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City of Long Beach

Transaction Document No. 11 to Master Purchase Agreement No. 33862

Oracle America, Inc. ("Oracle") and the City of Long Beach ("Buyer") enter this Transaction Document pursuant to the terms and conditions of Master Purchase Agreement No. 33862 (Oracle reference: County of Los Angeles Agreement MA-IS-1540029-1), wherein Buyer will purchase from Oracle and Oracle will sell to Buyer the products specified in Exhibit A in an amount not to exceed \$132,799.37 plus applicable taxes, if any.

IN WITNESS WHEREOF, the parties have caused this document to be duly executed with all formalities required by law as of the date last stated below.

15-MAY, 2020

Oracle America, Inc.
Aldo Hernandez
By Aldo Hernandez

Officer's Title Sr. Manager, Deal Management

15-MAY, 2020

By Jake Carrillo

Officer's Title Manager, Deal Management

"Oracle"

May 18, 2020

CITY OF LONG BEACH
By Rebecca H. Garner
City Manager

EXECUTED PURSUANT
TO SECTION 301 OF
"Buyer" THE CITY CHARTER.

This Transaction Document No. 11 is hereby approved as to form on
May 18, 2020.

CHARLES PARKIN, City Attorney
By [Signature]
Deputy City Attorney

SOB...



GENERAL INFORMATION

| | | | |
|-------------------------------------|-----------------------------|---|--|
| OFFER EXPIRATION | | ORACLE: Oracle America, Inc. | |
| Support Service Number: | 19111485 | Oracle Contact Information: Christie Inclan | |
| Offer Expires: | 21-May-20 | Telephone: | 916 315 5967 |
| | | Fax: | 916 315 3020 |
| | | Email: | christie.inclan@oracle.com |
| CUSTOMER: City of Long Beach | | | |
| CUSTOMER QUOTE TO | | CUSTOMER BILL TO | |
| Account Contact: | Behrang Abadi | Account Contact: | Accounts Payable |
| Account Name: | City of Long Beach | Account Name: | City of Long Beach |
| Address: | 333 W Ocean Blvd | Address: | administration services technology and innovation dept |
| | 12th floor | | 333 w ocean blvd 12th FLR |
| | Long Beach | | LONG BEACH |
| | CA 90802 | | CA 90802 |
| | United States | | United States |
| Telephone: | 562 5706543 | Telephone: | 562-5706982 |
| Fax: | | Fax: | |
| E-mail: | Behrang.Abadi@longbeach.gov | E-mail: | TS-ACCTSPAY@LONGBEA CH.GOV |

"You" and "Your" as referenced in this ordering document refers to the Customer identified in the table above.

Oracle may provide certain notices about technical support services via e-mail. Accordingly, please verify and update the Customer Quote To and Customer Bill To information in the above table to help ensure that You receive such communications from Oracle. If changes are required to the Customer Quote To and Customer Bill To information, please e-mail or fax the updated information, with Your support service number 19111485, to Your Oracle Support Sales Representative identified in the table above.

SERVICE DETAILS

| | | | | | | | |
|---|--|--|--|--|--|--|--|
| Program Technical Support Services | | | | | | | |
| Service Level: Software Update License & Support | | | | | | | |

| Product Description | CSI # | Qty | License Metric | License Level / Type | Start Date | End Date | Price |
|--|----------|-----|----------------|----------------------|------------|-----------|------------|
| Oracle Database Enterprise Edition - Processor Perpetual | 22340833 | 32 | | FULL USE | 22-May-20 | 21-May-21 | 132,799.37 |

Program Technical Support Fees: USD 132,799.37

Total Price: USD 132,799.37

Plus applicable tax

Please note the following:

- If You have questions regarding the Service Details section of this ordering document, or believe that corrections are required, please contact Your Oracle Support Sales Representative identified on the first page of this ordering document.
- Please review Oracle's technical support policies, including the Lifetime Support Policy, before entering into this ordering document. Under Oracle's Lifetime Support Policy, the support level for an Oracle product, if applicable, may change during the term of the services purchased under this ordering document. If extended support is offered, an additional fee will be charged for such support if ordered. If You would like to purchase extended support please contact Your Oracle Support Sales Representative identified on the first page of this ordering document.
- If Oracle accepts Your order, the start date set forth in the Service Details table above shall serve as the commencement date of the technical support services and the technical support services ordered under this ordering document will be provided through the end date specified in the table for the applicable programs and/ or hardware ("Support Period").
- If any of the fields listed in the Service Details table above are blank, then such fields do not apply for the applicable programs and/or hardware for which You are purchasing technical support services.