



# CITY OF LONG BEACH

DEPARTMENT OF FINANCIAL MANAGEMENT  
BUSINESS RELATIONS BUREAU

**H-2**  
**REVISED**

333 WEST OCEAN BOULEVARD 7<sup>TH</sup> FLOOR • LONG BEACH, CA 90802 • (562) 570-6200

**\*\*Revised\*\***

## Recommended Conditions of Operation

Panama Joe's Investors, LLC., DBA Panama Joe's Grill & Cantina  
5100 East 2<sup>nd</sup> Street  
Application for Entertainment with Dancing

The Department of Financial Management recommends **approval** of the Permit subject to the following conditions:

### I. STANDARD CONDITIONS OF OPERATION

- 1) The operation of the establishment shall be limited to those activities and elements expressly indicated on the permit application and approved by the City Council. Any change in the operation, which exceeds the conditions of the approved permit, will require that a new permit application be submitted to the City Council for their review and approval.
- 2) Unless separately applied for, reviewed, and approved, no adult entertainment, as defined by section ~~24.15.110~~ 5.72.115(B) LBMC shall be conducted on the permitted premises.
- 3) The establishment shall remain in compliance with all applicable sections of the Long Beach Noise Ordinance (LBMC Chapter 8.80). If any noise or disturbance complaints can be attributed to the speaker volume, the permittee shall modify or remove existing speakers at the direction of the Chief of Police. *{Modified from 1/1/13 conditions}*
- 4) Due to the proximity of neighboring businesses and residences, all door(s) and windows shall be kept closed at all times during any entertainment, except in cases of emergency and to permit deliveries. Said door(s) is not to consist solely of a screen or ventilated security door. **Sound shall not be audible beyond fifty feet (50') from the exterior of the premises in any direction.** *{Modified from 1/1/13 conditions}*
- 5) The permittee shall provide a minimum of one (1) licensed security guard during all times that the entertainment activities are being conducted for crowds up to fifty (50) people. For crowds over fifty (50) people, the permittee shall provide a minimum of one (1) additional security guard per fifty (50) people. Patrons awaiting entry in a defined queue shall be counted toward the calculation of required security staffing levels.

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The attire of each security guard shall clearly indicate the guard's affiliation with the establishment by means of a pin, shirt, or other visible form of identification.

Should the permittee's operations give rise to a substantial increase in complaint/calls for police service, or trash left in the parking lot, the permittee shall increase security staff, implement the use of electronic metal detection equipment, increase outside lighting, or make other changes to the premises or operation as the Chief of Police determines are necessary to protect the safety of the public.

*{Modified from 1/1/13 conditions}*

- 6) The permittee shall not allow employees to discard trash or beer bottles into the outside dumpster between the hours of 10:00 P.M. and 7:00 A.M.
- 7) At the conclusion of each event, the permittee shall take reasonable measures to ensure that exiting patrons walk directly to their vehicles and not loiter in the parking lot or the immediate area.
- 8) The permittee agrees to reimburse the City for all costs associated with excessive police services, as determined by the Chief of Police, required as the result of any incident or nuisance arising out of or in connection with the permittee's operations.
- 9) All independent contractors and promoters must have or obtain a City of Long Beach Business License, prior to conducting entertainment activities governed by this permit. The permittee shall be responsible for all entertainment activities at the location, including those conducted by promoters or independent contractors.
- 10) The permittee must provide all promoters and independent contractors hired to conduct entertainment activities with a copy of the approved permit, which shall include a copy of the approved conditions of operation. The permittee shall not hire promoters with the intent to advertise/promote or hold any entertainment activities consistent with nightclub entertainment. *{Modified from 1/1/13 conditions}*
- 11) The business, its promoters, or agents, shall not distribute any advertising matter such as signs, posters, or promotional cards, in or upon any public property, or in or on any vehicle in any such place in the City. Distribution of any advertising matter upon private property shall adhere to the following guidelines: By placing the same matter in a receptacle, clip, or other device designed or intended to receive advertising matter. The permittee shall keep all agent and promoter's contracts, including names, addresses and phone numbers, on file at all times, and must be available for inspection anytime. *{Modified from 1/1/13 conditions}*

- 12) The permittee shall install and maintain a video surveillance system that monitors no less than the front and rear of the business with full view of the public right-of-ways and any parking lot under the control of the permittee. The video system must be capable of delineating on playback the activity and physical features of persona and areas within the premises. Recordings shall be retained for a minimum of 30 days and be accessible via the Internet by the Long Beach Police Department. A Public Internet Protocol (IP) address and user name/password is also required to allow the Long Beach Police Department to view live and recorded video from these cameras over the internet. All video security cameras shall be installed to the satisfaction of the Chief of Police, Director of Technology Services, and Director of Development Services. At the discretion of the Chief of Police, the permittee may be required to add additional video cameras.
- 13) An identification card scanner shall be used for all patrons entering the establishment after 10:00 P.M. for the sole purpose of verifying patron age and/or authenticity of a patron's driver's license or identification card.
- 14) Any graffiti painted or marked upon the premises, or on any adjacent area under the control of the licensee, shall be removed or painted over within 24 hours of being applied.
- 15) Current occupancy loads shall be posted at all times, and the permittee shall have an effective system to keep count of the number of occupants present at any given time and provided that information to public safety personnel upon request.
- 16) The permittee shall maintain full compliance with all applicable laws, ABC laws, ordinances, and stated conditions. In the event of a conflict between the requirements of this permit, the more stringent regulation shall apply.
- 17) Deliveries to and from the premises shall be limited to the hours of 8:00 A.M. to 10:00 P.M. {NEW}
- 18) The permittee shall take reasonable measures to prohibit and prevent the loitering of persons immediately outside any of the entrance/exit doors and the parking lot, at all times while open for business. This should be done by use of security guards and signage indicating words to the effect of, "Please respect our neighbors" or something similar. {NEW}
- 19) If the permittee utilizes an independent third party event promoter to provide entertainment related services resulting in any public safety call for service, the City reserves the right to remove and/or restrict the use of independent third party promoters. {NEW}

