

----- Forwarded by Janiece Roelofsen/FM/CLB on 05/28/2013 03:32 PM -----

From: LBBIZ
To: Brett Yakus/FM/CLB@CLB, Erik Sund/FM/CLB@CLB, Janiece Roelofsen/FM/CLB@CLB
Date: 05/28/2013 08:26 AM
Subject: Fw: Public Hearing - June 4th - Forbidden City Complaints
Sent by: Ashley Wiegelman

Complaint for entertainment application.

----- Forwarded by LBBIZ on 05/28/2013 08:25 AM -----



"Don Ciaffardini" <ciaffardini86@charter.net>
05/25/2013 01:38 PM

To <lbbiz@longbeach.gov>
cc
Subject Public Hearing - June 4th - Forbidden
City Complaints

Eric Sund
Business Relations Bureau Manager
City of Long Beach, CA

Re: DO NOT ISSUE Permit to Forbidden City Restaurant for Entertainment/Dancing by Patrons

I have lived at 9131 & 9133 Marina Pacifica Drive for over 13 years. For the past three years I have been complaining to Forbidden City Restaurant (6368 E. PCH #A, LB, CA 90803) about excessive noise from music and patrons at their business. First by e-mails to Manager Chris Henning, and then with phone calls, and in person to other staff on duty. Although they acknowledged the problem, and initially gave assurances of limitations, the problem persists... notably on Thursday, Friday and Saturday evenings. Also, at other times when a "Special Party" is in progress.

The loud noises of music and singing performers, plus patron laughter and yelling is disturbing to the peace and quiet at my home in Marina Pacifica Condominiums. The noise can be heard in my home with all my doors and windows closed.

Part of the problem may be because Forbidden City opens their doors at night, and they utilize an outdoor patio. The acoustics of structures and surfaces outside their place, and the waterfront location do little to muffle the sound.

Please DO NOT ISSUE PERMIT to Forbidden City for music, entertainment, and dancing.

Thank you,

Don Ciaffardini
9133 Marina Pacifica Dr.
Long Beach, CA 90803
ciaffardini86@charter.net

cc: FAX 562-570-5099

----- Original Message -----

From: [Christopher Henning](mailto:Christopher.Henning@forbidden-city.com)
To: [Don Ciaffardini](mailto:Don.Ciaffardini@forbidden-city.com)
Sent: Saturday, August 14, 2010 9:02 PM
Subject: Re: NOISE COMPLAINT #2 - Forbidden City

Hello Don,

Again, I apologize about the music. The owners and myself have agreed to have all live performances end by 10pm. We are doing our best to keep the outside music to a minimum. And we certainly ask all guest to be respectful of our surrounding neighbors. We are committed to "keeping the peace" with everyone in the neighborhood. We appreciate your handling this problem with us respectfully. As always please don't hesitate to contact me with any further concerns.

Thank you,

Chris Henning
General Manager
Forbidden City
www.forbiddencitylongbeach.com
562.961.3500

From: Don Ciaffardini <ciaffardini86@charter.net>
To: Christopher Henning <cdean512@yahoo.com>
Sent: Fri, August 13, 2010 10:45:48 PM
Subject: Re: NOISE COMPLAINT #2 - Forbidden City

Chris Henning
Forbidden City Restaurant

Chris:

Thanks for your reply, and your concern about this issue.

You must know that some others who have occupied that retail space in the past have also created noise problems for neighbors. The sound carries across the water, and seems to be amplified among the buildings. Especially bad when you leave your windows and doors open, and worst when accompanied by the pounding beat of bass or drum sounds. The fact is that you have situated your restaurant in an environment which is prone to "noise problems" and has an established history in this regard. It may take extra attention and extraordinary effort ,which you had not anticipated, to control the noise to an acceptable level as you go forward. But YOU are the only ones who can "keep the peace."

As I write this message at 10:30pm on Friday evening, I can clearly hear the gentle sound of a nice musical group with a pleasant female singer at Forbidden City. A nice song that I might put on my own stereo system. But, the problem is that I can hear your music with my doors and windows closed. If it

was coming from a neighbors apartment, I would ask him to turn it down. And so, I ask you to do the same. If you do not want to turn off the music, you must find some way to muffle the sound from traveling to your neighbors. How about closing your doors and windows to contain the music?

Best wishes,
Don

----- Original Message -----

From: [Christopher Henning](#)

To: ciaffardini86@charter.net

Sent: Friday, August 13, 2010 4:04 PM

Subject: Forbidden City

Don,

Hope you are doing well. I apologize about the loud music coming from our restaurant last night. It was our grand opening and we did have a live band playing til 11:30. It is not nor will be common practice for Forbidden City to have amplified music playing so late in the evening. Last night was a special evening for us. We did our best to keep noise to a minimum. Again, we are sincerely sorry for keeping you up. Please do not hesitate to contact me if you have any concerns.

Chris Henning

General Manager

Forbidden City

<http://www.forbiddencitylongbeach.com>

562.208.1996