland)							
Par	Taxpay	er Identification Number (TIN)						
	T14 /- 4b		nome alvan on Line 1 to swold	Social security	nùmber			
back	io withholding, For	propriate box. The TIN provided must match the individuals, this is your social security number (S	SN). However, for a resident		<u> </u>			
allen,	sole proprietor, or	disregarded entity, see the Part I instructions on tion number (EIN). If you do not have a number, s	page 3. For other entities, it is see How to get a TIN on page 3.	or				
Note.		n more than one name, see the chart on page 4 f		Employer Ideo	tification number			
Par	t Certific	ation						
	r penalties of perju			,				
1. T	he number shown	on this form is my correct taxpayer identification r	number (or I am waiting for a num	iber to be issue	ed to me), and			
R	evenue Service (IR	packup withholding because: (a) I am exempt from S) that I am subject to backup withholding as a re I no longer subject to backup withholding, and	n backup withholding, or (b) I hav esult of a fallure to report all inter	e not been not est ar dividend:	s, or (c) the IRS has			
3. 18	am a U.S. citizen o	r other U.S. person (defined below).	· · · · · · · · · · · · · · · · · · ·					
Withher For m	olding because you ortgage interest pa sement (IRA), and i	ns. You must cross out item 2 above if you have a have failed to report all interest and dividends oid, acquisition of abandonment of secured proper penerally, payments other than interest and divide. See the instructions on page 4.	n your tax return. For real estate intv. cancellation of debt, contribu	transactions, ité tions to an indi	em z does not apply. Ividual retirement			
Sign Here		Vardy Baler	Date ► (,	1/25/1	3			
Ger	neral Instru	ctions	Definition of a U.S. person	. For federal t	tax purposes, you are			
Section	on references are	to the Internal Revenue Code unless	 considered a U.S. person if yo An individual who is a U.S. 		, resident alien,			
Pur	wise noted. pose <mark>of Fo</mark> ri		 A partnership, corporation, organized in the United State States, 	company, or a	association created or			
IRS n	nust obtain your o	ed to file an information return with the orrect taxpayer identification number (TIN) income paid to you, real estate	 An estate (other than a fore A domestic trust (as define 					
aband	donment of secur butions you made		301.7701-7). Special rules for partnership trade or business in the Unite	d States are	generally required to			
reside reque	Use Form W-9 only if you are a U.S. person (including a pay a withholding tax on any foreign partners' share of income resident alien); to provide your correct TIN to the person from such business. Further, in certain cases where a Form W-9 from such business. Further, in certain cases where a Form W-9 from such business.							
1. Certify that the TiN you are giving is correct (or you are waiting for a number to be issued),								
		e not subject to backup withholding, or from backup withholding if you are a U.S.	provide Form W-9 to the part	rtnership to establish your U.S. g on your share of partnership				
exem U.S. I a U.S foreig	pt payee. If applic person, your alloc trade or busines n partners' share	able, you are also certifying that as a able share of any partnership income from is is not subject to the withholding tax on of effectively connected income.	income. The person who gives Fom purposes of establishing its U on its allocable share of net in	n W-9 to the p J.S. status and noome from th	partnership for I avoiding withholding ne partnership			
Note.	tote. If a requester gives you a form other than Form W-9 to squest your TIN, you must use the requester's form if it is upstantially similar to this Form W-9.							

Cat. No. 10231X

Original

City of Long Beach

Request For Proposal Number TS 14-011 For Information Technology Professional Services

Cost Proposal

Due: November 27, 2013

Company Name: BakerCrew Consulting, Inc. Contact Person: Sandy Baker

Address: 109 E. 17th Street, Suite 4431, Cheyenne, WY 82001

Telephone: (916) 365-6698 Fax: (916) 987-5759

Federal Tax ID No.

Prices contained in this proposal are subject to acceptance within 60 calendar days.

I have read, understand and agree to all terms and conditions herein.

Date: <u>11/25/2013</u>

Signed: Janay Baker

Print Name and Title: Sandy Paker, President



The following sections relate to the sections in the RFP:

10.0 COST

10.1 BakerCrew is bidding on the Application Specific Services. No overtime rates are applicable.

Name of application to be Resource Type	euppported É n-sigo/secutiv entel (recausive/di	Off-site hourly rate
Project	\$ 185,00	\$ 160.00
Manager/Technical Lead	Ψ 100.00	
Business Analyst	\$ 155.00	\$ 130.00
Configuration Specialist	\$ 155.00	\$ 130.00
Report Developer	\$ 155.00	\$ 130.00
Trainer	\$ 155.00	\$ 130.00
Conversion Developer	\$ 155.00	\$ 130.00
Interface Developer	\$ 155.00	\$ 130.00

11.0 TERMS, CONDITIONS, AND EXCEPTIONS

BakerCrew has read and understands the terms and conditions.