- 20) The permittee, shall, within ninety (90) days of an approved entertainment permit, submit proof of attending the TIPS or LEAD program offered by the Department of Alcoholic Beverage Control. In the event that the LEAD program class is not offered within this ninety-day period, the permittee shall attend the next available class. Proof of completion shall be submitted to the Long Beach Police Department Vice Investigations Section. The permittee shall keep employees proof of completion on file and available for inspection at any time. {NEW}

## II. ADDITIONAL CONDITIONS OF OPERATION

- 1) Entertainment activities indicated on page #7 of your entertainment application shall be restricted to no later than **12:00 AM (midnight)** each day of the week. Entertainment can begin at 7:00 PM on Monday through Friday. Entertainment can begin at 1:00 PM on Saturday and Sunday. *{Modified from 1/1/13 conditions}*
- 2) The permittee shall not allow patrons to enter the establishment after 12:45 A.M. Entrance closure does not restrict normal hours of operation.
- 3) Patrons under twenty-one (21) years of age shall not be permitted to enter, nor to remain on the premises, after the restaurant (food services) portion of the establishment has closed, or **10:00 P.M., whichever occurs first**. Private functions not open to the public are exempt from this condition.
- 4) The permittee shall be responsible for maintaining an adequate security staff to supervise patrons inside the establishment and those waiting to enter. Potential patrons awaiting entry in a defined "queue" shall be counted toward the calculation of required security staffing levels. *{Modified from 1/1/13 conditions}*
- 5) Patrons awaiting entry in a defined "queue" shall be restricted to East 2<sup>nd</sup> Street and the line must extend east of the business. There shall be no "queue" allowed after 11:30 P.M. each day of the week. All persons gathering outside after the allowed hours shall be considered to be loitering. The public right of way (sidewalk), or an entrance to any business shall not be blocked at any time. *{Modified from 1/1/13 conditions}*
- 6) This Entertainment Permit is accessory to the primary business, which is a restaurant. The authorization to provide entertainment on-site is subject to the use remaining as a restaurant, meaning a bona fide eating place serving actual and substantial meals.
  - a. "Meals" means the usual assortment of foods commonly ordered at various hours of the day; the service of such food only as sandwiches or salads shall not be deemed compliant with this requirement. Meals must consist of food prepared on the premises. Hours of sales of alcohol shall be limited to the hours when meals are available.
  - b. The premises must be equipped and maintained in good faith. The premises must possess working refrigeration, cooking equipment, utensils, menus, and enough food to make substantial meals.

- c. In the event the primary business ceases operations, fails to operate as a bona fide eating place, fails to serve actual and substantial meals or otherwise fails to comply with this condition, the Entertainment Permit becomes null and void.
- 7) The permittee shall ensure that a security guard monitor and check the property adjacent to and the parking lots on each side of Granada Avenue every 30 minutes after 8:00 P.M., each night of the week. Security shall maintain order and prevent the unlawful consumption of alcohol. Security shall prevent any activity that would interfere with the quiet enjoyment of any nearby residential property. Security guards must be identifiable as "Panama Joe's" employees.  
*{Modified from 1/1/13 conditions}*
- 8) The permittee shall implement a plan to reduce the noise disturbance surrounding the business between the hours of 10:00 P.M. to 2:30 A.M. This plan shall include, but not be limited to the following items:
  - a. Use of signages along the exit ways to alert pedestrians as they are exiting.
  - b. One security staff shall be in the back parking lot at midnight to ensure there is no loitering and that the noise level is down. Should the noise level become audible beyond the building, the staff shall notify the manager on duty of the violation. A second security staff shall be positioned in the parking lot across the street at 1:00 A.M. At last call, a manager and one staff member shall be posted at each parking lot, and an additional staff shall be at the building corner to warn pedestrians walking into the neighborhood to keep noise level down.
  - c. Drinks will not be allowed in the patio after 10:00 P.M. or sooner in accordance with ABC restrictions.
  - d. Benches along the building facing Granada Avenue shall be removed.
  - e. Live bands are prohibited after 10:00 P.M.
  - f. No announcements shall be made over the microphone after 10:00 P.M., with the exception of emergencies.
  - g. Mixer boards shall have pre-set volume limits of no more than -6 dBA, so as to ensure that noise emanating from the property isn't audible beyond 50 feet. (LBMC Chapter 8.80)
- 9) The permittee shall not allow any employee, patron, or entertainer, to exit or loiter near the side door on Granada Avenue, or the two rear kitchen doors, after 8:00 P.M., except in the case of an emergency. *{Modified from 1/1/13 conditions}*

RECOMMENDED CONDITIONS OF OPERATION  
APPLICATION FOR ENTERTAINMENT WITH DANCING  
PANAMA JOE'S INVESTORS, LLC., DBA PANAMA JOES GRILL & CANTINA  
5100 EAST 2<sup>ND</sup> STREET  
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- 10) The side door on Granada Avenue and the two rear kitchen doors shall not be used for any type of deliveries, including loading or unloading of any performer's equipments, between the hours of 8:00 P.M. and 8:00 A.M.  
*{Modified from 1/1/13 conditions}*

In the event the primary business ceases operation, fails to operate as a bona fide eating place, fails to serve actual and substantial meals or otherwise fails to comply with this condition, the Entertainment Permit becomes null and void.

DS:smc